

**Template Call-Off**

**Call-Off for Services**

<b>Supplier</b>	
<b>Company Name</b>	
<b>Registered Number</b>	
<b>Registered Address</b>	
<b>Notice Address</b>	
<b>Authorised Signature</b>	
<b>Name of Signatory</b>	
<b>Title of Signatory</b>	
<b>Date</b>	

<b>HSBC</b>	
<b>Company Name</b>	
<b>Registered Number</b>	
<b>Registered Address</b>	
<b>Notice Address</b>	For the Attention of [the Chief Procurement Officer]
<b>Authorised Signature</b>	
<b>Name of Signatory</b>	
<b>Title of Signatory</b>	
<b>Date</b>	

**Details of incorporated terms**

<b>Supplier Lead</b>	
<b>HSBC Lead</b>	
<b>Framework Terms Effective Date</b>	
<b>Service Specific Terms</b>	
<b>Additional Country Specific Terms</b>	

**Details of Services**

<b>Start Date</b>	
<b>Term</b>	
<b>Services</b>	
<b>Service Levels and Service Credits</b>	
<b>Maintenance</b>	
<b>Maintenance Term</b>	
<b>Warranty Period</b>	
<b>Acceptance Criteria</b>	
<b>Charges and Invoicing</b>	
<b>Territory</b>	
<b>Exit</b>	
<b>Governance / Reporting</b>	