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26 April 2022

(Hong Kong Stock Code: 5)

HSBC Holdings plc
1Q22 EARNINGS RELEASE

The attached announcement is being released to all the stock exchanges on which HSBC Holdings plc is listed.

For and on behalf of
HSBC Holdings plc

Aileen Taylor
Group Company Secretary and Chief Governance Officer

The Board of Directors of HSBC Holdings plc as at the date of this announcement comprises: Mark Tucker*, Noel Quinn, Rachel Duan†, Carolyn Julie Fairbairn†, James Anthony Forese†, Steven Guggenheimer†, Irene Lee†, José Antonio Meade Kuribreña†, Eileen K Murray†, David Nish†, Ewen Stevenson, Jackson Tai† and Pauline van der Meer Mohr†.

* Non-executive Group Chairman

† Independent non-executive Director

HSBC Holdings plc

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Web: www.hsbc.com

Incorporated in England with limited liability. Registered in England: number 617987

26 April 2022

HSBC HOLDINGS PLC

1Q22 EARNINGS RELEASE

Noel Quinn, Group Chief Executive, said:

"I'm encouraged by our start to the year. Our strategy is on track, with organic growth and good momentum across most parts of the Group. While profits were down on last year's first quarter due to market impacts on Wealth revenue and a more normalised level of ECL, higher lending across all businesses and regions, and good business growth in personal banking, insurance and trade finance bode well for future quarters. We have further reduced costs while maintaining high levels of technology investment, and remain on track to achieve our cost and RWA reduction targets for 2022. Although the economic outlook remains uncertain, the continued upward path of interest rates since our full year results has further strengthened our confidence in delivering a double-digit return on average tangible equity in 2023.

The Russia-Ukraine war continues to have devastating consequences both within Ukraine and beyond. Our thoughts are with the many thousands who have lost their lives, their families and the many more whose lives will never be the same. We are supporting our colleagues in the region while implementing the sanctions put in place by the UK and other governments. HSBC Russia is not accepting new business or customers and is consequently on a declining trend. The vast majority of our business in Russia serves multinational corporate clients headquartered in other countries, and as a global bank, HSBC has a responsibility to help them manage these challenging circumstances."

Financial performance (vs. 1Q21)

- **Reported profit after tax down \$1.1bn to \$3.4bn and reported profit before tax down \$1.6bn to \$4.2bn.** The decrease reflected a net charge for expected credit losses and other credit impairment charges ('ECL') in 1Q22, compared with a net release in 1Q21, as well as lower revenue. **Adjusted profit before tax down \$1.6bn to \$4.7bn.**
- **All regions continued to be profitable.** In 1Q22, our Asia operations contributed \$2.8bn to Group reported profit before tax, and HSBC UK contributed \$1.2bn.
- **Reported revenue down 4% to \$12.5bn,** primarily in Wealth and Personal Banking ('WPB'), reflecting unfavourable market impacts in life insurance manufacturing and lower investment distribution revenue in Hong Kong, as well as lower Global Debt Markets and Principal Investments revenue in Global Banking and Markets ('GBM'). Net interest income increased in all global businesses from balance sheet growth and interest rate rises. **Adjusted revenue down 3% to \$12.5bn.**
- **Net interest margin ('NIM') of 1.26%** increased by 5 basis points ('bps') compared with 1Q21, and by 7bps compared with 4Q21.
- **Reported ECL were a charge of \$0.6bn, compared with a release of \$0.4bn in 1Q21.** Increased ECL primarily reflected the direct and broader economic impacts of the Russia-Ukraine war and inflationary pressures on the forward economic outlook, although were in part mitigated by the release of substantially all of the remaining Covid-19 reserves. Stage 3 charges of \$0.4bn remain low relative to historical experience.
- **Reported operating expenses down 3%, and adjusted operating expenses down 2%,** as continued growth in technology investment and the effects of higher inflation were more than offset by the impact of our cost-saving initiatives and a lower performance-related pay accrual due to the expected phasing of our profits for the year.
- **Customer lending balances up \$9bn in the quarter on a reported basis and \$21bn on an adjusted basis,** reflecting growth in mortgage balances of \$5.8bn, as well as term and trade lending, notably in Commercial Banking ('CMB').
- **Common equity tier 1 ('CET1') capital ratio of 14.1%, down 1.7 percentage points from 4Q21,** as a result of an \$11.2bn reduction in CET1 capital and a \$24.0bn increase in risk-weighted assets ('RWAs'). The reduction was driven by a 0.8 percentage point impact from regulatory changes that took effect in 1Q22, and a 0.4 percentage point impact from a \$3.1bn valuation loss in equity from financial instruments as yield curves steepened. These instruments are held as economic hedges of net interest income. The reduction also included the share buy-back of up to \$1bn announced at our full year 2021 results.
- **The share buy-back of up to \$2bn announced at our third quarter 2021 results concluded on 20 April 2022,** resulting in \$2.0bn being purchased and cancelled. We intend to initiate the further share buy-back of up to \$1bn, announced at our full year 2021 results, after our annual general meeting on 29 April 2022.

Outlook

- **The revenue outlook remains positive,** with growth in net interest income expected to continue as implied market consensus policy rate movements have improved since our full year 2021 results. This is expected to be supported by **mid-single-digit percentage lending growth for 2022.** While Covid-19-related restrictions in Hong Kong resulted in a comparatively muted 1Q22 for our Wealth business, we expect a recovery when restrictions are lifted. **We continue to expect mid-single-digit percentage revenue growth in 2022.**
- **The Russia-Ukraine war has exacerbated inflationary pressures,** and increased uncertainty on the forward economic outlook, contributing to higher ECL charges for 1Q22. We are monitoring developments closely, although **we continue to expect ECL charges to normalise towards 30bps of average loans in 2022,** based on current consensus economic forecasts and default experience.
- **We are on track to deliver 2022 adjusted operating expenses in line with 2021,** despite inflationary pressures, and we expect over \$2bn of cost savings to be delivered during 2022 with associated costs to achieve spend of \$3.4bn. We continue to target 2023 cost growth at 0% to 2%, compared with 2022 on an IFRS 4 basis.
- With an improved revenue outlook, including the potential upside on our net interest income since our full year 2021 results, **we continue to expect a return on average tangible equity ('RoTE') of at least 10% in 2023.**
- **Our CET1 position fell from 15.8% at 31 December 2021 to 14.1% at 31 March 2022.** With profit generation and continued RWA actions, we aim to manage within our target CET1 range of 14% to 14.5% in the medium term. However, we note that volatility in equity from financial instruments held as economic hedges of net interest income may result in our CET1 position temporarily falling below our target range during 2022, making further buy-backs in 2022 unlikely at this stage. The planned disposal of our French retail operations is expected to adversely impact CET1 by approximately 35bps in the second half of 2022.

Earnings Release – 1Q22

Key financial metrics

	Quarter ended		
	31 Mar 2022	31 Dec 2021	31 Mar 2021
Reported results			
Reported revenue (\$m)	12,464	11,989	12,986
Reported profit before tax (\$m)	4,166	2,664	5,779
Reported profit after tax (\$m)	3,443	2,029	4,568
Profit attributable to the ordinary shareholders of the parent company (\$m)	2,803	1,788	3,880
Cost efficiency ratio (%)	66.7	79.6	65.7
Net interest margin (%)	1.26	1.19	1.21
Basic earnings per share (\$)	0.14	0.09	0.19
Diluted earnings per share (\$)	0.14	0.09	0.19
Alternative performance measures			
Adjusted revenue (\$m)	12,549	12,020	12,962
Adjusted profit before tax (\$m)	4,706	3,945	6,280
Adjusted cost efficiency ratio (%)	62.6	69.0	61.7
Expected credit losses and other credit impairment charges ('ECL') (annualised) as % of average gross loans and advances to customers (%)	0.25	0.17	(0.17)
Return on average ordinary shareholders' equity (annualised) (%)	6.5	4.0	9.0
Return on average tangible equity (annualised) (%) ¹	6.8	6.0	10.2
Balance sheet			
At			
	31 Mar 2022	31 Dec 2021	31 Mar 2021
Total assets (\$m)	3,021,512	2,957,939	2,958,629
Net loans and advances to customers (\$m)	1,055,307	1,045,814	1,040,207
Customer accounts (\$m)	1,709,685	1,710,574	1,650,019
Average interest-earning assets, year to date (\$m)	2,259,198	2,209,513	2,178,918
Loans and advances to customers as % of customer accounts (%)	61.7	61.1	63.0
Total shareholders' equity (\$m)	196,293	198,250	199,210
Tangible ordinary shareholders' equity (\$m)	155,833	158,193	157,357
Net asset value per ordinary share at period end (\$)	8.71	8.76	8.64
Tangible net asset value per ordinary share at period end (\$)	7.80	7.88	7.78
Capital, leverage and liquidity			
Common equity tier 1 capital ratio (%) ²	14.1	15.8	15.9
Risk-weighted assets (\$m) ²	862,318	838,263	846,835
Total capital ratio (%) ²	19.2	21.2	21.6
Leverage ratio (%) ²	5.7	5.2	5.4
High-quality liquid assets (liquidity value) (\$bn)	695	717	695
Liquidity coverage ratio (%)	134	138	143
Share count			
Period end basic number of \$0.50 ordinary shares outstanding (millions)	19,968	20,073	20,226
Period end basic number of \$0.50 ordinary shares outstanding and dilutive potential ordinary shares (millions)	20,134	20,189	20,335
Average basic number of \$0.50 ordinary shares outstanding (millions)	20,024	20,197	20,191

For reconciliations of our reported results to an adjusted basis, including lists of significant items, see page 29. Definitions and calculations of other alternative performance measures are included in 'Alternative performance measures' on page 26.

