## HSBC HOLDINGS PLC

## Global Business Resegmentation Reconciliation

4Q 2016

The financial information on which this supplement is based is unaudited and has been prepared in accordance with HSBC s significant accounting policies as described in the Annual Report and Accounts 2016. The financial information does not constitute financial statements prepared in accordance with International Financial Reporting Standards ('IFRSs'), is not complete and should be read in conjunction with the Annual Report and Accounts 2016, the Interim Report 2016, and other reports and financial information published by HSBC.

All information is on a reported basis.

## vere ended 31D Dec 2016

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Net fee income
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oan impaiment (charges)/recoveries and other credit tisk provisions
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Total perataing expenses
Total operatingexpenses
Operating profit
Share of profit in associates and joint ventures
Profit before tax
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sevenue
Debit valuation adiustment ('DVA)' on derivivive contracts
fair value movements on nor-qualifining hededges
Gain on disposal of our membership itterest in Visa- - Lurope
Gain on disposal of our membership interest in Visa - US

Provisions/rdeeseses arising from the ongoing review of compliance with the UK Consumer Credit Ac
Trading results from disposecdof operations in Brail

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Impaiment of GPB - Erurpeg goocdivil
Regulatory (prowisions) reeaees in $\mathbf{C P B}$
settements and provisions in connection with legal mattes
UK customer redress progammes
Trading results from disposect-of operations in Brazil
Stare of profit in assodides and joint vertures
Trading reauts from disposecel-of operations in Brazil

## (ant(les) before

Revenue
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Operatingexpenses
Share of profit in assen
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## Balancesteet Dat At 31 Dec 2016

At 31 Dece 2016
austomer accounts
Risk-weighted ascets²

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| 411 | 208 | - | - | 769 | 23 | 1,411 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (462) |  |  |  |  |  | (462) |
| $(2,378)$ | 680 |  |  |  | 1 | (1,697) |
|  |  |  |  |  |  |  |
| (2,429) | 888 |  |  | 769 | 24 |  |


| 31,500 | (5,464) |  |  |  |  | 30,056 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 500,502 |  |  |  |  |  | 0,502 |
| ston | stn | \$sm | \$n | Ston | Sm | son |
| 1326 | (15.5) | (20) |  |  |  | ш5.1 |


Risk-weignted assets is callulalted and p peesented on CRDIV basis

## Yeare ended 31 Dec 2016

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Net fee income
other income

Loan impaiment (charges)/recoveries and other reedit risk provisions
Netopeatingincome
Total perataing expenses
Total operatingexpenses
Operating profit
Share of profit in associates and joint ventures
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Debii valuation adiustment ( 'DVA') on derivative contracts
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fair value movernents on non-qualifying hedives
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Portfolio disposesls
Prorficions) dreseaseses arising from the ongoing reveew of compliance with the UK Consumer Credit Act
Trading results from disposect-of operations in Brazil

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Costs ssooited
Coststo achieve
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Tradingresults from disposecedof operations in Brazil
Stare of profit in asocoiates andidint vertures
Trading reailt from disposecel-of operations in Brail

## (ant (les) before

Revenue
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Operatingexpenses
Share of profit in assen

Balance Sreet Dat
At 31 Dec 2016
toll
Customer rccounts
isk-weighted aseets ${ }^{2}$


| 282,930 | - | - | - | - |  | 282,930 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 72 |  | - | - | - |  | 341,79 |
| Son | Stan | n | ston | Ston | \$50 | Ston |
| 2980 | - | (9.) |  |  | (125) | 27.9 |

Busines redassifications tot the Corporate Centre comporise balance sheet management, legacy credit, the US Uniof
${ }^{\text {Risk-weighted assets }}$ is callulalted and p presented on CRO IV basis

## vere ended 31D Dec 2016

vet interest income
Net fee income
Other income

loan impaiment (charges)/recoveries and other credit iskp provisions
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Total perataing expenses
Total operatingexpenses
Operating profit
Share of proffit in associates and joint vertures
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Provisions/releases arising from the ongoing revew of compliance with the UK Consumer Credit AC
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Settements and provisions in connection with legal mattes
UK customer redress progarames
Trading results from disposecd-of operations in Brail
Stare of profit in assodides and joint vertures
Trading reaits from disposecel-of operations in Brazil

## (ant (les) before

Revenue
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Operatingexpenses
Share of profit in assen

## Balance Sreet Dat At 31 Dec 2016


Loans and advances to
Custome raccounts

## isk-weighted aseets²



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| (206) | 76 | - | - | 424 | - | 294 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (13) | - | - |  | - | - | (13) |
| (439) | 1 | - | - | - | - | ${ }^{(438)}$ |
| (658) | 77 |  |  | 42 |  | (157) |


| $\begin{aligned} & 20,800 \\ & 200,356 \end{aligned}$ | $\begin{gathered} (2,563) \\ (12,40) \end{gathered}$ | $\underset{(882)}{(1,42)}$ |  |  | - | 225,805 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| stm | ston | ston | sto | \$sm | ston | ston |
| 3629 | (46.9) | (222) | (6.2) |  | 125 | 3004 |


Risk-weignted assets is callulalted and p peesented on CRDIV basis

## vere ended 31D Dec 2016

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Net fee income
Other income
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Total operatingexpenses
Total operatingexpenses
Operating profit
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Own redititspred
Portfolio disposals
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Trading results from disposec-of operations in Brazil

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Trading results from disposecc-of operations in Brazil
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Trading results from disposed. of of operations in Brail

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Share of profit in assen

## Balance Sreet Da at 31 Dec 2016

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Loans and acvancest to

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| (17) | - |  | 5 | - | (12) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (3.005) |  |  |  |  |  |
|  |  |  | $\bigcirc$ |  | (3,605) |
| (3,622) | - | - | 5 | - | ${ }^{(3,617)}$ |
| 35,456 | - | - | - | - | 35,456 |
| ®,850 | - | - | - | - | @,850 |
| ston | \$ton | smm | \$ 5 n | \$0n | Sm |
| 16.2 | (0.8) | (0.1) |  |  | 15.3 |


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Risk-weighted assets is calaulated and presented ona CRDV Vasis

## Year ended 31 Dec 2016

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Net fee income
Other income

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Total operatingexpen
Operating profit
Share of profit in associates and joint ventures
Profit before tax
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Gain on disposal of
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UK customer redress progammes
Tradingresults from disposed-of operations in Brazil
Stare of profit in assodides and joint vertures
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## Profit (loss) before tax

Revenue
Operating expenses
Share of proftit $i$ asso

## Balance Sreet Da at 31 Dec 2016

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Net fee income
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Regulator) ( (rorovions)/releases in GPB
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Settements and provisions in coonnection with legal
Trading results from disposed-of operations in Brazil


Profit/(is
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Uperating expenses
Operating expenses

## Blamee Sheot De

loans and advances to automers (net)
austomer accounts

## Risk-weighted assets ${ }^{3}$

Originally reported in the 2015 Annual Report and Accounts. Sggificantitems reflect aurent year significantitems as originally reported.


Risk-wighted assets is calculuated and presented on a CRDIV basis


| 1.913 | 329 |  |  |  | (25) | 2.217 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (731) |  |  |  |  |  | (731) |
| (3,293) | 767 | - |  | - | 1 | (2,525) |
| (2111) | 1096 |  |  |  | (24) | 239 |
|  |  |  |  |  |  |  |
| \$m | \$m | \$m | \$ | \$m | \$m | \$m |
| 30,009 | (18,200) |  |  |  |  | 322,749 |
| 544,872 |  | - | - | - | - | 58,472 |
| ston | son | son | sson | \$bn | \$ton | son |
| 189.5 | (39.5) | (19.3) |  |  |  | 130.7 |

## Year ended 31 Dec 2015

Net interest income
Net fee income
Net trading incone
Other income

Loan impaiment (Charges)/ recoveries and other credit tisk provisions
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Total operating expenses
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Profit/(is
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Operating expenses

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loans and advances to automers (net)
austomer accounts

## isk-weighted assets ${ }^{3}$



| sm | \$m | \$m | \$m | m | \$m | \$m |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 302,200 |  |  | - | - | (12,552) | ${ }^{237,668}$ |
| 361,701 | - | - | - | - | (13,503) | 34,198 |
| son | ston | son | ston | ston | ston | n |
| 4210 | - | (1032) |  | - | (15.6) | 3022 |

## rear ended 31 Dec 2015

Net interest income
Net fee income
Net trading incone
Other income

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Total operating expenses
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## peratingexpere Coststo achieve

Costs to establish UK ring-fenced bank
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Restucturing and other reated costs settements and provisions in connection with legal matters
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Trading results from disposed-of operations in Brazil


Profit/(is
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## Salame Sreet Der

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astomer accounts

## isk-weighted assets ${ }^{3}$



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|  |  |  |  |  |  |

'Originally reported in the 2015 Annual Report and Accounts. Sginificant items reflect current year significant items as originally reported

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Risk-wighted assets is calculuated and presented on a CRDIV basis

## rear ended 31 Dec 2015

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Net fee income
Net trading incone
Other income

Loan impaiment (Charges)/ recoveries and other redit tisk provisions
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Total operating expenses
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## Oparatingepere Coststo achieve

Costs to establish UK ring-fenced bank
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Settlements and provisions in comnetion with legal
Trading results from disposed-of operations in Brazil


Profit/(is
Revenue
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Operatingexpenses
Operating expenses
Share of profit in ascociates and joint ventures

## Salame Sheot D

Loans and advances to automers (net)
Customer accounts

## isk-weighted assets ${ }^{3}$





| 60 |  |  | - | (1) | 59 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| (228) | - | - | - | - | (228) |
| (168) | . |  |  | (1) | (169) |
| \$m | \$m | \$ ${ }^{\text {m }}$ | \$m | \$m | \$ |
| 42992 | - | - | . | . | 42902 |
| 80,04 | - | - | - | - | 80,404 |
| ston | ston | ston | \$tm | ston | ston |
| 19.3 | (1.0) | (0.3) |  |  | 18. |

## Year ended 31 Dec 2015

vet interest income
Net fee income
Net trading incone
Other income

Loan impaiment (charges)/ recoveries and other credit tisk provisions
Net perating income
Total operating expenses
Operating profit
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Sare of profit in associates and joint ventures
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Sgrificant tems
Revenue
Debit valuation adiustment ( 'DVA') on derivative contracts
Fair value movementson non-qualifining hedges
Own creaits spread
Portfolio disposals
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settements and provisions in connection with lega
uk customer eedress progames
Trading results from disposed-of operations in Brazil


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Uperating expenses
Share of profitin associates and joint ventures

## Salame Sheot D

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Customer accounts

## Risk-weighted axets ${ }^{3}$



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Risk-wighted assets is calculuated and presented on a CRDIV basis

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Net fee income
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Other income

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Net perating income
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Share f proffit taxsociates and joint ventures
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Provisions) reteases arising from the ongoing review of compliance with the UK Consumer Creait At
trading results from disposect-f operations in Brazil

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and

Cherating in rexatation tos
Tharei inclation to settlement areement with Federal Housing Finance Authoriv
Regulatory (provisions)/releases in GPB
Settements and provisions in comnection with legal mattes
K uustomer redress programmes
Tradingresults from disposals sand diangos in ownership levels
Tradingresults from disposed-of operation sin Brazi
Profit/ (loses) before tax
Reverue
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Operatingexpenses

## Balancesmeet Data <br> 431 Dec 201

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Risk-weighted aseets ${ }^{3}$

${ }^{2}$ Originally reported in the 2015 Annual Report and Accounts. Sgifificant items reflect current year significant items as
${ }^{2}$ Businestredsasifications to the Corporate Centre comprise balance sheet management, legacy crealit, the US Unuoft Risk-wighted asests is calculateded and presentect on C Cron I vasosis

## Year ended 31 Dec 2014

Net interest income
Net fee income
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peratingprofit
Share of proft in associates and joint ventures
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Regulatory (provisions)/releases in GPB
settlements and provisions in connection with legal matte
UK customer redress progammes
Trading results from disposals and changes in ownership levels
Trading results from disposed-of operations sin Brail

## Profit (los) before tax

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Operatingexpenses

## Ealancespect Data <br> At 31 Decz 2014

loans and advancesto a ustomers (net)

Risk-weighted aseets ${ }^{3}$


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| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 313,099 | - | - | - | - | (12,209) | 300,743 |
| 18 | - | - |  |  | (10,93) | 350,386 |
| \$tn | ston | son | sto | \$on | \$sm | \$on |
| 430.3 | (a.) | (1024) |  |  | (15.) | 3121 |

${ }^{2}$ Originally reported in the 2015 Annual Report and Accounts. Sgifificant items reflect current year significant items as
${ }^{3}$ Business redassifications to the Corporate Centre comprise balance sheet management, legacy readit, the US Sunof Risk-wighted asests is calculateded and presentect on C Cron I vasosis

## Year ended 31 Dec 2014

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Net fee income
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Other income

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Gairloss on sale of Bank of Shanghai
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Own redit spread
Provisons/r releases arising from the ongoing review of compliance with the UK Consumer Creait AC
Trading reaults from disposed-of operations in Brazil

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## Peratingexperses

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Regulatory (provisions)/releases in GPB
Settements and provisions in comnection with legal mattes
K uustomer redress programmes
Trading results from disposals and changes in ownershiplevels

Profit/(loss) before tax
Reverue
UCS
Operating experses

## Balancesheat Data <br> At 31 Dec 2014

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${ }^{2}$ Originally reported in the 2015 Annual Report and Accounts. Sgifificant items reflect current year significant items as
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Net fee income
Net tradingincome
Other income

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Regulatory (provisions)/releases in GPB
Settements and provisions in connection with legal
UK customer redress progamemes
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## Profit (los) before tax

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Operating expenses

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isk-weighted assets ${ }^{3}$


Originally reported in the 2015 Annual Report and Accounts. Sgnificant items reflect current year significant titens as
${ }^{3}$ Business redassifications to the Corporate Centre comprise balance sheet management, legacy readit, the US unnoft Risk-wioghted assets is calculateded and preeented on o Cron Iivosis

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Debit valuation adiustment ' 'DVA') on derivative contract
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Gairloss on sale of Bank of Shanghai
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Provisions)/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
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Trading reault from disposals and changes in ownership levels
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Settlements and provisions in connection with legal matte
UK ustomer redress programmes
rrading realits from dispososls and changes in ownership levels
Trading results from disposed-of operations in Brazil

## Profit (loss) beforetax

Revenue
ucs
Operatingexpenses

## Balancesmeet Data

At 31 Dec 2014
oans and advances to a ustomers (net)

Risk-weighted aseets ${ }^{3}$


Oiginaly reported in the 2015 Annual Report and Accounts. Sgnificant tems reflect uurent year significant tiems as
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## Quater ended 31 Dec 2018

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loan impaiment (charges)/recoveries and other credit it isk provisions
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Total operatingexpenses
Total operatingexpenses
Operating profit
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Trading results from disposed-of operations in Brazil

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Trading results from disposec- -f operations in Brazil
Stare of profit in assodides and joint vertures
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Balancesteet Dat
At 31 Dec 2016
At 31 Dece 2016
auttomer accounts
Risk-weighted ascets ${ }^{2}$


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## Quater ended 31 Dec 2018

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## Balance Sheet D At 31 Dece 2016

At 31 Dece 2016
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## Balance Sheet Din At 31 Dece 2016

At 31 Dece 2016
auttomer accounts

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | - | - |  |  |  |  |
| (49) | - | - | - |  |  | (49) |
| (120) | 1 | - | . | - | - | (119) |
| sm | \$m | m | sm | sm | sm | sm |
| 20,830 | (2,583) | (1,422) | . |  | - | 25,885 |
| 200,356 | (12,410) | (882) | - | - | 1 | 256,095 |
| bn | son | sn | sm | son | spm | ston |
| 3629 | (46.6) | (222) | (6.2) |  | 125 | 300 |

${ }^{2}$ Eusiness redassificationsto the Corporate Centre comprise balance steet management, lesay credilt, the US rnuof
${ }^{2}$ Risk-weighted assets is calculated dand presented on a CROIV basis

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## Balance Sheet D At 31 Dece 2016

At 31 Dece 2016
auttomer accounts

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| $(2,839)$ | - | - | - | - |  |


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|  | - | - | - |


| (26) | - | - | - | - | (26) |
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|  |  |  |  |  |  |
| (2,839) |  |  |  |  | (2,839 |
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| sm | sm | \$m | \$m | sm | sm |
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| e0,s\% | - | - | - | - | @,850 |
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Trading revilts from disposect-of operations in Brazi

## Operatingexperses Costs associted with

Costs associded with portfolio disposals
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Uk customer redress progammes
UK customer redress progammes
Tradingresult 5 fom disposedofof operations in Brazil

Shareof profit in nassodiates and joint vertures
Trading results from disposec-of operations in Braal

Profit (llos) beforet
Revenue
Operating expenses
Share of profit in associates and joint ventures

## Balance Sheet Dat At 31 Mar 2016

bans and acvancesto austomers (net)
Loans and avanceses
kisk-weigted ascett ${ }^{3}$


Oiginally reported in the 012016 Data Pack Sgnificant items reflect current year sgnificant itens as originaly reported
Business redasificationsto the Corporate Centre comprise balancestreet management, legay creait, the US Unnoff portfolios jint ventures and assooiates and gains (losses) on disposas of of subsidiaries, associates and joint ventures
Nsk-wieghted assets is calculated and preested on a CRDV $V$ basis

## arater ended 31 Mar 201

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Total operatinge expen
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Gain on disposal of our membership interest in Visa- US
own cedit spered
Provisions) releeses arising from the ongoing review of compliance with the UK Consumer Credit
$\xrightarrow{\text { ucs }}$ Trading
Trading revilts from disposect-of operations in Brazi

## peratingexpenges

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Uk customer redress progammes
UK customer redress progammes
Tradingresult 5 fom disposedofof operations in Brazil

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Proftit (l)
Reven
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Operating expenses
share of proftit in ascociates and joint venture

## Balance Sheet Data At 31 Mar 2016

cans and advancesto customers (net)
Loans and avanances
kisk-weigted ascett ${ }^{3}$


Oiginally reported int the 1212016 Data Pack Sgificicant items reflect current year significant items as originally reportad
Business redasificationsto the Corporate Centre comprise balancestreet management, legacy creait, the US Unnoff portfolios
Jiint venturees and assoiates and gains (loseses) on disposasal of subsisiairies, associates and joint ventures
Nsk-wieghted assets is calculated and presented ona $a$ CRD $\mathbb{V}$ basis

## anater ended 31 Dec 2015

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Trading results from disposecd-of operations in Brazi


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Operating expenses

## Salances Sheot D

loans and advances to a ustomers (net)
austomer accounts

## Risk-weighted assets ${ }^{3}$



| 311 | 182 | - | - | - | (8) | 485 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (197) |  |  |  |  |  | (197) |
| (1,276) | 370 | - | - | - | 1 | (905) |
| (1,162) | 552 |  | . |  | (7) | (617) |
| \$m | m | \$m | sm | \$m | \$m | \$ $m$ |
| 340,099 | (18280) |  |  |  |  | 320,79 |
| 5e4,872 |  | - | - | - | - | 58,872 |
| n | m | sn | stn | ston | ston | sm |
| 189.5 | (39.5) | (19.3) | - |  |  | 130.7 |

Originaly reported in the 042015 Data Pack Sgnificant items reflect aurenty year Significant items as originally reported.
${ }^{2}$ Business recdassificaionsto the Corporate C Centre comporise balance sheet management, legayy ceritit the U S unnoff

Risk-weighted ascets s sclalulated and presented on CRDIV basis

## Quater ended 31 Dec 2015

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Provisions/releases arising from the ongsing review of compliance with the UK Consumer Credit AC
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## peratingexpere Coststo achieve