- ¹ Profit attributable to ordinary shareholders, excluding impairment of goodwill and other intangible assets and changes in present value of in-force insurance contracts ('PVIF') (net of tax), divided by average ordinary shareholders' equity excluding goodwill, PVIF and other intangible assets (net of deferred tax).
- ² Unless otherwise stated, regulatory capital ratios and requirements are based on the transitional arrangements of the Capital Requirements Regulation in force at the time. These include the regulatory transitional arrangements for IFRS 9 'Financial Instruments', which are explained further on page 25. The leverage ratio is calculated using the end point definition of capital and the IFRS 9 regulatory transitional arrangements, in line with the UK leverage rules that were implemented on 1 January 2022, and excludes central bank claims. Comparatives for 2021 are reported based on the disclosure rules in force at that time, and include claims on central banks. References to EU regulations and directives (including technical standards) should, as applicable, be read as references to the UK's version of such regulation and/or directive, as onshored into UK law under the European Union (Withdrawal) Act 2018, and subsequently amended under UK law.

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HSBC Holdings plc will be conducting a trading update conference call with analysts and investors today to coincide with the publication of its Earnings Release. The call will take place at 07.30am BST. Details of how to participate in the call and the live audio webcast can be found at www.hsbc.com/investors.

About HSBC

HSBC Holdings plc

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$3,022bn at 31 March 2022, HSBC is one of the world's largest banking and financial services organisations.

Business highlights

HSBC's purpose is 'Opening up a world of opportunity'. Our strategy, announced in February 2021, aims to deliver against our purpose and our ambition of being the preferred international financial partner for our clients. It has four key pillars:

- focus on our strengths – investing in the areas where we see significant opportunities for growth;
- digitise at scale – increasing our investment in technology to improve how we serve customers and increase efficiency;
- energise for growth – by building a strong culture, introducing simpler ways of working, and by equipping staff with the future skills they need; and
- transition to net zero – becoming a net zero bank and helping our customers capture the opportunities presented by the transition to a net zero future.

In 1Q22, in line with our focus on investment and growth in areas of strength, we completed the acquisition of AXA Singapore, which forms part of our effort to expand our wealth capabilities in Asia. As part of our strategic actions to reposition the Group, we completed the exit from mass market retail banking in the US. In addition, we announced the planned sale of our branch operations in Greece as part of the ongoing restructuring of our business in continental Europe, which we expect to classify as held for sale in 2Q22.

We expect to classify our France retail operations as held for sale during the second half of 2022, which will result in the recognition of a pre-tax loss, excluding transaction costs, of approximately \$2.7bn.

We are making progress on our net zero ambitions. On 16 March 2022, we announced further details on how we intend to help deliver on our climate strategy and targets. We intend to publish a climate transition plan in 2023. Our climate transition plan will explain for the first time, in one place, how we will implement our net zero ambition and the changes underway across the Group. This plan will bring together our climate strategy and science-based targets for 2030 and 2050 with our approach to embed these into our strategy, processes, policies and governance. We will report annually on progress against the plan in our *Annual Report and Accounts*. Secondly, we are committing to a science-aligned phase-down of fossil fuel financing, in line with what is required to seek to limit the rise in global temperatures to 1.5°C. Thirdly, we will review and update our wider financing and investment policies, examining the policies critical to achieving net zero by 2050 and consulting with leading independent scientific, international and other bodies.

The delivery of our financial targets remains on track. We continue to make progress with our cost-reduction programme. Cumulatively, since the start of the programme in 2020, we have delivered savings of \$3.9bn, with costs to achieve of \$4.1bn. We remain on track to deliver 2022 adjusted operating expenses in line with 2021.

At 31 March 2022, we delivered cumulative gross RWA reductions of \$112bn, exceeding our full year RWA reduction target. We now aim to achieve gross RWA reductions of \$120bn or more by the end of 2022.

Financial summary

Adjusted performance

Adjusted performance is computed by adjusting reported results for the effects of foreign currency translation differences and significant items, which both distort period-on-period comparisons.

We consider adjusted performance to provide useful information for investors by aligning internal and external reporting, identifying and quantifying items management believes to be significant, and providing insight into how management assesses period-on-period performance.

Foreign currency translation differences

Foreign currency translation differences reflect the movements of the US dollar against most major currencies. We exclude them to derive constant currency data, allowing us to assess balance sheet and income statement performance on a like-for-like basis and understand better the underlying trends in the business.

Foreign currency translation differences

Foreign currency translation differences for 1Q22 are computed by retranslating into US dollars for non-US dollar branches, subsidiaries, joint ventures and associates:

- the income statements for 4Q21 and 1Q21 at the average rate of exchange for 1Q22; and
- the closing prior period balance sheets at the prevailing rates of exchange at 31 March 2022.

No adjustment has been made to the exchange rates used to translate foreign currency-denominated assets and liabilities into the functional currencies of any HSBC branches, subsidiaries, joint ventures or associates. The constant currency data of HSBC's Argentinian subsidiaries have not been adjusted further for the impacts of hyperinflation. When reference is made to foreign currency translation differences in tables or commentaries, comparative data reported in the functional currencies of HSBC's operations have been translated at the appropriate exchange rates applied in the current period on the basis described above.

Significant items

'Significant items' refers collectively to the items that management and investors would ordinarily identify and consider separately to improve the understanding of the underlying trends in the business.

The tables on pages 30 to 35 detail the effects of significant items on each of our global business segments and geographical regions during 1Q22, 4Q21 and 1Q21.

Adjusted performance – foreign currency translation of significant items

The foreign currency translation differences related to significant items are presented as a separate component of significant items. This is considered a more meaningful presentation as it allows better comparison of period-on-period movements in performance.

Global business performance

The Group Chief Executive, supported by the rest of the Group Executive Committee ('GEC'), is considered to be the Chief Operating Decision Maker ('CODM') for the purposes of identifying the Group's reportable segments.

The Group Chief Executive and the rest of the GEC review operating activity on a number of bases, including by global business and geographical region. Our global businesses – Wealth and Personal Banking, Commercial Banking and Global Banking and Markets – along with the Corporate Centre are our reportable segments under IFRS 8 'Operating Segments'. Global business results are assessed by the CODM on the basis of adjusted performance, which removes the effects of significant items and currency translation from reported results. We therefore present these results on an adjusted basis as required by IFRSs.

A reconciliation of the Group's adjusted results to the Group's reported results is presented on page 29. Supplementary reconciliations of adjusted to reported results by global business are presented on pages 30 to 32 for information purposes.

Management view of adjusted revenue

Our global business segment commentary includes tables that provide breakdowns of adjusted revenue by major product. These reflect the basis on which revenue performance of the businesses is assessed and managed.

Summary consolidated income statement

	Quarter ended		
	31 Mar	31 Dec	31 Mar
	2022	2021	2021
	\$m	\$m	\$m
Net interest income	6,997	6,781	6,514
Net fee income	3,126	3,101	3,463
Net income from financial instruments held for trading or managed on a fair value basis	2,320	1,835	2,409
Net income/(expense) from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss	(1,245)	1,228	1,164
Changes in fair value of designated debt and related derivatives ¹	(78)	(35)	(113)
Changes in fair value of other financial instruments mandatorily measured at fair value through profit or loss	71	112	257
Gains less losses from financial investments	43	14	307
Net insurance premium income	3,612	2,488	2,877
Other operating income	365	163	(73)
Total operating income	15,211	15,687	16,805
Net insurance claims and benefits paid and movement in liabilities to policyholders	(2,747)	(3,698)	(3,819)
Net operating income before change in expected credit losses and other credit impairment charges²	12,464	11,989	12,986
Change in expected credit losses and other credit impairment charges	(642)	(450)	435
Net operating income	11,822	11,539	13,421
Total operating expenses excluding impairment of goodwill and other intangible assets	(8,307)	(8,933)	(8,527)
Impairment of goodwill and other intangible assets	(5)	(611)	—
Operating profit	3,510	1,995	4,894
Share of profit/(loss) in associates and joint ventures	656	669	885
Profit before tax	4,166	2,664	5,779
Tax expense	(723)	(635)	(1,211)
Profit after tax	3,443	2,029	4,568
Attributable to:			
– ordinary shareholders of the parent company	2,803	1,788	3,880
– preference shareholders of the parent company	—	—	7
– other equity holders	488	142	454
– non-controlling interests	152	99	227
Profit after tax	3,443	2,029	4,568
	\$	\$	\$
Basic earnings per share	0.14	0.09	0.19
Diluted earnings per share	0.14	0.09	0.19
Dividend per ordinary share (paid in the period)	—	—	—
	%	%	%
Return on average ordinary shareholders' equity (annualised)	6.5	4.0	9.0
Return on average tangible equity (annualised)	6.8	6.0	10.2
Cost efficiency ratio	66.7	79.6	65.7

¹ The debt instruments, issued for funding purposes, are designated under the fair value option to reduce an accounting mismatch.

² Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

Distribution of results by global business and geographical region

Distribution of results by global business

	Quarter ended		
	31 Mar	31 Dec	31 Mar
	2022	2021	2021
	\$m	\$m	\$m
Adjusted revenue¹			
Wealth and Personal Banking	5,231	5,267	5,566
Commercial Banking	3,533	3,365	3,249
Global Banking and Markets	4,012	3,492	4,176
Corporate Centre	(227)	(104)	(29)
Total	12,549	12,020	12,962
Adjusted profit before tax			
Wealth and Personal Banking	1,123	1,279	1,880
Commercial Banking	1,821	1,380	1,760
Global Banking and Markets	1,233	601	1,898
Corporate Centre	529	685	742
Total	4,706	3,945	6,280

¹ Adjusted net operating income before change in expected credit losses and other credit impairment charges including the effects of foreign currency translation differences and significant items, also referred to as adjusted revenue.