Costs to establish UK ring-fenced bank
Regulatory (provisions)/releases in GPB
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ukeustomer redress progammes
Trading results from disposed-of operations in Brazi


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Revenue
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Operating expenses
Operating expenses

## Slames Sheet D

loans and advancesto automers (net)
austomer accounts

## isk-weighted assets ${ }^{3}$


(150)
(150)


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Originally reported in the 042015 Data Pack Sgnificant tiems reflect aurenty year significant items as originally reported.
${ }^{2}$ Business recdassificaionsto the Corporate C Centre comporise balance sheet management, legayy ceritit the U S unnoff

Risk-weighted ascets s sclalulated and presented on CRDIV basis

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Trading results from disposed-of operations in Brazil


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Operating expenses
Share of profit in ascociates and joint ventures

## Blamee Sheot De

loans and advancesto automers (net)
automer accounts

## isk-weighted assets ${ }^{3}$



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Originally reported in the 042015 Data Pack Sgnificant tiems reflect aurenty year significant items as originally
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Risk-weighted ascets s sclalulated and presented on CRDIV basis

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## Oparatingepere Coststo achieve

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Retructuring and other reated costs
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Trading results from disposed-of operations in Brazil


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austomer accounts

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## Quater ended 31 Dec 2015

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Other income

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Provisions/releases arising from the ongoing review of compliance with the UK Consumer Credit At
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Trading results from disposed-of operations in Brazil


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Operating expenses

## At 31 Dece 2015

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austomer accounts

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Other income

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Provisions/releases arising from the ongsing review of compliance with the UK Consumer Creait AC
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Regulatory (prowisions) reeaeses in CPB
settlements and provisions in connection with legal mattes
UK automer redress progarames
Trading results from disposed-of operations in Brazil
Stare of profit in assodiates and joint vertures
Trading result from disposecel-of operations in
Profit/(loss) beforetax
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Operating expenses

Balance Sheet Data
At 3 Dec 2016
Lans and acvancesto austomers (net)
austomer accounts



## Quater ended 31 Dec 2016

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Net fee income
Net trading incoo
Other income

Loan impaiment (charges)/ recoveries and other credit itsk provisions
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Operating proffit
Share of profit in associates and joint venture
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Fair value movemenents on non-qualifining hediges
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Gain on disposal of our membership interest in Visa - US
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Impaiment of GPB - Erurpe goocdivil
Regulatory (prowisions) reeaeses in 6 PB
settements and provisions in connection with legal mattes
UK automer redress progarames
Trading results from disposeccof of opertions in Brazil
Streof profit in assodites and joint vertures
Trading result from dispocseco-of operations in Brail

## Profit (loss) beforetax

Revenue
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Operatingexpenses
Share of profit in assen

Balance Sreet Dat
At 31 Dec 2016
latin
austomer accounts

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## parterended 31 Dec 2016

vet interest income
Net fee income
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Loan impaiment (charges)/recoveries and other credit isk provisions
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GPB
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UK customer redress progarames
Trading results from disposecc-of operations in Brazil
Stare of profit in assodiates and joint vertures
Trading reailt from disposecel-of operations in Brail
Profit (loss) beforetax
Revenue
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Operatingexpenses
Share of profit in assen

Balance Sheet Data
At 31 Dece 2016
At 31 Dec 2016
Loans and advances to austomers (net)




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| (52) | - | - | - | - | - | (52) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (31) | . | - | - | - | - | (3) |
|  |  |  |  |  |  |  |
| (83) | . | . | . | . | - | (83) |
| \$m | \$m | sm | \$m | \$m | sm |  |
| 84,280 | (94) | (1332) |  |  |  | 82,013 |
| 13,191 | (3,168) | (85) | - | - | 1 | 109,173 |



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## Europe

## Qarter encidad 31 Dec 2018

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Regulatory (provisions)/ releases in
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Share of profit in asosodites and joint vertures
Trading reailt from disposecel-of operations in

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Operatingexpenses
Share of profit in assen
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## Ealance Sheot De

th 31 Dece 2016
Customer accounts

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| (26) | - | - | - | - | ${ }^{(26)}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| (2,837) |  |  |  |  | (2,837) |
| (2,863) | . | . | - |  | [2.863) |
| \$m | \$m | \$m | \$m | m | \$n |
| 97 |  | . | . |  | 17797 |

Busines reclassificationsto the Cornorate Centre compise balance inet management, legacy credit, the US Sune


## Quater ended 31 Dec 2016

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Gain on disposal of our membership interest in Visa- Europe
Gain on disposal of our memberstip interest in Visa - US
Gain on disposal of
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Trading results from disposed-of poerations in Brazil
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Cots associted with portforio o isisposals
Costs assooited $v$
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Impaiment of GPB - Erurpe goocdivil
Regulatory (prowisions) reeaeses in 6 PB
Setlements and provisions in conneetion with legal matter
UK customer redress progarames
Trading results from disposecd-of operations in Brail
Stare of profit in assodides and joint vertures
Trading reaits from disposecel-of operations in Brail

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Revenue
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Operatingexpenses
Share of profit in assen

Balance Sheot Da
At 31 Dee 2016
Loans and advances to austomers (net)


Busines redassificationsto the Corporate Centre comprise balance steet management, lesay credilt, the US runo

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## Europe

## Quater ended 30 Sep 2016

Net interest income
Net fee income
Net trading incoo
Other income
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Loan impaiment (charges)/recoveries and other reedit isk provisions
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Total perataing expenses
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Share of profit in associates and joint ventures
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Gain on disposal of our membership interest in Visa - US
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Portfolio disposals
Provisions/redeases arising from the ongoing review of compliance with the UK Consumer Creait AC
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Costs assooited
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mpaiment of GPB-Europe goodwill

Setlements and provisions in conneetion with legal mattes
UK austomer redress progarames
Trading results from disposed-of operations in Brazil
Stare of profit in wisodiates and joint vertures
Trading reailt from disposecel-of operations in Brail

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Operating expenses
Share of proftit $i$ asso

Customer accounts





| (34) | - | - | - | - | 32 | (2) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (518) | - | - | - | - | - | (518) |
|  | . | . | . | - | - |  |
| (552) |  | . |  | . | 32 | (520) |
| \$m | \$m | \$m | \$m | \$m | \$m |  |
| 194,884 | - | - | - | - | - | 194,84 |
| 189,74 | - | - | - | - | - | 188,71 |

reported.
${ }^{2}$ Businesr recassificationsto the Corporate C Cintre comprise balance sheet management, legacy crevit the US unnoff

## hsbc

## Quater ended 30 Sep 2016

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Other income

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Gain on disposal of our membership interest in Visa - US
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Portfolio disposals
Porffoio disposals
Provisons)/releseses arising from the ongoing reveiew of compliance with the UK Consumer Credit Act
Loss and trading results from disposed-of operations in Brail
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Coserta ingexpexereres with portforio disposals
Costs ssooited
Coststo achieve
Coststo estabisish UKring-fenced bank
Impaiment of GPB - Erurpe goocdill
Regulatory (prowisions) reeaeses in 6 PB
settlements and provisions in connection with legal mattes
UK customer redres progammes
Tradingresults from disposecd-of operations in Brazil

## Stare of profit in assodides and joint vertures

Tradingresults from disposed. -of operations in Braz

## (rit)

Revenue
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Operatingexpenses
Share of profit in assen

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at 30 Spp 2016
Lonas and advances to austomers (net)
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## Quarterended 30 Sep 2016

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Total operatingexpenses
Operating profit
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Gain on disposal of
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Portfolio disposals
Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
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$\underset{\text { Trading results from disposec-of operations in Brazil }}{\text { UC }}$

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Coststo estabisish UKring-fenced bank

Settlements and provisions in connection with legal mattes
UK automer redress progarames
Trading results from disposeccof of opertions in Brazil
Share of profit in asosocites andjojint vertures

Profit (loss) beforetax
Revenue
ucs
act
Operating expenses
Share of proftit $i$ asso

## Balance Sreet Dat At 30 Sep 2016

A. 30 Sep 2016

Customer accounts






| (10) | - | - | - | - | - | (10) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (51) | . | - | - | . | - | (51) |

$\qquad$

| (6) | 4 | - | - | - | - | (2) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | - |  |  |  |  |  |
| (51) | - |  |  | - |  | (51) |
| (57) | 4 | - | - | - |  | (53) |
| \$m | \$m | \$m | \$m | \$m | sm | \$ $m$ |
| 90,687 | (1,531) | (1,864) | - | - | 1,466 | ${ }^{88} 988$ |
| 11859 | (2700) | (808) | - | - | 2,565 | 117,600 |

reported.
${ }^{2}{ }^{2}$ Business redassifications to the Corporate C Centre comprose balance sheet management.

## hsbc

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## quaterended 30 Sep 2018

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Other income
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Total operatingexpenses
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Gain on disposal of our membership interest in Visa - US
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Portfolio disposals
Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
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Regulatory (prowisions) reeaeses in 6 PB
Settlements and provisions in connection with legal matters
UK customer redress progammes
Tradingreaults from disposecd-f of operations in Brazil
Stare of profit in assodides and joint vertures
Trading reailt from disposecel-of operations in Brail

## (ant (les) before

Revenue
ucs
act
Operatingexpenses
Share of profit in assen

## Balance Sreet Dat At 30 Sep 2016

At 30 Sep 2016
Customer accounts

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\begin{array}{lllll}
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${ }^{2}$ Busines redasasificaions to the Corporate Centre comporse balance steet management, lesay credilt, the US runoff

## Quarter ender 30Sep 2016

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Net fee income
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Tradingresults from disposed-of operations in Brazil
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Trading reailt from disposed-of operations in Brail

## Profit (loss) beforetax

Revenue
Operating expenses
Share of proftit $i$ asso

## Balance Sheot Da at 30 Sep 2016

At 3 Sesp 2016
Customer accounts
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## Quarter ended 30Jun 2016

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Other income

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Profit before tax
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Trading results from disposecd-of operations in Brail
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Trading reaits from disposecel-of operations in Brail

## Profit/(loses) beforetax

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Operating expenses
Share of proftit $i$ asso

## Balance Sheot Da at 30 un 2016

A. 30 Jun 2016

Loans snd advancest

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Comparative data for furope and MENA have been re presented to reflect the managementon oversight provided by the Mentregion following the management sevices agreemet.