Earnings Release – 1Q22

Distribution of results by geographical region

	Quarter ended		
	31 Mar 2022 \$m	31 Dec 2021 \$m	31 Mar 2021 \$m
Reported profit/(loss) before tax			
Europe	253	669	997
Asia	2,804	2,010	3,758
Middle East and North Africa	385	322	337
North America	553	211	484
Latin America	171	(548)	203
Total	4,166	2,664	5,779
Adjusted profit/(loss) before tax			
Europe	746	1,030	1,448
Asia	2,857	2,138	3,770
Middle East and North Africa	396	328	327
North America	515	376	522
Latin America	192	73	213
Total	4,706	3,945	6,280

Tables showing adjusted profit before tax by global business and region are presented to support the commentary on adjusted performance on the following pages.

The tables on pages 30 to 35 reconcile reported to adjusted results for each of our global business segments and geographical regions.

Income statement commentary

Group

1Q22 compared with 1Q21 – reported results

Movement in reported profit before tax compared with 1Q21

	Quarter ended			
	31 Mar 2022 \$m	31 Mar 2021 \$m	Variance	
			1Q22 vs. 1Q21 \$m	%
Revenue	12,464	12,986	(522)	(4)
ECL	(642)	435	(1,077)	>(100)
Operating expenses	(8,312)	(8,527)	215	3
Share of profit/(loss) from associates and JVs	656	885	(229)	(26)
Profit before tax	4,166	5,779	(1,613)	(28)
Tax expense	(723)	(1,211)	488	40
Profit after tax	3,443	4,568	(1,125)	(25)

Reported profit

Reported profit after tax of \$3.4bn was \$1.1bn or 25% lower than in 1Q21.

Reported profit before tax of \$4.2bn was \$1.6bn or 28% lower, primarily from reported net ECL charges in 1Q22 notably due to the impact of the Russia-Ukraine war and higher inflation, compared with net ECL releases in 1Q21. Reported revenue fell, primarily in Wealth, although this was in part mitigated by the positive impact of rising interest rates. Our reported share of profit from associates and joint ventures also decreased.

The fall in reported profit before tax was mainly in WPB and GBM, reflecting higher ECL and lower revenue due to adverse market conditions.

IFRS 17 'Insurance Contracts' sets the requirements that an entity should apply in accounting for insurance contracts it issues and reinsurance contracts it holds. IFRS 17 is effective from 1 January 2023 and could have a significant adverse impact on the profitability of our insurance business. For further details on the impact of IFRS 17 on the results of our insurance operations, see page 318 of our *Annual Report and Accounts 2021*.

Reported revenue

Reported revenue of \$12.5bn was \$0.5bn or 4% lower, and included adverse fair value movements of certain volatile items:

- In WPB, adverse market impacts in life insurance manufacturing of \$275m primarily reflected weaker performances in equity markets, compared with a favourable movement of \$76m in 1Q21.
- In GBM, there were adverse credit and funding valuation adjustments of \$32m, compared with a favourable movement of \$33m in 1Q21.

Investment distribution revenue fell in WPB, as muted customer sentiment led to lower activity in equity markets, which compared with a strong 1Q21, and as Covid-19-related restrictions in Hong Kong resulted in the temporary closure of parts of our branch network. In GBM, Global Debt Markets revenue fell and a reduction in Principal Investments revenue was driven by lower revaluation gains relative to 1Q21.

These reductions were partly offset by higher net interest income from balance sheet growth and the impact of interest rate rises, mainly in Global Liquidity and Cash Management ('GLCM') in CMB and GBM, and Personal Banking in WPB. Global Foreign Exchange in GBM revenue benefited from a strong trading performance, while revenue performance in Global Trade and Receivables Finance ('GTRF') also remained strong, notably in CMB, as we grew balances during the quarter.

Significant items in the period included lower adverse fair value movements on financial instruments of \$0.1bn and reduced restructuring and other related costs of \$0.1bn due to a disposal gain. Foreign currency translation differences resulted in an adverse movement of \$0.3bn.

Reported ECL

Reported ECL were a net charge of \$0.6bn, compared with a net release of \$0.4bn in 1Q21, and included stage 3 charges of \$0.4bn, which remain low relative to historical experience. The economic risks impacting ECL allowances evolved during the period, with Covid-19 risks abating in most regions, but downside risks rising from the broader impacts of the Russia-Ukraine war and higher inflation. Overall our stage 1 and stage 2 coverage remained broadly unchanged compared with 31 December 2021, and included an additional judgemental management adjustment of \$250m to reflect heightened economic uncertainty from the combined effects of inflationary risks, the second-order impacts of the Russia-Ukraine war, tighter Covid-19-related restrictions in Asia and potential sovereign downgrades. Additional allowances were also recognised relating to direct Russia exposures and the commercial real estate sector in mainland China. This compared with a net release in 1Q21 relating to Covid-19-related allowances previously built up in 2020.

Reported operating expenses

Reported operating expenses of \$8.3bn were \$0.2bn or 3% lower than 1Q21, and included the impact of our cost-saving initiatives of \$0.6bn and a lower performance-related pay accrual, which reflected the expected phasing of our profits for the year. These reductions more than offset increases from our continued investment in technology of \$0.2bn, including investments in our digital capabilities, and inflationary impacts.

Restructuring and other related costs increased by \$0.1bn, while foreign currency translation differences resulted in a favourable impact of \$0.2bn.

Reported share of profit from associates and JVs

Reported share of profit from associates and joint ventures of \$0.7bn was \$0.2bn or 26% lower than in 1Q21, primarily as 1Q21 included a higher share of profit from Business Growth Fund ('BGF') due to the recovery in asset valuations.

Tax expense

The effective tax rate for 1Q22 of 17.4% was lower than the 21.0% for 1Q21. The effective tax rate for 1Q22 was decreased by the remeasurement of deferred tax balances following the substantive enactment of legislation to reduce the rate of the UK banking surcharge from 8% to 3% from 1 April 2023.

Group

1Q22 compared with 1Q21 – adjusted results

Movement in adjusted profit before tax compared with 1Q21

	Quarter ended			
	31 Mar	31 Mar	Variance	
	2022	2021	1Q22 vs. 1Q21	
	\$m	\$m	\$m	%
Revenue	12,549	12,962	(413)	(3)
ECL	(642)	420	(1,062)	>(100)
Operating expenses	(7,857)	(7,998)	141	2
Share of profit from associates and JVs	656	896	(240)	(27)
Profit before tax	4,706	6,280	(1,574)	(25)

Adjusted profit

Adjusted profit before tax of \$4.7bn was \$1.6bn or 25% lower than in 1Q21, from net ECL charges in 1Q22, notably due to the impact of the Russia-Ukraine war and higher inflation, compared with net ECL releases in 1Q21. Adjusted revenue fell, primarily in Wealth, in part mitigated by the impact of rising interest rates. Our share of profit from associates and joint ventures also decreased.

Adjusted revenue

Adjusted revenue of \$12.5bn was \$0.4bn or 3% lower than in 1Q21. The reduction included net adverse movements in market impacts in life insurance manufacturing in WPB of \$342m, reflecting weaker performances in equity markets. Investment distribution revenue in WPB fell as muted customer sentiment led to lower activity in equity markets, which compared with a strong 1Q21, and as Covid-19-related restrictions in Hong Kong resulted in the temporary closure of parts of our branch network. In GBM, Global Debt Markets revenue fell and a reduction in Principal Investments revenue was driven by lower revaluation gains relative to 1Q21.

These reductions were partly offset by higher net interest income from balance sheet growth and the positive impact of interest rate rises, mainly in GLCM in CMB and GBM, and in Personal Banking in WPB. Global Foreign Exchange in GBM revenue benefited from a strong trading performance, while revenue performance in GTRF also remained strong, notably in CMB, as we grew balances during the quarter.

Revenue relating to Markets Treasury fell by \$0.3bn due to lower disposal gains. This revenue is allocated to our global businesses.

Adjusted ECL

Adjusted ECL, which removes the period-on-period effects of foreign currency translation differences, were a net charge of \$0.6bn, compared with a net release of \$0.4bn in 1Q21. The economic risks impacting ECL allowances evolved during the period, with Covid-19 risks abating in most regions, but downside risks rising from the broader impacts of the Russia-Ukraine war and higher inflation. Overall our stage 1 and stage 2 coverage remained broadly unchanged compared with 31 December 2021, and included an additional judgemental management adjustment of \$250m to reflect heightened economic uncertainty from the combined effects of inflationary risks, the second-order impacts of the Russia-Ukraine war, tighter Covid-19-related restrictions in Asia and potential sovereign downgrades. Additional allowances were also recognised relating to direct Russia exposures and the commercial real estate sector in mainland China. This compared with the net release in 1Q21 of Covid-19-related allowances previously built up in 2020.

Earnings Release – 1Q22

Adjusted operating expenses

Adjusted operating expenses of \$7.9bn were \$0.1bn or 2% lower, and included the impact of our cost-saving initiatives of \$0.6bn and a lower performance-related pay accrual reflecting the expected phasing of our profits for the year. These reductions more than offset increases from our continued investment in technology of \$0.2bn, including investments in our digital capabilities, and inflationary impacts.

Adjusted share of profit from associates and JVs

Adjusted share of profit from associates and joint ventures of \$0.7bn decreased by \$0.2bn or 27%, primarily as 1Q21 included a higher share of profit from BGF due to the recovery in asset valuations.