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| 358 | (11) | - | - | - | - | (4) | 343 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | - |  | - |  |  |  |
| (40) | 14 | - | - | - | - | - | (26) |
| 318 | 3 | . | . | . | . | (4) | 317 |
| \$m | \$m | \$m | \$m | \$m | \$m | sm | \$m |
| 146,164 | (2230) | - |  |  |  |  | 143884 |
| 191,43 | (3,790) | - | - | - | - | (1) | 887,68 |

## Quarter ended 30Jun 2016

Net interest income
Net fee income
Other income

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Settlements and provisions in connection with legal mattes
UK customer redress progammes
Tradingresults from disposect-of operations in Brazil
Stare of profit in assodides and joint vertures
Trading reailt from disposecel-of operations in Brail

## Profit (loss) before tax

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Operating expenses
Share of proftit $i$ asso

## Balare Sheet D At 30 un 2016

At 30 Jun 2026
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Comparative data for Europe and MENA have been re presented to reflect the management oversight provided by the



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## Quarterended 30Jun 2016

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Other income

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Provisions) releases arising from the ongoing review of compliance with the UK Consumer Creait AC

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Regulatory (prowisions) reeaeses in 6 PB
Settlements and prowisions in connection with legal matters
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Trading results from disposecd-of operations in Brail
Stare of profit in assodides and joint vertures
Trading reailt from disposece-of operations in Brail

## Profit (loss) beforetax

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Operating expenses
Share of proftit $i$ asso

## Balance Sheot Da at 30 un 2016


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Comparative data for Europe and MENA have been represented to reflect the management oversight provided by the



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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (199) | . | 3 | - | . | . | . | ${ }^{(196)}$ |
| sm | m | \$m | m | \$m | \$m | m | sm |
| 90,414 | (729) | (1,431) | (1,956) | - | . | 1,690 | 88,967 |
| 123,510 | (62) | (6,62) | (ढ1) | - | - | 2,432 | 123,205 |

## Quarter ended 30Jun 2016

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Net fee income
Other income
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Settlements and provisions in connection with legal matters
UK customer redress progammes
Trading results from disposecd-of operations in Brail
Share of profit in asociates and joint vertures
Trading reailt from disposecel-of operations in Brail

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Operating expenses
Share of proftit $i$ asso

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At 30 un 2016
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| - | - | - |  | - | - |  |
| (803) | - | - | - | - | - | (803) |
|  | - | - | - | - |  |  |
| (801) | . | . | . | . | - | (801) |
| sm | \$m | \$m | \$m | \$m | \$m |  |
| 20,41 | (2) | - | - | - | . |  |
| 36,795 | (284) | - | - | - | - | 36,5 |

## hsbc

## Quarterended 30Jun 2016

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Total perataing expenses
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Trading results from disposec- -f operations in Brazil

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## Balance Sheet Dit At 30 un 2016

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## Quatter enced 31 Mar 2016

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Stare of profit in assodides and joint vertures
Trading reailt from disposecel-of operations in Brail

## Profit (lose) before tax

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Share of profit in assen

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At 31 Mar 2016
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## Quatter enced 31 Mar 2016

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Settlements and provisions in connection with legal matters
UK customer redress progarames
Trading results from disposec- of operations in Brail
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## Profit (loss) beforetax

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Operatingexpenses
Share of profit in assen

Ealance Sheet Data
At 31 Mar 2016
Lonas and advances to austomers (net)
Loans and advancest tomer accounts



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MENA region following the management services agreemente entered into by HSBC Banank plc and HESCC Bank Miicdle Eas ited in Q 22016 in in repect of $H$ SBCB Bank As (Turkey)

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## Qanterended 31 Mar 2016

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Trading results from disposecd of operations in Brazil
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## Profit (loss) beforetax

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At 31 Mar 2016
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| \$m | \$m | \$m | \$m | \$m | \$m | \$m | sm |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5634 | (700) | (1,882) | (2,256) | - | - | 1,432 | 103,288 |
| 13,665 | (8a1) | (3,709) | (599) | - | - | 2,479 | 30,995 |

## Quarterended 31 Mar 2016

Net interest income
Net fee income
Net trading income
Other income

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Trading results from disposecc-of operations in Brazil
Stare of profit in assodites and joint vertures
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## Profit (loss) beforetax

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Share of profit in assen

Customer accounts

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## HSBC

## Quaterended 31 Mar 2016

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Regulatory (prowisions) reeaeses in 6 PB
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Trading results from disposec--f operations in Brazil
Stare of profit in assodides and joint vertures
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at 31 Mar 2016
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Business redassificationsto the Corporate Centre comprise balance eneet managements, legacy ceaitit the USTunof

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Share of profitin associates and joint venture
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Business redassificationsto the Corororte C Centre comprise balancesteet management. leacy credit, the US Sune portfolios, joint vertures and associates and gains( Iosese) on dispossl of fubsididiaies associates and joint vertures

## narter ended 31 Dec 201

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Provisions)/ releases arising from the ongoing review of compliance with the UK Consumer Credit Ac



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Profit (loss) beforetal
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Customer accounts



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At 30 Sep 2016
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## HSBC

## North America

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## HSBC

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Balance Sheet Data
At 31 Dec 2016
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## HSBC

## North America

## Quarterended 31 Dec 2016

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## Balames Sheot Daf

At 30 Sep 2016
Customer accounts




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At 30 Jun 2016
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At 31 Mar 2016
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| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| (19) |  | (22) |  | (41) |
| 130 | . | (141) | - | (11) |
| sm | sm | sm | sm |  |
| - |  | 14,241 |  | 21 |
| 23 |  | 10,999 |  | 972 |

$-2$


22
(119)


52
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$\$ \mathrm{~m}$
$\mathbf{1 2 5 , 0 8}$
139,85
Originally


## HSBC

## North America

## Quater ended 31 Dec 2015

Net interest income
Net fee income
other income

loan impaiment (charges)/recoveries and otther credit isk provisions
Total operataing expens
Total Ioperating expe
Operatingpofit
Share of profiti in associates and joint venture
rofit before tax

## Ggrificant teem

Pebit valuation adiustment ('DVA') on derivative contracts
Fair value movemenents on non-qualifying hededges
Gain on the partial slel of sharecholdiding in Industrial Bank
Own ceait spread
Provisons/ releeses arising from the ongoing review of compliance with the Uk Consumer Credit Act
Trading reaults from disposece--f of operations in Brazil

Ucs
peratingexperses
Coststo establish UK rino-fenced bank
Regulatory (prowisions)/ releasese in CPB
Restucturing and other reateded costs
settements and prowisions in connection with leagal matters
$K$ Customer redress procrammes
Trading results from disposect-of operations in Brazil


Profit/(loss) before tax
Revenue
ucs
UCS
Share of profit in associates and joint ventures

## Salane Sheet Da

at 31 Dex 2015 and advances to austomers (net)
Customer accounts
${ }^{2}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yerr significant titens as originally reported.


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| (26) | 20 | - | - | - | - | (6) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - |  |  |  |  |  |  |
| - | - |  |  |  |  | - |
| (350) | 350 | - | - | - | - | - |
| - | - | - | - | - | - | - |
| (376) | 370 |  |  |  |  | (6) |

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## HSBC

## North America

## Quater ended 31 Dec 2015

Net interst incon
vet tradingincon
other income

Lan impaiment (Charges)/recoveries and other creait risk provisions
Net pperatingincome
Total operating expenses
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Ont
Share of profit in associates and joint ventures
Sgrificant tums
Debit valuation adistment ('DVA') on derivative contracts
Eair value mevemenentson non-qualifining hediges
Gain on the partial slel of fhareqenolding in in Inusustrial Bank
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Provisions/r/releaesesarising from the ongoing review of compliance with the Uk consumer Credit Ac Trading reaults from disposece--f of operations in Brazil

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peratingexperses
Coststo establish UK ring-fenced bank
Regulatory (prowisions)/ releasese in CPB
estructuring and other related coots
settements and provisions in connection with leaal mattes
K ustomer redress programmes
Trading results from disposect-of operations in Brazil
share of profit in nosoditasesandjonit vertures
Trading results from disposed-of operations in Brazil

## Provitur (1)

Revenue
UGS
Operatingexpenses
Operatinge expenses
Share of profit in associates and joint venture

## Sheet Da <br> at 31 Dex 2015 <br> astomer accounts

${ }^{2}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yerr significant titens as originally reported.
${ }^{2}$ Business redasificationsto the Corporate Centre comprise balance esheet management, legacy creait, the US Sunoff


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## HSBC

## North America

## Quater ended 31 Dec 2015

Net interst incon
vet tradingincon
other income

Loan inpaiment (Charges)/recoveries and other credit it isk provisions
Net pperatingincome
Total operatingexpense

| Share of f proffit in |
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Share of profit in associates and joint ventures
Sgrificant tums
Reverue
Debit valuation adiustment ( 'DVA') on derivivive contracts
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Fairvalue movementsts on non-qualifying hediges
Gain on the partial ssle of sharenholding in Industrial Bank
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Provisonss)/releases arising from the ongsing review of compliance with the UK Consumer Credit Ac Tradingreaultsform disposect-of operations in Brazil

Ucs
peratingexperses
Coststo establish UK ring-fenced bank
Regulatory (prowisions)/ releasese in CPB
Restructuring and othe related costs
settlements and provisions in connection with leagl mattes
K ustomer redress programmes
Trading results from disposect-of operations in Brail


## Profite (a)

Reverue
ucs
UCS
Share of proftit in asociates and joint ventures

## Salane Sheet Da


automer accounts
${ }^{2}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yerr significant titens as originally reported.
${ }^{2}$ Buiness redasifications to the Corporate Centre comprise balances sheet management, legacy reait, the US unnoff
 Sortolioss, joint ventures and associates and gains( losese) on disposal of subsididaries, asociates and joint venture