Group

1Q22 compared with 4Q21 – reported results

Movement in reported profit before tax compared with 4Q21

	Quarter ended			
	31 Mar	31 Dec	Variance	
	2022	2021	1Q22 vs. 4Q21	
	\$m	\$m	\$m	%
Revenue	12,464	11,989	475	4
ECL	(642)	(450)	(192)	(43)
Operating expenses	(8,312)	(9,544)	1,232	13
Share of profit from associates and JVs	656	669	(13)	(2)
Profit before tax	4,166	2,664	1,502	56
Tax expense	(723)	(635)	(88)	(14)
Profit after tax	3,443	2,029	1,414	70

Reported profit

Reported profit after tax of \$3.4bn was \$1.4bn or 70% higher than in 4Q21.

Reported profit before tax of \$4.2bn was \$1.5bn or 56% higher than in 4Q21. The increase was due to higher reported revenue, primarily in GBM's Markets and Securities Services ('MSS') business, and lower reported operating expenses, including the non-recurrence of a \$0.6bn impairment of goodwill related to our WPB business in Latin America. Reported ECL charges rose.

Reported profit before tax increased in all our global businesses, although it fell in Corporate Centre.

Reported revenue

Reported revenue of \$12.5bn was \$0.5bn or 4% higher than in 4Q21. This primarily reflected a seasonal increase in client activity and higher volatility in GBM's MSS business. There was also a seasonal increase in investment distribution revenue in WPB despite the temporary closure of parts of our branch network due to Covid-19-related restrictions in Hong Kong. Net interest income increased, reflecting balance sheet growth together with the impact of rising interest rates, notably in WPB and in GLCM in CMB.

These factors were partly offset by fair value movements in certain volatile items in WPB and GBM:

- In WPB, unfavourable market impacts in life insurance manufacturing of \$275m compared with favourable movements in 4Q21 of \$130m.
- In GBM, there were adverse credit and funding valuation adjustments movements, as adverse adjustments of \$32m compared with favourable adjustments of \$44m in 4Q21.

Reported revenue included the adverse impact of foreign currency translation differences of \$0.1bn.

Reported ECL

Reported ECL were a net charge of \$0.6bn, which was \$0.2bn or 43% higher compared with 4Q21. The economic risks impacting ECL allowances evolved during the period, with Covid-19 risks abating in most regions, but downside risks rising from the broader impacts of the Russia-Ukraine war and higher inflation. Overall our stage 1 and stage 2 coverage remained broadly unchanged compared with 31 December 2021, and included an additional judgemental management adjustment of \$250m to reflect heightened economic uncertainty from the combined effects of inflationary risks, the second-order impacts of the Russia-Ukraine war, tighter Covid-19-related restrictions in Asia and potential sovereign downgrades. Additional allowances were also recognised relating to direct Russia exposures and the commercial real estate sector in mainland China. The net ECL charge in 4Q21 was primarily driven by an increase in allowances related to developments in China's commercial real estate sector.

For further details on the calculation of ECL, including the measurement uncertainties and significant judgements applied to such calculations, the impact of the economic scenarios and management judgemental adjustments, see pages 19 to 22.

Reported operating expenses

Reported operating expenses of \$8.3bn were \$1.2bn or 13% lower than in 4Q21, driven by the non-recurrence of a \$0.6bn impairment of goodwill related to our WPB business in Latin America to reflect the macroeconomic outlook, and as 4Q21 included a seasonal increase in operating expenses, and a net UK bank levy charge of \$0.1bn. Restructuring and other related costs fell by \$0.1bn.

Reported share of profit from associates and JVs

Reported share of profit in associates and joint ventures of \$0.7bn was 2% lower, as reductions in The Saudi British Bank ('SABB') and BGF were largely offset by an increase in the share of profit from Bank of Communications Co., Limited ('BoCom').

Group

1Q22 compared with 4Q21 – adjusted results

Movement in adjusted profit before tax compared with 4Q21

	Quarter ended			
	31 Mar	31 Dec	Variance	
	2022	2021	1Q22 vs. 4Q21	
	\$m	\$m	\$m	%
Revenue	12,549	12,020	529	4
ECL	(642)	(451)	(191)	(42)
Operating expenses	(7,857)	(8,296)	439	5
Share of profit from associates and JVs	656	672	(16)	(2)
Profit before tax	4,706	3,945	761	19

Adjusted profit

Adjusted profit before tax of \$4.7bn was \$0.8bn or 19% higher than in 4Q21, reflecting higher adjusted revenue, primarily in GBM's MSS business, as well as lower adjusted expenses following a seasonal increase in 4Q21, while adjusted ECL charges rose.

Adjusted revenue

Adjusted revenue of \$12.5bn was \$0.5bn or 4% higher than in 4Q21. The increase primarily reflected a seasonal increase in client activity and higher market volatility in GBM's MSS business. There was also seasonally higher revenue in investment distribution in WPB, despite the temporary closures of part of our branch network due to Covid-19-related restrictions in Hong Kong. Net interest income increased, which included balance sheet growth together with the impact of rising interest rates, notably in WPB and in GLCM in CMB.

There were unfavourable movements of market impacts in life insurance manufacturing in WPB of \$0.4bn and adverse credit and funding valuation adjustment movements in GBM of \$0.1bn.

Adjusted ECL

Adjusted ECL were a net charge of \$0.6bn, which was \$0.2bn or 42% higher compared with 4Q21. The economic risks impacting ECL allowances evolved during the period, with Covid-19 risks abating in most regions, but downside risks rising from the broader impacts of the Russia-Ukraine war and higher inflation. Overall our stage 1 and stage 2 coverage remained broadly unchanged compared with 31 December 2021, and included an additional judgemental management adjustment of \$250m to reflect heightened economic uncertainty from the combined effects of inflationary risks, the second-order impacts of the Russia-Ukraine war, tighter Covid-19-related restrictions in Asia and potential sovereign downgrades. Additional allowances were also recognised relating to direct Russia exposures and the commercial real estate sector in mainland China. The net ECL charge in 4Q21 included an increase in allowances in relation to developments in China's commercial real estate sector.

Adjusted operating expenses

Adjusted operating expenses of \$7.9bn were \$0.4bn or 5% lower, primarily as 4Q21 included a seasonal increase in operating expenses, and a net UK bank levy charge of \$0.1bn.

The number of employees expressed in full-time equivalent staff ('FTE') at 31 March 2022 was 219,763, an increase of 66 compared with 31 December 2021. The number of contractors at 31 March 2022 was 6,537, an increase of 345, primarily as a result of our growth and transformation initiatives.

Adjusted share of profit from associates and JVs

Adjusted share of profit from associates and joint ventures of \$0.7bn was 2% lower than in 4Q21, as reductions in SABB and BGF were largely offset by an increase in the share of profit from BoCom.

Net interest margin

	Quarter ended		
	31 Mar	31 Dec	31 Mar
	2022	2021	2021
	\$m	\$m	\$m
Net interest income	6,997	6,781	6,514
Average interest-earning assets	2,259,198	2,251,433	2,178,918
	%	%	%
Gross interest yield ¹	1.74	1.62	1.67
Less: gross interest payable ¹	(0.59)	(0.52)	(0.56)
Net interest spread ²	1.15	1.10	1.11
Net interest margin ³	1.26	1.19	1.21

1 Gross interest yield is the average annualised interest rate earned on average interest-earning assets ('AIEA'). Gross interest payable is the average annualised interest cost as a percentage of average interest-bearing liabilities.

2 Net interest spread is the difference between the average annualised interest rate earned on AIEA, net of amortised premiums and loan fees, and the average annualised interest rate payable on average interest-bearing funds.

3 Net interest margin is net interest income expressed as an annualised percentage of AIEA.

Net interest margin ('NIM') of 1.26% was 5 basis points ('bps') higher compared with 1Q21, driven by higher market interest rates. The yield on AIEA increased by 7bps, partly offset by a 3bps rise in the funding cost of average interest-bearing liabilities. The increase in NIM in 1Q22 included the adverse impact of significant items and foreign currency translation differences. Excluding these, NIM increased by 6bps.

NIM was up 7bps compared with 4Q21, predominantly driven by improved asset yields as a result of higher interest rates.

Summary consolidated balance sheet

	At	
	31 Mar 2022 \$m	31 Dec 2021 \$m
Assets		
Cash and balances at central banks	389,257	403,018
Trading assets	228,810	248,842
Financial assets designated and otherwise mandatorily measured at fair value through profit or loss	47,745	49,804
Derivatives	223,371	196,882
Loans and advances to banks	90,161	83,136
Loans and advances to customers ¹	1,055,307	1,045,814
Reverse repurchase agreements – non-trading	245,575	241,648
Financial investments	458,414	446,274
Other assets	282,872	242,521
Total assets	3,021,512	2,957,939
Liabilities and equity		
Liabilities		
Deposits by banks	101,786	101,152
Customer accounts	1,709,685	1,710,574
Repurchase agreements – non-trading	138,034	126,670
Trading liabilities	81,184	84,904
Financial liabilities designated at fair value	135,624	145,502
Derivatives	216,353	191,064
Debt securities in issue	85,330	78,557
Liabilities under insurance contracts	115,317	112,745
Other liabilities	233,541	199,994
Total liabilities	2,816,854	2,751,162
Equity		
Total shareholders' equity	196,293	198,250
Non-controlling interests	8,365	8,527
Total equity	204,658	206,777
Total liabilities and equity	3,021,512	2,957,939

¹ Net of impairment allowances.

Balance sheet commentary

Balance sheet – 31 March 2022 compared with 31 December 2021

At 31 March 2022, our total assets of \$3.0tn were \$64bn higher on a reported basis and included adverse effects of foreign currency translation differences of \$38bn. On a constant currency basis, total assets were \$102bn higher. The commentary below is on a constant currency basis.

The increase in total assets reflected a seasonal increase in settlement accounts, as customers aim to settle their trades at 31 December, as well as higher derivative assets, driven by mark-to-market movements on interest rate swaps, mainly in the UK, France and Hong Kong. Loans and advances to customers increased across all global business. These increases were partly offset by a reduction in trading assets, as equity balances fell, mainly in the UK and Hong Kong, due to a weakening of global equity prices and reduced positions during the quarter.

Reported loans and advances to customers as a percentage of customer accounts was 61.7%, which was higher compared with 61.1% at 31 December 2021.

Loans and advances to customers

Reported loans and advances to customers of \$1.1tn were \$9bn higher, which included adverse effects of foreign currency translation differences of \$12bn. On a constant currency basis, customer lending balances were \$21bn higher. The commentary that follows is on a constant currency basis.

Customer lending increased in WPB by \$5bn to \$488bn, mainly from higher mortgage balances, notably in the UK (up \$3bn), Australia (up \$1bn) and Hong Kong (up \$1bn), as well as higher term lending, partly offset by lower credit card balances.

In CMB, customer lending of \$355bn was \$9bn higher, rising above pre-pandemic levels, with growth across all regions. Credit and lending grew \$6bn, reflecting an increase in customers' funding requirements, notably in Asia and Canada, and trade lending increased by \$3bn due to continued growth in global trade volumes.

In GBM, lending of \$213bn increased by \$7bn, largely driven by the reversal of a seasonal reduction whereby customers typically settle their asset and liability balances with us at the end of the year.

Customer accounts

Customer accounts of \$1.7tn decreased by \$1bn on a reported basis, which included adverse effects of foreign currency translation differences of \$22bn. On a constant currency basis, customer accounts were \$21bn higher, from the build-up of cash by personal customers and from the reversal of a seasonal reduction whereby customers typically settle their asset and liability balances with us at the end of the year in GBM.

Financial investments measured at fair value through other comprehensive income

As part of our interest rate hedging strategy, we hold a portfolio of financial investments measured at fair value through other comprehensive income ('FVOCI'), which are classified as hold-to-collect-and-sell. As a result, the change in value of these instruments is recognised through 'debt instruments at fair value through other comprehensive income' in equity. At 31 December 2021, we held \$349bn of these instruments.

The increase in term market yield curves in 1Q22 drove a pre-tax FVOCI loss of \$3.9bn on hold-to-collect-and-sell positions, with a post-tax FVOCI loss of \$3.1bn. Overall the Group is positively exposed to rising interest rates through net interest income, although there is an impact on our capital base due to the fair value of hold-to-collect-and-sell instruments. There is an initial negative effect materialising through reserves, after which the net interest income of the Group is expected to result in a net benefit over time, provided policy rates follow market implied rates.

Over time, these adverse movements will unwind as the instruments reach maturity, although not all will necessarily be held to maturity. The debt securities in this portfolio have an average tenor of approximately four years.

It is currently estimated that it will take between four and six quarters for the benefit to Group net interest income to offset the adverse impact of these revaluations, provided the composition of the portfolio were to remain static.

Between 31 March 2022 and 19 April 2022, there has been an additional pre-tax loss of approximately \$1bn due to the continued steepening of yield curves.

Risk-weighted assets – 31 March 2022 compared with 31 December 2021

Risk-weighted assets ('RWAs') increased by \$24.0bn during the quarter. Excluding foreign currency translation differences, RWAs increased by \$32.5bn, reflecting the following movements:

- a \$12.8bn increase in RWAs due to asset size movements, mostly due to lending growth in CMB, GBM and WPB, mainly in Asia, the UK and Canada;
- a \$0.6bn fall in RWAs due to changes in asset quality, mostly due to improved ratings and a favourable portfolio mix in CMB in the UK and North America, only partly offset by an increase related to exposures in Russia;
- a \$23.4bn increase in RWAs due to changes to methodology and policy, primarily regulatory changes including revised modelling requirements and the UK's implementation of the revised Capital Requirements Regulation and Directive ('CRR II'), as implemented; and
- a \$3.1bn reduction in RWAs due to model updates and our exit from mass market retail banking in the US through the sale of retail branches.

Global businesses

Wealth and Personal Banking – adjusted results

Management view of adjusted revenue

	Quarter ended			Variance	
	31 Mar 2022	31 Dec 2021	31 Mar 2021	1Q22 vs. 1Q21	
	\$m	\$m	\$m	\$m	%
Wealth	1,927	2,019	2,370	(443)	(19)
– investment distribution	816	713	1,034	(218)	(21)
– Global Private Banking	464	422	480	(16)	(3)
– net interest income	171	165	154	17	11
– non-interest income	293	257	326	(33)	(10)
– life insurance manufacturing	371	576	562	(191)	(34)
– asset management	276	308	294	(18)	(6)
Personal Banking	3,180	3,084	2,964	216	7
– net interest income	2,857	2,733	2,628	229	9
– non-interest income	323	351	336	(13)	(4)
Other ¹	124	164	232	(108)	(47)
Net operating income²	5,231	5,267	5,566	(335)	(6)
RoTE excluding significant items (annualised) (%)	6.9	15.2	18.8		

¹ 'Other' includes the distribution and manufacturing (where applicable) of retail and credit protection insurance, disposal gains and other non-product-specific income. It also includes Markets Treasury, HSBC Holdings interest expense and Argentina hyperinflation.

² 'Net operating income' means net operating income before change in expected credit losses and other credit impairment charges (also referred to as 'revenue').

1Q22 compared with 1Q21

Adjusted profit before tax of \$1.1bn was \$0.8bn or 40% lower than in 1Q21. This reflected lower revenue in Wealth, primarily due to an adverse movement of \$0.3bn in market impacts in life insurance manufacturing, while sales of insurance products were strong. This was partly offset by higher revenue within Personal Banking from rising interest rates and strong balance sheet growth. There was also a net ECL charge in 1Q22 of \$0.3bn, compared with minimal releases in 1Q21, while operating expenses were \$0.1bn higher.

Adjusted revenue of \$5.2bn was \$0.3bn or 6% lower.

In Wealth, revenue of \$1.9bn was down \$0.4bn or 19%, notably from an adverse movement of \$0.3bn in market impacts.

- Investment distribution revenue was \$0.2bn or 21% lower, as muted customer sentiment led to lower activity in equity markets, which compared with a strong 1Q21, and as Covid-19-related restrictions in Hong Kong resulted in the temporary closure of parts of our branch network.

Earnings Release – 1Q22

- Life insurance manufacturing revenue was \$0.2bn lower, primarily due to an adverse movement in market impacts of \$342m. An adverse movement of \$275m compared with a favourable movement of \$67m in 1Q21, mainly from an adverse performance in equity markets in the quarter. The value of new business written was strong, increasing by 25%, as we broadened how we engage with customers, including through video-enabled meetings, and from the launch of new products aimed at high net worth individuals. In addition, there was a \$0.1bn gain on the completion of our acquisition of AXA Singapore during the quarter.
- Global Private Banking revenue was 3% lower from a decline in brokerage and trading revenue, reflecting reduced client activity compared with a strong 1Q21. This reduction was partly offset by higher net interest income due to the impact of rising interest rates and from higher annuity fee income.
- Asset Management revenue was 6% lower, mostly reflecting adverse market conditions. This was partly offset by growth in management fees from net new invested assets of \$3bn in 1Q22.

In Personal Banking, revenue of \$3.2bn was up \$0.2bn or 7%.

- Net interest income was \$0.2bn higher due to the benefit of interest rate rises and strong balance sheet growth. Compared with 1Q21, deposit balances increased by \$30bn or 4% and mortgage lending rose by \$24bn or 7%, with growth across all regions, notably in the UK and Asia. Unsecured lending increased by \$1bn or 3%, primarily in the UK and Mexico.
- Non-interest income of \$0.3bn was 4% lower, primarily driven by lower investment revaluation gains.

Adjusted ECL were a net charge of \$0.3bn, compared with a small net release in 1Q21. The net charge in 1Q22 reflected a deterioration in the forward economic outlook due to the impact of the Russia-Ukraine war and higher inflation. This compared with a small net release in 1Q21 of Covid-19-related allowances previously built up in 2020.

Adjusted operating expenses of \$3.8bn were \$0.1bn or 2% higher, mainly due to continued investment in our strategic programmes, including wealth in Asia, which was partly offset by the benefits of our cost-saving initiatives and a lower performance-related pay accrual, which reflected the expected phasing of our profits for the year.

Commercial Banking – adjusted results

Management view of adjusted revenue

	Quarter ended			Variance	
	31 Mar	31 Dec	31 Mar	1Q22 vs. 1Q21	
	2022	2021	2021	\$m	%
	\$m	\$m	\$m	\$m	%
Global Trade and Receivables Finance	542	509	445	97	22
Credit and Lending	1,493	1,556	1,432	61	4
Global Liquidity and Cash Management	1,020	931	843	177	21
GBM products, Insurance and Investments, and Other ¹	478	369	529	(51)	(10)
– of which: share of revenue from Markets and Securities Services and Banking products	316	273	254	62	24
Net operating income²	3,533	3,365	3,249	284	9
RoTE excluding significant items (annualised) (%)	12.1	10.8	11.5		

1 Includes CMB's share of revenue from the sale of Markets and Securities Services and Banking products to CMB customers. GBM's share of revenue from the sale of these products to CMB customers is included within the corresponding lines of the GBM management view of adjusted revenue. Also includes allocated revenue from Markets Treasury, HSBC Holdings interest expense and Argentina hyperinflation.

2 'Net operating income' means net operating income before change in expected credit losses and other credit impairment charges (also referred to as 'revenue').

1Q22 compared with 1Q21

Adjusted profit before tax of \$1.8bn was \$0.1bn or 3% higher than in 1Q21. This was driven by an increase in adjusted revenue across all CMB products and in all regions, and notably included a 13% increase in fee income. This was partly offset by a smaller net release of ECL. Adjusted operating expenses remained stable, as investment spend was mitigated by continued cost discipline.