HSBC
North America

## Quaterended 31 Dec 2015

Net interest incom
Net fee income
other income


Net peratingincome
Total operating expenses
Total operatingexpense
Ppartingopofit
Share of profit in associates and joint ventures
Sgvificart tems
Reverue
Pebit valuation adiustment ('OVA) ) on derivative contracts
Fair value movementstson non-qualifying hediges
Gain on the partial ssle of sharenholding in Industrial Bank
Own cedit spread
Portfolio diposals
Provisions) releases arising from the ongoing review of compliance with the UK Consumer Credit Act
Trading resultsfrom disposec- -of operations in Brazil
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Coststo establish UK ring-fenced bank
Regulatory (provisions)/releases in GPB
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settements and provisions in connection with leaal mattes
$K$ Customer redress procrammes
Trading results from disposed-of operations in Brazil


## Profite (a)

Revenue
ucs
Operating experses
Share of proftit in ascoiates and ioint venture

## Salane Sheet Da

At 31 Dec 2015
loans and advances to oustomers (net)
austomer accounts
${ }^{2}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yerr significant titens as originally reported.
${ }^{2}$ Buiness redasifications to the Corporate Centre comprise balance sheet management, legacy reait, the US Uuroff


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6,478
13,807

## HSBC

## North America

## Quater ended 31 Dec 2015

Net interest incom
et fee income
other income

Lan impaiment (Charges)/recoveries ando other creait risk provisions
Net pperatingincome
Total operating expenses
Ppartingopofit
Stare of profit in associates and joint ventures
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Fair value movementstson non-qualifying hediges
Gain on the partial ssle of sharefholding in Industrial Bank
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Restructuring and other related costs
settlements and provisions in connection with legal mattes
K ustomer redress programmes
Trading results from disposect-of operations in Brazil


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Reverue
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peratingexpenses
Share of profit in associates and joint ventures

## Salane Sheet Da

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Customer accounts
${ }^{2}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yeer significant items as originally reported.
${ }^{2}$ Business redassifications to the Corporate Centre comporise balance sheet management, legay creait the US sunoff


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## Quater ended 31 Dec 2016

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Operating profit
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Gain on disposal of our membership interest in Visa - US
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UK customer redress progammes
Trading results from disposectof operations in Brazil
Share of proft in insodites and joint vertures
Trading result from dispocesed-of of perations in Brail

## Profit/(lose) beforetax

Revenue
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Operatingexpenses
Share of profit in assen

Balance Sheet Data
At 31 Dec 2016
Loans and advances to customers (net)
austomer accounts



## HSBC

## Latin America

## Quater ended 31 Dec 2018

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Trading reailt from disposed-of operations in Brail

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Share of pofftit i asso

Balance Sheet Data
At 32 Dec 2016
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austomer accounts


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portfolios joint ventures and associates and gaind (loses) on disposal of subsidiaries associates and joint ventures.

## HSBC

## Latin America

## anater ended 31 Dec 2016

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| Other income |


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Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of operations in

## (ater (les) beforet

Revenue
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Operating expenses

Balance Sreet Dat
At 31 Dec 2016

Customer accounts

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## HSBC

## Latin America

## Quater ended 31 Dec 2018

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Settlements and provisions in connection with legal mattes
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Tradingresults from disposecd-of operations in Brazil
Share of profit in ixsodites and joint vertures
Trading reailt from disposecelof of operations in

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Operating epperses
Share of pofftit i asso

Balance Sreet Dat
At 31 Dec 2016

austomer accounts

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## Quarter ended 31 Dec 2016

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Loan impaiment (charges)/ recoveries and other credit itsk provisions
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Fair value moverenents on non-qualififying hediges
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Provisions/r reasese arising from the ongoing review of compliance with the UK Consumer Creait Ac
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Costs assooited $v$
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Regulatory (provisions)/ releases in
GPB
Settlements and provisions in connection with legal mattes
uk customer redress progammes
Trading results from disposecc-of operations in Brazil
Stare of profit in assodides and joint vertures
Trading reailt from disposecel-of operations in Brail

## Profit (loss) beforetax

Revenue
Operatingexpenses
Share of profit in assen

Balance Sheet Data
At 3 Dec 2016
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Coans and adaraces to tocounts

${ }^{2}$ Eusiness redassifications tot the Corporate Centre comporise balance sheet managemenet, legacy credit, the US Unnoff

## HSBC

## Latin America

## Quarterended 30 Sep 2016

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Gain on disposal of
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Portfoio disposals
Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
Loss and trading results from disposed-d-f poerations in Brail
$\underset{\text { Trading results from disposec-of operations in Brazil }}{\text { UC }}$

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Costs assooited
Coststo adiieve
Coststo estabish UK King-fencee bank
Impaiment of GPB - Erurpeg goocdivil
Regulatory (prowisions) reeaeses in CPB
Settlements and provisions in conneetion with legal matters
UK customer redres progammes
Trading results from disposect-of operations in Brazil
Stare of profit in wesodides and joint vertures
Trading result from disposecel-of operations in Brail

## (ant(les) before

Revenue
1 cs
Operating expenses

## Balames Sheot Daf

At 30 Sep 2016
austomer accounts


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reorted.
${ }^{2}$ Businesr recassificationsto the Corporate C Cintre comprise balance sheet management, legacy crevit the US unnoff

## HSBC

## Latin America

## Quater ended 30 Sep 2016

et interest income
Net fee income

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oan impaiment (charges)/recoveries and other credit isk provisions
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Operating profit
Share of profit in associates and joint ventures
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Portolio disposals
Provisions/releases arising from the ongsing review of compliance with the UK Consumer Creait AC
Loss and trading results from disposed-of operations in Brail
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Regulatory (prowisions) reeaeses in 6 PB
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UK customer redress progammes
Trading results from disposecc-of operations in Brazil
Share of profit in ixsodiates and joint vertures
Trading reailt from disposecel-of operations in

## (ater (les) beforet

Revenue
ucs
act
Operatingexpenses
Share of profit in assen

Ealance Sheet Data
at 30 Spp 2016
Lonas and advances to austomers (net)
Customer accounts

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## Quarterended 30 Sep 2016

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Loan impaiment (charges)/recoveries and other credit isk provisions
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Operating profit
Share of profit in associates and joint ventures
rofit before tax
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Gain on disposal of our membership interest in Vise- Europe
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Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
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$\underset{\text { Trading results from disposec-of operations in Brazil }}{\text { UC }}$


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settlements and provisions in connection with legal mattes
UK customer redress progarmes
Tradingresults from disposed-dof operations in Brazil
Share of profit in assodiates and joint vertures
Trading reailt from disposecel-of operations in Brail

## (rit) (les)

Reverue
Operating expenses
Share of proftit $i$ asso

## Balames Sheet Da at 30 Sep 2016

At 30 Sep 2016
Customer accounts
Originaly reperted in the 032016 Data Pack Sgnificant tems reflect aurent year significant tems as originally eported.


## HSBC

## Latin America

## anarter encea 30 Sep 2018

Net interst incon
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Share of profiti in associates and joint ventures
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Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
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Trading results from disposec-of operations in Brazil

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Regulatory (prowisions) reeaeses in 6 PB
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Trading results from disposece-fof operations in Brazil
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Trading reailt from disposecel-of operations in

## (ant (les) before

Revenue
ucs
act
Operating expenses

## Balance Sheet D At 30 Sepp 2016

At 30 Sep 2016
Customer accounts

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## HSBC

## Latin America

## quarterended 30 Sep 2018

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Other income

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Total operatingexpenses
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Share of profiti in associates and joint ventures
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## (rit)

Revenue
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Operating expenses
Share of proftit $i$ asso

Balames Sheer Data
at 30 Sep 2016
Lonan and advancesto austomers (net)
Customer accounts

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## HSBC

## Latin America

## Quaterended 30Jun 2016

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Trading result from disposece-of ofoerations in Brazil

## (ater (les) beforet

Revenue
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Operatingexpenses
Share of profit in assen

## Balare Sheet D At 30 un 2016

At 30 J un 2016
Customer accounts

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Originaly reported in the Q2 2016 Data Pack Sgnificant
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## Quarterended 30Jun 2016

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Net trading incoone
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Total operatingexpenses
Operating profit
Share of profiti in associates and joint ventures
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Coststo estabisish UKring-fenced bank
Impaiment of GPB - Erurpe goocdill
Regulatory (prowisions) reeaeses in 6 PB
Settements and drovisions in connection with legal matter
UK customer redress progarames
Tradingresults from disposecdof operations in Brazil

Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of operations in Brail

## (ant (les) before

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Operatingexpenses
Share of profit in assen
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Customer accounts
Originaly reported in the Q2 2016 Data Pack Sgnificantitesseretet aurent year significant tems as originaly eported.