Adjusted revenue of \$3.5bn was \$0.3bn or 9% higher:

- In GLCM, revenue increased by \$0.2bn or 21%, with growth across all regions, particularly in Europe, Asia and Latin America, driven by a 10% increase in average deposit balances at improved margins, in part reflecting higher interest rates. There was also a 22% increase in fee income, with growth across all regions.
- In GTRF, revenue increased by \$0.1bn or 22%, with growth across all regions, notably in Asia and the UK, driven by a continued increase in average trade balances, which rose by 26% compared with 1Q21. Period end trade balances increased by 4% since 31 December 2021. In addition, margins improved and we grew fee income by 11%, compared with 1Q21.
- In Credit and Lending, revenue increased by \$0.1bn or 4%, with growth across all regions, driven by wider margins. Average balances fell, although period end balances were higher, with growth in Asia and Canada. In addition, fee income grew by 2%.
- In GBM products, Insurance and Investments, and Other, revenue decreased by \$0.1bn or 10% reflecting lower Markets Treasury revenue, partly offset by a 24% increase in collaboration revenue from GBM products, notably Foreign Exchange.

Adjusted ECL were a net release of \$12m, compared with a net release of \$221m in 1Q21. ECL in 1Q22 reflected releases of Covid-19-related allowances, notably on our exposures to hotels in the UK, partly offset by a deterioration in the forward economic outlook due to the impact of the Russia-Ukraine war and higher inflation. It also included specific charges relating to the commercial real estate sector in mainland China. This compared with a larger net release in 1Q21 of Covid-19-related allowances previously built up in 2020.

Adjusted operating expenses of \$1.7bn were stable, as continued investment in technology was largely offset by continued cost discipline on discretionary spend and through hiring efficiencies, as well as from the impact of our cost-saving initiatives and a lower performance-related pay accrual, which reflected the expected phasing of our profits for the year.

At 31 March 2022, we had delivered \$28bn of cumulative gross RWA reductions as part of our transformation programme.

Global Banking and Markets – adjusted results

Management view of adjusted revenue

	Quarter ended			Variance	
	31 Mar	31 Dec	31 Mar	1Q22 vs. 1Q21	
	2022	2021	2021	\$m	%
	\$m	\$m	\$m		
Markets and Securities Services	2,371	1,857	2,430	(59)	(2)
– Securities Services	489	468	441	48	11
– Global Debt Markets	208	1	387	(179)	(46)
– Global Foreign Exchange	1,070	895	928	142	15
– Equities	417	232	408	9	2
– Securities Financing	219	218	234	(15)	(6)
– Credit and funding valuation adjustments	(32)	43	32	(64)	>(100)
Banking	1,651	1,648	1,589	62	4
– Global Trade and Receivables Finance	185	175	174	11	6
– Global Liquidity and Cash Management	521	477	432	89	21
– Credit and Lending	607	653	637	(30)	(5)
– Capital Markets and Advisory	290	308	284	6	2
– Other ¹	48	35	62	(14)	(23)
GBM Other	(10)	(13)	157	(167)	>(100)
– Principal Investments	60	52	172	(112)	(65)
– Other ²	(70)	(65)	(15)	(55)	>(100)
Net operating income³	4,012	3,492	4,176	(164)	(4)
RoTE excluding significant items (annualised) (%)	8.2	8.6	12.1		

¹ Includes portfolio management, earnings on capital and other capital allocations on all Banking products.

² Includes notional tax credits and Markets Treasury, HSBC Holdings interest expense and Argentina hyperinflation.

³ 'Net operating income' means net operating income before change in expected credit losses and other credit impairment charges (also referred to as 'revenue').

1Q22 compared with 1Q21

Adjusted profit before tax of \$1.2bn was \$0.7bn or 35% lower than in 1Q21. This was driven by a net ECL charge in 1Q22, compared with a net release in 1Q21, and lower adjusted revenue. Adjusted operating expenses were stable compared with 1Q21.

Adjusted revenue of \$4.0bn was \$0.2bn or 4% lower than in 1Q21. In Principal Investments, revenue fell by \$0.1bn, as 1Q22 included lower revaluation gains compared with 1Q21.

In MSS, revenue fell by \$0.1bn or 2%, and included adverse movements in credit and funding valuation adjustments of \$0.1bn.

- In Global Foreign Exchange, revenue growth of \$0.1bn or 15% was due to a strong trading performance driven by market-wide volatility and strong client activity.
- In Equities, higher volatility resulted in higher revenue in the context of a strong 1Q21.
- In Securities Services, revenue grew by \$48m or 11% from higher net interest income, as global interest rates rose. Fee income fell due to lower transaction volumes, although this was in part mitigated by higher fees linked to assets under custody, which grew on an average basis by 7%.
- In Global Debt Markets, revenue fell by \$0.2bn or 46%, reflecting muted primary activity and lower client activity due to uncertainty caused by the Russia-Ukraine war and the commercial real estate sector in mainland China.

In Banking, revenue increased by \$62m or 4%.

- In GLCM, revenue increased by \$0.1bn or 21%, reflecting a 19% increase in fee income, with growth across all regions and particularly in Europe, as we delivered on our strategic fee initiatives. Net interest income increased by 21% due to an 8% growth in average balances and higher global interest rates, notably in Europe.
- In Credit and Lending, revenue decreased by \$30m or 5% as we executed our strategic plan to reduce RWAs.
- Capital Markets and Advisory revenue was broadly unchanged, as the slowdown in equity and debt capital markets activity was offset by continued growth in leveraged finance in the US.

Adjusted ECL were a net charge of \$0.3bn, compared with a release of \$0.2bn in 1Q21. The net charge in 1Q22 reflected a deterioration in forward economic guidance due to the impact of the Russia-Ukraine war and inflationary pressures. This compared with the net release in 1Q21 of Covid-19-related allowances previously built up in 2020.

Adjusted operating expenses of \$2.5bn were broadly in line with 1Q21 as the impact of our cost-saving initiatives and a lower performance-related pay accrual, which reflected the expected phasing of our profits for the year, mitigated higher technology investment.

At 31 March 2022, we had delivered \$83bn of cumulative gross RWA reductions as part of our transformation programme.

Earnings Release – 1Q22

Corporate Centre – adjusted results

Management view of adjusted revenue

	Quarter ended			Variance	
	31 Mar 2022	31 Dec 2021	31 Mar 2021	1Q22 vs. 1Q21	
	\$m	\$m	\$m	\$m	%
Central Treasury ¹	5	(10)	(28)	33	>(100)
Legacy portfolios	(21)	(14)	9	(30)	>(100)
Other ²	(211)	(80)	(10)	(201)	>(200)
Net operating income³	(227)	(104)	(29)	(198)	>(100)
RoTE excluding significant items (annualised) (%)	6.2	5.6	7.4		

1 Central Treasury includes favourable valuation differences on issued long-term debt and associated swaps of \$5m (4Q21: losses of \$10m; 1Q21: losses of \$28m).

2 Revenue from Markets Treasury, HSBC Holdings net interest expense and Argentina hyperinflation are allocated out to the global businesses, to align them better with their revenue and expense. The total Markets Treasury revenue component of this allocation for 1Q22 was \$503m (4Q21: \$490m; 1Q21: \$783m).

3 'Net operating income' means net operating income before change in expected credit losses and other credit impairment charges (also referred to as 'revenue').

1Q22 compared with 1Q21

Adjusted profit before tax of \$0.5bn was \$0.2bn or 29% lower than in 1Q21 due to a reduction in adjusted share of profit from associates and joint ventures, as well as adverse movements in adjusted revenue, partly offset by lower adjusted operating expenses.

Adjusted revenue decreased by \$0.2bn, mainly due to intersegment eliminations with GBM. The reduction also included foreign currency-related valuation losses on hedges.

Adjusted operating expenses decreased by \$0.2bn due to an increase in costs allocated to our global businesses.

Adjusted share of profit from associates and joint ventures of \$0.6bn decreased by \$0.2bn, primarily as 1Q21 included a higher share of profit from BGF due to the recovery in asset valuations.

Notes

- Income statement comparisons, unless stated otherwise, are between the quarter ended 31 March 2022 and the quarter ended 31 March 2021. Balance sheet comparisons, unless otherwise stated, are between balances at 31 March 2022 and the corresponding balances at 31 December 2021.
- The financial information on which this Earnings Release is based, and the data set out in the appendix to this statement, are unaudited and have been prepared in accordance with our significant accounting policies as described on pages 318 to 328 of our *Annual Report and Accounts 2021*.

Dividends

- On 22 February 2022, the Directors approved a second interim dividend for 2021 of \$0.18 per ordinary share to be paid on 28 April 2022 in cash. The sterling and Hong Kong dollar amounts of approximately £0.138188 and HK\$1.411736 were calculated using the forward exchange rates quoted by HSBC Bank plc in London at or about 11.00am on 19 April 2022. The Group has reviewed whether it will revert to paying quarterly dividends and is currently not intending to pay quarterly dividends during 2022. The Group will continue to review whether to revert to paying quarterly dividends in future years, and a further update will be given at or ahead of the 2022 annual results announcement in February 2023.

Risk

Approach to risk management

We aim to use a comprehensive risk management approach across the organisation and across all risk types, underpinned by our culture and values. This is outlined in our risk management framework, including the key principles and practices that we employ in managing material risks, both financial and non-financial. The framework fosters continual monitoring, promotes risk awareness and encourages sound operational and strategic decision making. It also supports a consistent approach to identifying, assessing, managing and reporting the risks we accept and incur in our activities. We continue to actively review and develop our risk management framework and enhance our approach to managing risk with clear accountabilities.