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## Quarterended 30Jun 2016

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Other income

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Gain on disposal of our membership interest in Visa - Us
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Trading results from disposed-of operations in Brazil
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Costs to establish UK ring fenced bank
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Regulatory (provisions)/ releases in
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settlements and provisions in connection with legal mattes
UK austomer redress progarames
Tradingresults from disposed-of operations in Brazil
Stare of profit in assodites and joint vertures
Trading reailt from disposed-of operations in Brail

## (ant (les) before

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Operating expenses
Share of proftit $i$ asso

## Balare Sheet D At 30 un 2016

At 30 J un 2016
Customer accounts


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## HSBC

## Latin America

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Trading results from disposed-of operations in Brazil
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## Balare Sheet D At 30 un 2016

At 30 J un 2016
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Oiginally reported in the Q2 2016 Data Pack


## HSBC

## Latin America

## Quarter ended 30 Jun 2018

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Tradingresults from disposectof operations in Brazil
Stare of profit in assodides and joint vertures
Trading result from disposecd of of operations in

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Operatingexpenses
Share of profit in assen

## Balare Sheet D At 30 un 2016

At 30 J un 2016
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## HSBC

## Latin America

## Quarterended 31 Mar 201

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Share of profit in associates and joint ventures
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settlements and provisions in connection with legal mattes
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Trading results from disposecdof of operations in Brail

## (ater (les) beforet

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Share of profit in assen

Ealance Sheet Data
At 31 Mar 2016
Lonas and advances to austomers (net)
Customer accounts

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## Quarterended 31 Mar 2016

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Trading reailt from disposecel-of operations in

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Operating expenses
Share of proftit $i$ asso

## Balance Sreet Dat At 31 Mar 2016

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Share of profit in assen

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| At 313 Mar 2016 |

Customer accounts


Originaly reported in the Q1 2016 Data Pack Sgnificant tee
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## HSBC

## Latin America

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Ealance Sheet Data
At 31 Mar 2016
Lonas and advances to austomers (net)
Customer accounts

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## HSBC

## Latin America

## Quaterended 31 Mar 2016

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Operatingexpenses
Share of profit in assen

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At 33 Mar 2016
Loans and advances to a cutomers (net)
Customer accounts


Originally reported int the 012016 Data Pack Sgnificant tems reflect aurent year significant tems as originally
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${ }^{2}$ Business recassificationsto the Corporate C Cintre comprise balance sheet management, legacy crevit the US unnoff

## HSBC

## Latin America

## Quater ended 31 Dec 2015

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Regulatory (provisions)/releases in GPE
Restructuring and other related costs
settements and provisions in connection with leaal mattes
K ustomer redress programmes
Trading results from disposect-of operations in Brazil


## Profite (a)

Revenue
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Operatingexpenses
Share of profit in associates and joint ventures

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Customer accounts
Originally reported in the 042015 Data Pack Sgnificant items reflect aurent yeer significant items as originally reported.
${ }^{2}$ Business redassifications to the Corporate Centre comporise balance shneet management, legacy creait, the US sunoff



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| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
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## HSBC

## Latin America

## Quaterended 31 Dec 2015

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settements and provisions in connection with legal mattes
K ustomer redress programmes
Trading results from disposect-of operations in Brazil


## Profit (luos) beforetax

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Share of profit in ascoiates and joint venturs

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Customer accounts
Originally reported in the 042015 Data Pack Sgnificant items reflect aurent yeer significant items as originally reported.
${ }^{2}$ Business recdassifications to the Corporate Centre comporise balance sheet management, legay creait, the US sunoff



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| \$m | \$m | \$m | \$m | \$m | \$m | sm |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 79 | - |  |  | - | (43) | \% |
| 5,904 | - | - | - | - | (228) | 5,6\% |

## HSBC

## Latin America

## Quaterended 31 Dec 2015

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Coststo to etablish UK King fenced bank
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estructuring and other related costs
settements and provisions in connection with leaal mattes
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Trading results from disposect-of operations in Brazil


## Profit (loss) beforetax Revenue

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Share of proftit in ascociates and joint ventures

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${ }^{1}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yeer significant items as originally reported.
${ }^{2}$ Business recdassifications to the Corporate Centre comporise balance sheet management, legay creait, the US sunoff




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| (50) |
| 422 |



## HSBC

## Latin America

## Quater ended 31 Dec 2015

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settements and provisions in connection with legal mattes
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Trading results from disposect-of operations in Brazil


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Originally reported in the 042015 Data Pack Sgnificant items reflect aurent yeer significant items as originally reported.
${ }^{2}$ Buiness redassifications to the Corporate Centre comprise balances sheet management, legacy reait, the US Uumof
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$\begin{array}{cccccc}\$ \mathbf{m} & \$ \mathbf{m} & \$ \mathbf{m} & \$ \mathbf{m} & \$ \mathbf{m} & \$ \mathbf{m} \\ \mathbf{4 7} & - & - & - & - & 47 \\ 102 & - & - & - & & \end{array}$

## Quarter ended 31 Dec 2015

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## Profit/lca

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Operatingexpenses
Operatingexpenses
Share of profit in associates and joint venture

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At 31 Dec 2015
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${ }^{2}$ Originally reported in the 042015 Data Pack. Sgnificant items reflect current yer significant items as originally reported.
${ }^{2}$ Burines recassificationsto the Corporate Centre comprise balance sheet management, legacy credit the USTunoff

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Other income

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UK austomer redress progarames
Trading results from disposect-of operations in Brazil
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Trading result from disposecel-of operations in Brail

## Profit (lose) before tax

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At 31 Dec 2016

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## Quarterended 31 Dec 2016

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Share of profit in associates and joint ventures
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Provisions/r reasese arising from the ongoing review of compliance with the UK Consumer Creait Ac
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Settlements and provisions in connection with legal matters
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Tradingresults from disposec--f operations in Brazil
Share of profit in ixsodiates and joint vertures
Trading result from dispocsect-of operations in Brail

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Operatingexpenses
Share of profit in assen

Balance Sreet Dat
At 31 Dec 2016

austomer accounts

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## Quarterended 31 Dec 2016

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Trading results from disposect-of operations in Brazil

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Costs to achieve
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Stare of profit in assodides and joint vertures
Trading result from disposecel-of operations in Brail

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Operating expenses

Balance Sreet Dat
At 31 Dec 2016
Lans Dece 2016
Customer accounts

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| 6,6\% | (927) | (1332) | - |  | . | 64,428 |
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## Quarterended 31 Dec 2016

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Trading results from disposec--f operations in Brazil
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Balance Sheet Data
At 32 Dec 2016
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## Quarter ended 31 Dec 2016

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Regulatory (provisons)/ reeasese in
CPB
Settements and provisions in comnection with legal mattes
UK austomer redress progarames
Tradingresults from disposed-of operations in Brazil
Stare of profit in asociates and joint vertures
Trading reailt from disposecel-of operations in Brail

## (rit)

Revenue
Operatingexpenses
Share of profit in assen

Balance Sheet Data
At 31 Dec 2016
Loans and acvancesto to ustomers (net)
Customer accounts

${ }^{2}$ Eusiness redassifications tot the Corporate Centre comporise balance sheet managemenet, legacy credit, the US Unnoff

## Quater ended 30 Sep 2016

Net interest income
Net fee income
Net trading inco
Other income

Loan impaiment (charges)/ recoveries and other redeit isk provisions
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Total Operatingexpense
Operating profit
Share of profiti in associates and joint ventures
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Gain on disposal of our memberstip interest in Visa - US
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Impaiment of GPB - Erurpe goocdill
Regulatory (prowisions) reeaees in 6 PB
Settlements and provisions in connection with legal mattes
Uk customer redress progammes
Trading results from disposectof operations in Brazil
Stare of profit in assodites and joint verture
Trading realt ffrom disposece-fof operations in Braid

## Profit (loss) beforetax

Revenue
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Operating expenses
Share of proftit $i$ asso

Belancestreet Data
At 30 Sep 2016
Loans and advances to austomers (net)
Customer accounts





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## Quarterended 30 Sep 2016

Net interest income
Net fee income
Net trading incoone
Other income

Loan impaiment (charges)/recoveries and other reedit isk provisions
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Share of profit in associates and joint ventures
offit before tax
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Trading reaults from disposec--f operations in Brazil
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Trading result from dispocsect-of operations in Brail

## Profit (loss) beforetax

Revenue
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Operating expenses
Share of proftit $i$ asso

Belance Sheet Data
At 30 Sep 2016
Lans and advanceses to austomers (net)
Customer accounts
Originaly reported in the Q3 2016 Data Pack Sgnificant teets reorted.
${ }^{2}$ Business recassificationsto the Corporate C Centre comporise balance sheet managements, legacy crevit the USunnoff


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## Quater ended 30 Sep 2016

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oan impaiment (charges)/ recoveries and other credit risk provisions
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Share of profit in associates and joint ventures
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Gain on disposal of our membership interest in Visa - US
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Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
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Regulatory (prowisions) reeaeses in 6 PB
Settlements and provisions in connection with legal mattes
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Tradingresults from disposectof operations in Brazil
Stare of profit in wesodites andidint vertures
Trading reailt from disposecel-of of operations in Brail

## (ant (les) before

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Operating expenses
Share of proftit $i$ asso

Belance Sheet Data
At 30 Sep 2016
Loans and advancesto austomers (net)
Customer accounts


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## Quater ended 30 Sep 2016

Net interest income
Net fee income
Other income

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Gain on disposal of our membership interest in Visa - Us
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Portfolio disposals
Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
Loss and trading results from disposed-of operations in Brail
$\underset{\text { Trading results from disposec-of operations in Brazil }}{\text { UC }}$

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Impaiment of GPB - Erurpe goocdill
Regulatory (prowisions) reeaeses in 6 PB
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UK customer redress progarames
Trading results from disposece-fof operations in Brazil
Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of operations in

## (ant (les) before

Revenue
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Operating expenses

## Balance Sreet Dat At 30 Sep 2016

At 30 Sep 2016
Customer accounts

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## Quarter ended 30 Sep 2018

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Net fee income
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Tradingresults from disposect-f operations in Brazil
Stare of profit in asosodites and joint vertures
Trading results from disposed-of operations in Brail

## (rit)

Revenue
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Operatingexpenses
Share of profit in assen

## Balance Sheot Da at 30 Sep 2016

At 3 Sesp 2016
Customer accounts

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## Quarterended 30Jun 2016

## Net interest income

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Stare of profit in wisodides and joint vertures
Trading result from disposecel-of of operations in Brail

## (ant(les) before

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Operatingexpenses
Share of profit in assen

## Balance Sheet D At 30 un 2016

At 30 J un 2016
Customer accounts




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| 249 | - | - | - | - |  | 249 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (40) | - | - | - | - | - | (40) |
|  | - | - |  |  |  |  |
| 209 | . | . | . | . | . | 209 |
| \$m | \$m | \$m | \$m | \$m | \$m |  |
| 122,995 |  |  |  | - | - | 22,995 |
| 166,71 | - | - | - | - | - | 6, 71 |

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${ }^{2}$ Business recassificationsto the Corporate C Cintre comprise balance sheet management, legacy crevit the US unnoff