We operate a wide-ranging stress testing programme, which is a key part of our risk management and capital and liquidity planning. Stress testing provides management with key insights into the impacts of severely adverse events on the Group, and provides confidence to regulators on the Group's financial stability.

In response to the risks posed by climate change, we continue to develop our capabilities to execute climate stress testing and scenario analysis, which are being used to further enhance our understanding of our risk exposures for use in risk management and business decision making. We have also delivered regulatory stress testing exercises to a number of regulators including the Bank of England's climate biennial exploratory scenario.

At 31 March 2022, our CET1 ratio decreased to 14.1%, from 15.8% at 31 December 2021, and our liquidity coverage ratio ('LCR') was 134%. Our capital, funding and liquidity positions continue to help enable us to support our customers throughout the ongoing geopolitical and macroeconomic uncertainty.

Geopolitical and macroeconomic risks

Heightened geopolitical tensions, alongside other factors, have disrupted supply chains globally and created potential ramifications for the Group. The Russian invasion of Ukraine has led to elevated geopolitical instability and resulted in the US, UK and EU, as well as other countries, imposing significant sanctions and other trade restrictions against Russia, numerous government officials and individuals, and Russian companies and financial institutions, some of which are unprecedented in their nature. Russia has implemented certain countermeasures in response. HSBC is monitoring the direct and indirect impacts of the situation on the Group, and using its sanctions compliance capabilities to respond to the new sanctions regulations, noting the challenges that arise in implementing the complex, novel and ambiguous aspects of certain of these sanctions. Our business in Russia principally serves multinational corporate clients headquartered in other countries and is not accepting new business or customers, and is consequently on a declining trend. However, it may become subject to further restrictions, or other developments, which may make our continued operations in Russia untenable. This could generate additional losses which are not currently provided for in the balance sheet. Global commodity markets have been significantly impacted, leading to supply chain disruptions and increased prices for both energy and non-energy products, which in turn have had global inflationary impacts. There has also been increased financial market volatility. The continuation or any escalation in the Russia-Ukraine war could have further economic, social and political repercussions and is likely to result in further sanctions and trade restrictions, all of which could impact HSBC and its customers.

The repercussions from the Russia-Ukraine war, alongside the economic impacts that continue to result from Covid-19, have pushed up the prices of a broad range of commodities, with the resulting increase in inflation creating further challenges for monetary authorities and our customers. Having pre-announced the end of the prolonged period of extraordinary monetary accommodation in the latter part of 2021, central banks in developed markets are now expected to step up the pace of policy tightening in 2022 to help ease inflationary pressures. Central banks may need to calibrate this pace depending on the evolution of the economic growth outlook. There is a risk that the combination of excessive tightening and worse-than-anticipated economic effects from the Russia-Ukraine war, including as a result of the extensive sanctions, trade restrictions and countermeasures that have been and may in the future be implemented, precipitates a recession in parts of the global economy.

Higher inflationary concerns around the world are having an impact on ECL. We continued to carry out enhanced monitoring of model outputs and use of model overlays, including management judgemental adjustments based on the expert judgement of senior credit risk managers. Inflation has been considered both directly in certain models, and assessed via adjustments where not directly considered. Continuing economic uncertainty resulting from heightened inflation could cause ECL model inputs to produce modelled loss results that are not reliable.

Diplomatic tensions between China and the US, extending to the UK, the EU, India and other countries, and political developments in Hong Kong and Taiwan, may affect the Group by creating regulatory, reputational and market risks. The US, the UK, the EU, Canada and other countries have imposed various sanctions and trade restrictions on Chinese persons and companies. In response to foreign sanctions and trade restrictions, China has also announced sanctions, trade restrictions and laws that could impact the Group and its customers.

Market participants remain concerned about the repercussions for the Chinese domestic economy from recent instability in its commercial real estate sector, including deteriorating operating performance and challenging liquidity conditions. Such repercussions may occur directly through financial exposures to the Chinese commercial real estate sector, or indirectly through the effect of a slowdown in economic activity in China and in the supply chain to the real estate sector. We continue to monitor the situation closely, including potential indirect impacts, and seek to take mitigating actions as required.

Strains in the relationship between the UK and the EU, which to a certain extent have had less of a focus in light of the Russian invasion of Ukraine, may come back to the fore through a number of potential areas of tension, notably the Northern Ireland Protocol, with possible impacts for the operation of the EU-UK Trade and Cooperation Agreement.

In December 2021, the OECD published model rules that provided a template for countries to implement a new global minimum tax rate of 15% from 2023. In January 2022, the UK government opened a consultation on how the UK plans to implement the rules. Guidance to accompany these model rules was published in March 2022. The impact on HSBC will depend on how the UK implements the model rules, as well as the profitability and local tax liabilities of HSBC's operations in each tax jurisdiction from 2023. Separately, potential changes to tax legislation and tax rates in the countries in which we operate could increase our effective tax rate in future as governments seek revenue to pay for Covid-19 support packages.

We continue to monitor and to seek to manage the potential implications of all the above developments on our customers and business.

Risks related to Covid-19

While the global vaccination roll-out has helped reduce the social and economic impact of the Covid-19 pandemic, the emergence of Omicron-related variants highlight the continuing risk posed by the pandemic. Countries continue to differ in their approach to restrictions on activity and travel, and if these differences persist in future pandemic waves, this could prolong or worsen supply chain and international travel disruptions. Most notably, China's government-imposed lockdown restrictions in major Chinese cities have impacted China's economy, Asia tourism and global supply chains adversely. Business sentiment in some sectors in Hong Kong remains subdued, in part owing to the impacts of new waves of Covid-19 infections and the continued restrictions, although the financial services sector has remained strong and has benefited from stable liquidity conditions. A full return to pre-pandemic levels of social interaction across all our key markets remains unlikely in the short to medium term.

While our operations have been resilient throughout the pandemic, the operational support functions on which the Group relies are based in countries around the world, some of which have been particularly affected by Covid-19. As a result, business continuity responses have been implemented and most service level agreements have been maintained in places where the Group operates. We continue to monitor the situation closely, in particular in those countries and regions where Covid-19 infections are most prevalent and/or where travel restrictions are in place.

Climate risk

The pace and volume of policy and regulatory developments focusing on climate risk management, stress testing and scenario analysis, and disclosures have continued to increase into 2022. The Russian invasion of Ukraine has significantly impacted the global commodity markets, necessitating actions in the short term around energy security. While these actions may impact the near-term transition path for HSBC and our customers, we remain committed to our climate strategy to align our own operations and supply chain to net zero by 2030, and the financed emissions from our portfolio of customers to net zero by 2050.

Our most material risks in terms of managing climate risk relate to corporate and retail client financing within our banking portfolio, but there are also significant responsibilities in relation to asset ownership by our insurance business and employee pension plans, as well as from the activities of our asset management business.

We continue to monitor the impacts of climate risk and further embed our approach across our key risk areas, priority regions and business lines. We have refreshed our credit risk policy to further embed climate risk considerations into our corporate credit decisions for new money requests. While financed emissions and other climate risk reporting has improved over time, data quality and consistency continues to be a key dependency as we develop our risk appetite and metrics. As announced in March 2022, we intend to publish a climate transition plan in 2023, and have committed to a science-aligned phase-down of fossil fuel finance, and a review of our wider financing and investment policies critical to achieving net zero by 2050.

Ibor transition

Following the cessation of publication of sterling, Swiss franc, euro and Japanese yen Libor interest rate benchmarks, as well as Euro Overnight Index Average ('Eonia') from the end of 2021, our interbank offered rate ('Ibor') transition programme – which is tasked with the development of new near risk-free rate ('RFR') products and the transition of legacy Ibor products – has continued to transition a limited number of remaining contracts in these benchmarks to RFRs, or alternative rates, and has begun preparation for the transition of US dollar Libor legacy contracts.

During 1Q22, we continued client engagement to help facilitate the transition of the remaining legacy wholesale lending contracts prior to their next subsequent relevant interest payment date, as well as a small number of derivative contracts referencing interest rate benchmarks that were demised from the end of 2021. This has reduced the overall residual population of such legacy contracts to less than 100. Where transition in advance of the next relevant interest payment date has not been possible, a small number of clients have utilised the sterling and Japanese yen benchmark settings that are currently being published using an amended methodology, commonly known as 'synthetic' Libor. We will continue to support our clients in the transition of contracts through 2022.

Furthermore, the Ibor programme has been actively engaged in planning for the transition of outstanding US dollar Libor legacy contracts through 2022 and into 2023. Following the requirement to cease entering into new contracts referencing US dollar Libor from 1 January 2022, the immediate focus is on our population of uncommitted lending facilities where we are actively engaging with our clients with a view to transition those facilities at the earliest possible opportunity. We also plan to engage with our clients from 2Q22 in relation to the population of committed lending facilities, bilateral derivatives and other relevant products, with a view to transition their legacy US dollar Libor contracts by no later than the end of June 2023.

We continue to develop and implement new RFR products throughout our Group, particularly in entities that have US dollar Libor contracts that require transition. We also continue to observe market developments for products relating to RFR and alternative rates, and to monitor the key risks associated with Ibor transition. These key risks remain unchanged and include regulatory compliance risk, resilience risk, financial reporting risk, legal risk and market risk.

Credit risk

Summary of credit risk

At 31 March 2022, gross loans and advances to customers and banks of \$1,157bn increased by \$16.4bn, compared with 31 December 2021. This included adverse foreign exchange movements of \$13.0bn.

Excluding foreign exchange movements, growth was driven by a \$16.5bn increase in wholesale loans and advances to customers, an \$8.1bn increase in loans and advances to banks and a \$4.8bn increase in personal loans and advances to customers.