## Quaterended 30Jun 2016

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Gain on disposal of our membership interest in Visa - Us
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Trading results from disposed-of poerations in Brazil
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Regulatory (prowisions) reeaeses in 6 PB
Settlements and provisions in connection with legal mattes
UK customer redress progarames
Trading results from disposecc-of operations in Brazil
Stare of profit in assodides andiaint verture
Trading reailt from disposecel-of operations in Brail

## (ant (les) before

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Operatingexpenses
Share of profit in assen
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## Balare Sheet D At 30 un 2016

At 30 J un 2016
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${ }^{2}$ Business redassificationst the Corporate C Centre comporise balance sheet management, legacy crevit the U Sunnoff


192
192


(15)
(15)
(15) (15)
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| 192 | - | - | - | - | - | 192 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (30) | - | - | - | - | - | (30) |
|  |  |  |  |  |  |  |
| 162 | . | . | . | - | . | 162 |
| \$m | \$m | \$m | \$m | \$m | \$m |  |
| 80,386 |  |  |  | . | (1,04) | 79,32 |
| 99,866 | - | - | - | - | (1,55) | 98,089 |

## Quaterended 30Jun 2016

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Gain on disposal of our membership interest in Visa - US
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UK customer redress progarmes
Trading results from disposect-of operations in Brazil

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Tradingresults from disposecelof of operations in Brail

## (ant (les) before

Revenue
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Operating expenses

## Balare Sheet D At 30 un 2016

A. 30 Jun 2016

Customer accounts

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|  | - | - |  |  |  |  |
| (138) | - | - |  | - | - | (138) |
| (124) | 1 |  | - | . | (1) | ${ }^{(124)}$ |
| \$m | \$m | \$m | \$m | \$m | \$m |  |
| 73.92 | (1,411) | (1,956) |  | - | 1.93 | 70,58 |
| 101,509 | (458) | (๓) | - | - | 1,756 | 102,15 |

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## Quaterended 30Jun 2016

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Settlements and provisions in connection with legal mattes
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Tradingresults from disposect-of operations in Brazil
Stare of profit in assodites andidint vertures
Trading reailt from disposecel-of operations in Brail

## (ant (les) before

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Operatingexpenses
Share of profit in assen

## Balare Sheet D At 30 un 2016

At 30 J un 2016
Customer accounts


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## Quarterended 30Jun 2016

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Uk customer redress progammes
Tradingresults from disposed-of operations in Brazil
Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of operations in Brail

## (ant (les) before

Revenue
Operatingexpenses
Share of profit in assen

## Balare Sheet D At 30 un 2016

At 30 J un 2016
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${ }^{2}$ Businesr recassificationsto the Corporate C Cintre comprise balance sheet management, legacy crevit the US unnoff

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UK customer redress progarames
Trading reaits from disposed-of operations in Brazil
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Trading reaults from disposese--f of operations in Braid

## Profit (loss) beforetax

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Operating expenses
Share of proftit $i$ asso

Belancestreet Data
At 31 Mar 2016
Lonas and advances to austomers (net)
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## carterended 31 Mar 2016

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Regulatory (prowisions) reeaeses in 6 PB
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Tradingresults from disposec- -of operations in Brazil
Stare of profit in assodites andiaint verture
Trading realits from disposece-fof operations in

## Profit/(lose) beforetax

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Operatingexpenses
Share of profit in assen

Ealance Sheet Data
At 31 Mar 2016
Lonas and advances to austomers (net)
Customer accounts

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$\begin{array}{llllll} & \text { (10) } & - & \vdots & \vdots & \vdots\end{array}$



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| (10) | - | - | - | (10) |
|  |  |  |  | (10) |


| \$m | \$m | \$m | \$m | \$m | \$m |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 88,811 106,987 | - | - | ${ }^{-}$ | - | (780) |
| 106,987 | - | - | - | - | (1,889) |

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## carterended 31 Mar 2016

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Trading results from disposed-of poerations in Brazil
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settements and provisions in connection with legal mattes
UK customer redress progammes
Tradingresults from disposec- -of operations in Brazil

Stare of profit in assodites and joint verture
Trading reailt from disposecel-of operations in Brail

## (ant (les) before

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Operating expenses
Share of proftit $i$ asso

## Balance Sheet D At 31 Mar 2016

At 31 Mar 2016
Customer accounts


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## carterended 31 Mar 2016

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Impaiment of GPB - Erurpe goocdivil
Regulatory (prowisions) reeaeses in 6 PB
Settlements and provisions in connection with legal matters
UK customer redress progarames
Tradingresults from disposec- -of operations in Brazil
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Operatingexpenses
Share of profit in assen

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At 31 Mar 2016
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Loans and advancest to



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Total operatingexpenses
Operating profit
Share of profiti in assocites and joint ventures
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Fair value movernents on non-qualififying hedgeses
Gain on disposal of our membership interest in Visa- Europe
Gain on disposal of our membership interest in Visa - Us
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Onn reait spread
Portfolio disposels
Portfolio disposals
Provisions) releases arising from the ongoing review of compliance with the UK Consumer Creait AC
Trading results from disposed-of operations in Brazil
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Impaiment of GPB - Erurpe goocdivil
Regulatory (prowisions) reeaeses in 6 PB
settements and provisions in connection with legal mattes
UK customer redress progammes
Tradingresults from disposect-of operations in Brazil
Stare of profit in assodites and joint vertures
Trading reaults from disposecelof operations in Brail

## (ant (les) before

Revenue
ucs
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Operatingexpenses
Share of profit in assen

Ealance Sheet Data
at 31 Mar 2016
Lonas and advancesto austomers (net)
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## Quaterended 31 Dec 2015

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Tidingreautsfrom disposect-of operations in Brazil

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settements and provisions in connection with legal mattes
$K$ Customer redress procrammes
Tradingresults from disposect-of operations in Brail

Shareof profit in insodiates andjoint ventures
Trading results from disposect-of operations in Brazil

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Share of profit in associates and joint ventures

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${ }^{1}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yeer significant items as originally reported.
${ }^{2}$ Business recdasificationsto the Corporate Centre comporise balance sheet management, legacy creait, the US sunoff



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(55) . . . . . .
(379)
(379)
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(434)
(434)

${ }^{\text {332,887 }}$
${ }_{172,527}^{1727}$

## Qarter enced 31 DCe 2015

Vet interest income
Net fee income
Net trading inco
other income

Loan inpaimente (charges)/recoveries and other creait isk provisions
Net peratingincome
Total operating expenses
Total operatingexpense
Shearatingpofofit
Stare of profit in associates and joint ventures
Sgrificant tems
Debit valuation adiustment ('DVA') on derivative contracts
Fair value mevemenents on non-qualififying hediges
Gain on the partial sple of shareholding in Industrial Bank
Onn cedit tspead
Porfroioio disposals
(Provisons/releses arising from the ongsing review of compliance with the UK Consumer credit Act
Trading results from disposesedof of operations in in Brazil
$\underset{\text { Trading }}{\text { ucs }}$
Tindinesults from disposect-of operations in Brazil

## Cocetatingexperses

Coststo establish UK ring-fenced bank
Regulatory (provisions/releases in GPB
Resturcturing and other reated costs
settlements and provisions in connection with leagil matters
K ustomer redress programmes
Trading results from disposect-of operations in Brazi


## Profite (a)

Revenue
uc
OCS
Sharatinge of profefitin asses
Share of profiti in associates and joint ventures

## Salane Sheet Da

At 31 Dec 2015
Loans and advances to austomers (net)
Originally reported in the 042015 Data Pack Sgnificant items reflect aurent yeer significant items as originally reportec.
${ }^{2}$ Business redasificationsto the Corporate Centre comprise balance esheet managementr, legacy creait, the US Sunoff



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| (18) | - | - | - | - | (18) |
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(119) - - . . .

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| (17) | - | - |  | - | (1) | (18) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (96) | - | - | - | - | - | (96) |
|  | - | - | . | . |  |  |
| (113) | - | - | . | - | (1) | ${ }^{(114)}$ |
| \$m | \$m | \$m | \$m | \$m | m | m |
| 84,072 | . |  |  |  | (946) | ${ }^{83,126}$ |
| 10,061 | - | - | - | - | (1,879) | 106,172 |

## Quarter ended 31 Dec 2015

Net interest incom
Net fee income
Net trading inco
Other income

Loan inpaiment (charges/r) recoveries and other creait isk provisions
Net peratingincome
Total operating expenses
Total operatingexpense
Operatingprofit
Share of profit in associates and joint ventures
Sgrificant tums
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Debit valuation adiustment ('DVA') on derivative contracts
Fair value movementstson non-qualifying hediges
Gain on the partial sle of sharenholding in Industrial Bank
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Provisionss/recleases arising from the ongoing review of compliance with the UK Consumer Credit Ac Tradingreaultsform disposect-of operations in Brazil

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Coststo estabish UK ring fenced bank
Regulatory (prowisions)/ releases in GPB
Resturcturing and other reated costs
settements and provisions in connection with legal mattes
K ustomer redress programmes
trading results from disposect-of operations in Brazi
shareof profit in insooiates andjoint vertures

## Proverue

Revenue
ucs
Peratingexpenses
Share of profitin associates and ioint ventures

## alance Sreet Def <br> At 31 Dec 2015

loans and advances to austomers (net)
austomer accunts
${ }^{2}$ Originally reported in the 042015 Data Pack Sgnificant items reflect aurrent yerr significant titens as originally reported.
${ }^{2}$ Buiness redasifications to the Corporate Centre comprise balances sheet management, legacy reait, the US unurff



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19
$(20)$
19

| ) | - | - | - | - | - |  | (38) |
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| (6) | 4 | - | - | - | - | (56) |
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| (38) | - | - |  | - |  | (38) |
|  | - | - | - | - |  |  |
| (98) | 4 | - | - | - |  | (94) |
| sm | \$m | \$m | \$m | \$m | \$m | sm |
| 85,991 | (661) | (1881) | - | - | 996 | ${ }^{83,965}$ |
| 109,684 | (79) | (500) | - | - | 1,879 | 105,9e4 |

## Quaterended 31 Dec 2015

vet interest income
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ket operating income beforelocon inpeimenturderys and other reaft insk provisions
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Total operatingexpense
perating profit
Share of profit in associates and joint ventures
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Fair value mevemenents on non-qualififying hediges
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(Provisions/releaes arising from the ongoping review of compliance with the Uk consumer Credit Act Trading results from disposecelof of operations in in Brazil
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Coststo establish UK ring-fenced bank
Regulatory (provisions)/releases in GPB
Restructuring and other related costs
settements and provisions in connection with legal mattes
$K$ Customer redress programmes
Trading results from disposed-of operations in Brazil


## Profite (a)

Revenue
ucs
Sperating expenses

## Ealame Sheet Dan

at 31 Dex 2015 and andances to austomers (net)
Customer accounts
Originally reported in the 042015 Data Pack Sgnificant items reflect aurent yeer significant items as originally reported.
${ }^{2}$ Business redasificationsto the Corporate Centre comprise balance esheet management, legacy creait, the US Sunoff


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## Quaterencted 31 Dec 2015

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Net fee income
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other income

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Total operatingexpense
Operatingprofit
Share of profit in associates and joint ventures
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Reverue
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Fair value movementstson non-qualifying hediges
Gain on the partial sple of shareholding in Industrial Bank
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Trading reaults from disposese--f of operations in in Brail
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## Poratingexperses

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Regulatory (prowisions)/ releasese in GPB
Restructuring and other related costs
settlements and provisions in connection with legal mattes
$K$ Customer redress procrammes
Tradingresults from disposect-of operations in Brail
shareof profit in insoodiates andjoint ventures
Trading results from disposect-of operations in Brazil

## Profite (a)

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Sharatinge of profefitin asses
Share of profiti in associates and joint ventures

## Salane Sheet Da

At 31 Dex 2015
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Originally reported in the 042015 Data Pack Sgnificant items reflect aurent yeer significantit tems as originally reported.
${ }^{2}$ Business recassifications to the Corporate C Centre comprise balancesteet management, legay credit, the US runoff portolios joint venture and associates and gains( Iosses) on disposal of subsidiaries assocites andioint ventures

## Quarterended 31 Dec 2016

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Other income

Loan impaiment (charges)/recoveries and other credit it isk provisions
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Total perataing expenses
Operating proffit
Share of profit in associates and joint ventures
Sgrificant tums
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Fair value movemenents on non-qualifying hedges
Gain on disposal of our membership interest in Visa- Europe
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Own ceritios spread
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Trading results from disposectof of operations in in razil

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Coststo estabish UK King-fenced bank
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Regulatory (prowisions) reeaeses in CPB
Settlements and provisions in connection with legal mattes
UK customer redres progammes
Trading results from disposect-of operations in Brazil
Stare of profit in assodites and joint vertures
Trading result from dispocsect-of operations in Brail

## Profit (loss) beforetax

Revenue
ucs
act
Operatingexpenses
Share of profit in assen

Balance Sheet Data
At 31 Dec 2016
At 31 Dec 2016
Loans and advances to austomers (net)

(63)
(62)
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## Quarterended 31 Dec 2016

Net interest income
Net fee income
Other income

Loan impaiment (charges)/recoveries and other credit isk provisions
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Share of profit in associates and joint ventures
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Gain on disposal of our membership interest in Visa- Europe
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Own ceritios spread
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Trading results from disposect-f of operations in Brazil
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Impaiment of GPB - Erurpe goocdill
Regulatory (prowisions) reeaeses in 6 PB
Settlements and provisions in connection with legal mattes
UK customer rearess progammes
Tradingresults from disposectof operations in Brazil
Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of operations in Brail

## Profit (loss) beforetax

Revenue
ucs
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Operating expenses

Balame Sheet Data
At 31 Dee 2016

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## Quarterended 31 Dec 2016

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Share of profit in associates and joint ventures
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Regulatory (prowisions) reeaeses in 6 PB
Setlements and provisions in connection with legal mattes
UK customer redress progarames
Trading results from disposec- -f operations in Brazil
Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of operations in

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Operating expenses

Balance Sreet Dat
At 31 Dec 2016

Customer accounts

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1 Buiness redassificationstot the Corporate Centre comporise balance sheet management, legacy credit, the US Unnoff
portfolios joint ventures and associates and gaind (loses) on disposal of subsidiaries associates and joint ventures.

## Quarterended 31 Dec 2016

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Loan impaiment (charges)/recoveries and other reedit isk provisions
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Share of profit in associates and joint ventures
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UK customer redress progarames
Trading results from disposecc-of operations in Brazil
Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of operations in Brail

## Profit (loss) beforetax

Revenue
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Operating epperses
Share of pofftit i asso

Balance Sheet Data
At 31 Dece 2016
At 31 Dec 2016
Loans and advances to austomers (net)


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## Quater ended 31 Dec 2016

Net interest income
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Net fee income
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Loan impaiment (charges)/ recoveries and other credit risk provisions
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Operating profit
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Provisions/releases arising from the ongsing review of compliance with the UK Consumer Creait AC


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Regulatory (provisions)/ releases in
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UK customer redres progammes
Tradingresults from disposect-of operations in Brazil
Stare of profit in assodides and joint vertures
Trading results from disposed. of of operations in Brail

## Profit/(lose) beforetax

Revenue
Operatingexpenses
Share of profit in assen

## At 31 Dee 2016

Sons and advances to customers (net)


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## Quater ended 30 Sep 2016

Net interest income
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Trading results from disposed-of operations in Brazil
Stare of profit in assodides andidint vertures
Trading result from disposed.-of operations in Brail
Profit/(loses) before tax
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Operating expenses
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## Balance Sreet Dat At 30 Sep 2016

At 30 Sep 2016
Customer accounts

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eported.
${ }^{2}$ Business recasasificationsto the Corporate C Centre comporise balance sheet managements, legacy credit the USunnoff

## Quater ended 30 Sep 2016

Vet interest income
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Other income

Loan impaiment (charges)/recoveries and other reedit risk provisions
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Operating proffit
Share of profit in associates and joint ventures
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Fair value movemenents on non-qualifining hediges
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Trading results from disposecc-of operations in Brazil
Stare of profit in wosodites and joint vertures
Tradingreailt from disposecel-of operations in Brail

## (ant (les) before

Revenue
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Operating expenses

## ${ }^{\text {Batamoe Sheot Da }}$ <br> at 30 Sep 2016

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## Quarterended 30 Sep 2016

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Regulatory (prowisions) reeaeses in 6 PB
settlements and provisions in connection with legal mattes
UK customer redress progammes
Tradingresults from disposec- -of operations in Brazil
Stare of profit in assodites and joint vertures
Trading reailt from disposecel-of of operations in Brail

## (ant (les) before

Revenue
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Operatingexpenses
Share of profit in assen

## Balance Sreet Dat At 30 Sep 2016

At 30 Sep 2016
Customer accounts

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (4) | - | - |  |  |  | (3) |
|  | - | - | - | - | 1 | (3) |
| (9) | 9 | . | . | - | . |  |
| \$m | \$m | \$m | \$m | \$m | sm | sm |
| 48,088 | (33) | - | - | - | 403 | 48,438 |
| 43,736 | (144) | - | - | - | 932 | 44,52] |

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${ }^{2}$ Businesr recassificationsto the Corporate C Cintre comprise balance sheet management, legacy crevit the US unnoff

## Quater ended 30 Sep 2016

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Other income
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Provisions/releases arising from the ongoing review of compliance with the UK Consumer Creait AC
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Impaiment of GPB - Erurpe goocdill
Regulatory (prowisions) reeaeses in 6 PB
Settements and provisions in connection with legal mattes
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Tradingresults from disposecd-of operations in Brazil
Stare of profit in assodides and joint vertures
Trading reailt from disposecel-of operations in Brail

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Revenue
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Operatingexpenses
Share of profit in assen

## Balance Sreet Dat At 30 Sep 2016

At 30 Sep 2016
Customer accounts

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## Quarterended 30 Sep 2016

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Net trading inco
Other income

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Fair value movementsts on non-qualifying hediges
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Gain on disposal of our membership interest in Vsa - Us

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Settements and provisions in comnetion with legal mattes
UK customer redress progarmes
Tradingresults from disposed-of operations in Brazil
Stare of profit in assodides and jinit vertures
Tradingresults from disposecelof of operations in Brail

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Revenue
Operatingexpenses
Share of profit in assen

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At 30 Sep 2016
Loans and advancesto austomers (net)
Customer accounts

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${ }^{2}$ Businesr recassificationsto the Corporate C Cintre comprise balance sheet management, legacy crevit the US unnoff

## Quarterended 30Jun 2016

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Other income

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Total perataingexpenses
Total operatinge expense
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Trading results from disposed-of poerations in Brazil
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Regulatory (prowisions) reeaeses in CPB
Setlements and provisions in conneetion with legal matters
UK customer redress progammes
Trading results from disposecc-of operations in Brazil
Share of profit in assodites and joint vertures
Trading result from dispocseco-of operations in Brail

## (1) (los)

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Share of profit in assen

## Balance Sheet D At 30 un 2016

At 30 J un 2016
Customer accounts

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${ }^{2}$ Business redassificationst the Corporate C Centre comporise balance sheet management, legacy crevit the U Sunnoff





## Quaterended 30Jun 2016

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Loan impaiment (charges)/recoveries and other credit isk provisions
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Total operating expenses
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Regulatory (prowisions) reeaeses in 6 PB
Settlements and provisions in connection with legal matters
UK customer redress progarames
Trading results from disposecc-of operations in Brazil
Stare of profit in wesodites and joint vertures
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Operatingexpenses
Share of profit in assen

## Balare Sheet D At 30 un 2016

At 30 J un 2016
Customer accounts




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${ }^{2}$ Business recasasificationsto the Corporate C Centre comporise balance sheet managements, legacy credit the USunnoff

## Quaterended 30Jun 2016

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## Balare Sheet D At 30 un 2016

A. 30 Jun 2016

Customer accounts


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At 31 Mar 2016
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Customer accounts

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At 31 Dec 2015
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