The increase in wholesale loans and advances to customers was driven mainly in the UK (up \$7.3bn), the US (up \$2.0bn), Canada (up \$1.8bn), India (up \$1.6bn) and mainland China (up \$1.5bn). The increase in personal loans and advances to customers was driven mainly by increases in the UK (up \$3.0bn) and Australia (up \$1.5bn).

During the first three months of 2022, the Group experienced a decrease in allowances for ECL mainly driven by foreign exchange movements.

Excluding foreign exchange movements, the allowance for ECL in relation to loans and advances to customers increased marginally from 31 December 2021. This was attributable to:

- a \$0.1bn decrease in wholesale loans and advances to customers, of which \$0.3bn was driven by stages 1 and 2; and
- a \$0.1bn increase in personal loans and advances to customers, of which \$0.2bn was driven by stages 1 and 2.

At 31 March 2022, the allowance for ECL of \$12.0bn decreased by \$0.1bn compared with 31 December 2021, including favourable foreign exchange movements of \$0.2bn. The \$12.0bn allowance comprised \$11.5bn in respect of assets held at amortised cost, \$0.4bn in respect of loan commitments and financial guarantees, and \$0.1bn in respect of debt instruments measured at fair value through other comprehensive income ('FVOCI').

The ECL charge for the first three months of 2022 was \$0.6bn, inclusive of recoveries. This was driven by a deterioration in the forward economic outlook as a result of the impact of Russia's invasion of Ukraine and higher inflation. It also included \$0.2bn charges relating to the commercial real estate sector in mainland China, partly offset by a release in Covid-19-related allowances.

The ECL charge comprised \$0.3bn in respect of wholesale lending, of which the stage 3 and purchased or originated credit impaired ('POCI') charge was \$0.3bn; and \$0.3bn in respect of personal lending, of which the stage 3 charge was \$0.1bn.

The ECL charge in 1Q22 included an additional judgemental management adjustment of \$250m in excess of the ECL generated by our economic scenarios to reflect heightened levels of uncertainty resulting from a combination of risks including: a period of low economic growth with high inflation and higher unemployment, second-order impacts of the Russia-Ukraine war, geopolitical risks, Covid-19 restrictions in Asia and potential sovereign downgrades.

Our exposures to Russia principally relate to wholesale loans and include \$1.3bn booked in Russia (including \$0.8bn to the Central Bank of the Russian Federation) and amounts booked outside Russia of \$0.4bn. These exposures to Russia comprise loans and advances to banks and customers, bonds, other financial assets and off-balance sheet exposures.

Summary of financial instruments to which the impairment requirements in IFRS 9 are applied

	At 31 Mar 2022		At 31 Dec 2021	
	Gross carrying/ nominal amount	Allowance for ECL ¹	Gross carrying/ nominal amount	Allowance for ECL ¹
	\$m	\$m	\$m	\$m
Loans and advances to customers at amortised cost	1,066,604	(11,297)	1,057,231	(11,417)
Loans and advances to banks at amortised cost	90,214	(53)	83,153	(17)
Other financial assets measured at amortised cost	906,870	(162)	880,351	(193)
– cash and balances at central banks	389,274	(17)	403,022	(4)
– items in the course of collection from other banks	4,898	–	4,136	–
– Hong Kong Government certificates of indebtedness	43,438	–	42,578	–
– reverse repurchase agreements – non-trading	245,575	–	241,648	–
– financial investments	98,361	(64)	97,364	(62)
– prepayments, accrued income and other assets ²	125,324	(81)	91,603	(127)
Total gross carrying amount on-balance sheet	2,063,688	(11,512)	2,020,735	(11,627)
Loans and other credit-related commitments	641,885	(323)	627,637	(379)
Financial guarantees	18,176	(113)	27,795	(62)
Total nominal amount off-balance sheet³	660,061	(436)	655,432	(441)
	2,723,749	(11,948)	2,676,167	(12,068)
	Fair value	Memorandum allowance for ECL ⁴	Fair value	Memorandum allowance for ECL ⁴
	\$m	\$m	\$m	\$m
Debt instruments measured at fair value through other comprehensive income ('FVOCI')	358,377	(95)	347,203	(96)

1 The total ECL is recognised in the loss allowance for the financial asset unless the total ECL exceeds the gross carrying amount of the financial asset, in which case the ECL is recognised as a provision.

2 Includes only those financial instruments that are subject to the impairment requirements of IFRS 9. 'Prepayments, accrued income and other assets' as presented within the summary consolidated balance sheet on page 10 includes both financial and non-financial assets.

3 Represents the maximum amount at risk should the contracts be fully drawn upon and clients default.

4 Debt instruments measured at FVOCI continue to be measured at fair value with the allowance for ECL as a memorandum item. Change in ECL is recognised in 'Change in expected credit losses and other credit impairment charges' in the income statement.

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Summary of credit risk (excluding debt instruments measured at FVOCI) by stage distribution and ECL coverage at 31 March 2022

	Gross carrying/nominal amount ¹					Allowance for ECL					ECL coverage %				
	Stage 1	Stage 2	Stage 3	POCI ²	Total	Stage 1	Stage 2	Stage 3	POCI ²	Total	Stage 1	Stage 2	Stage 3	POCI ²	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	%	%	%	%	%
Loans and advances to customers at amortised cost	930,832	115,922	19,690	160	1,066,604	(1,277)	(3,069)	(6,902)	(49)	(11,297)	0.1	2.6	35.1	30.6	1.1
Loans and advances to banks at amortised cost	88,773	1,421	20	–	90,214	(7)	(36)	(10)	–	(53)	–	2.5	50.0	–	0.1
Other financial assets measured at amortised cost	902,850	3,824	153	43	906,870	(92)	(39)	(25)	(6)	(162)	–	1.0	16.3	14.0	–
Loan and other credit-related commitments	614,903	25,827	1,155	–	641,885	(142)	(129)	(52)	–	(323)	–	0.5	4.5	–	0.1
Financial guarantees	15,569	2,379	228	–	18,176	(7)	(82)	(24)	–	(113)	–	3.4	10.5	–	0.6
At 31 Mar 2022	2,552,927	149,373	21,246	203	2,723,749	(1,525)	(3,355)	(7,013)	(55)	(11,948)	0.1	2.2	33.0	27.1	0.4

¹ Represents the maximum amount at risk should the contracts be fully drawn upon and clients default.

² Purchased or originated credit-impaired ('POCI').

Summary of credit risk (excluding debt instruments measured at FVOCI) by stage distribution and ECL coverage at 31 December 2021

	Gross carrying/nominal amount ¹					Allowance for ECL					ECL coverage %				
	Stage 1	Stage 2	Stage 3	POCI ²	Total	Stage 1	Stage 2	Stage 3	POCI ²	Total	Stage 1	Stage 2	Stage 3	POCI ²	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	%	%	%	%	%
Loans and advances to customers at amortised cost	918,936	119,224	18,797	274	1,057,231	(1,367)	(3,119)	(6,867)	(64)	(11,417)	0.1	2.6	36.5	23.4	1.1
Loans and advances to banks at amortised cost	81,636	1,517	–	–	83,153	(14)	(3)	–	–	(17)	–	0.2	–	–	–
Other financial assets measured at amortised cost	875,016	4,988	304	43	880,351	(91)	(54)	(42)	(6)	(193)	–	1.1	13.8	14.0	–
Loan and other credit-related commitments	594,473	32,389	775	–	627,637	(165)	(174)	(40)	–	(379)	–	0.5	5.2	–	0.1
Financial guarantees	24,932	2,638	225	–	27,795	(11)	(30)	(21)	–	(62)	–	1.1	9.3	–	0.2
At 31 Dec 2021	2,494,993	160,756	20,101	317	2,676,167	(1,648)	(3,380)	(6,970)	(70)	(12,068)	0.1	2.1	34.7	22.1	0.5

¹ Represents the maximum amount at risk should the contracts be fully drawn upon and clients default.

² Purchased or originated credit-impaired ('POCI').

Measurement uncertainty and sensitivity analysis of ECL estimates

At 1Q22, ECL impairment allowances reflected a higher level of measurement uncertainty as economic recovery remained volatile, with greater weighting given to downside economic forecasts than 4Q21. This reflected increased risks including the Russia-Ukraine war and broader macroeconomic and geopolitical uncertainties, resulting in the adoption of an additional scenario for 1Q22. Covid-19-related management judgemental adjustments continued to reduce overall, noting that risks to global economic growth remain, particularly in Asia.

The recognition and measurement of ECL involves the use of significant judgement and estimation. We form multiple economic scenarios based on economic forecasts, apply these assumptions to credit risk models to estimate future credit losses, and probability-weight the results to determine an unbiased ECL estimate.

Methodology

Due to the outbreak of the Russia-Ukraine war, five economic scenarios have been used to capture the current economic environment and to articulate management's view of the range of potential outcomes.

Of the four standard scenarios, three are drawn from consensus forecasts and distributional estimates. The fourth scenario, Downside 2, represents management's view of severe downside risks. The additional fifth scenario was developed to ensure that the rapid changes to the economic risk distribution, caused by the outbreak of war, are sufficiently reflected in forward economic guidance. The scenario is designed to capture the implications of a lengthy Russia-Ukraine war, including the significant increase in the risk of inflation and lower GDP growth.

Scenarios produced to calculate ECL are aligned to HSBC's top and emerging risks.

Description of economic scenarios

The economic assumptions presented in this section have been formed by HSBC, with reference to external forecasts specifically for the purpose of calculating ECL.

Economic forecasts are subject to a particularly high degree of uncertainty in the current environment. Risks to the outlook are dominated by uncertainty around the implications and duration of the Russia-Ukraine war, the progression and management of the pandemic, particularly in Asia, and the response of monetary authorities to higher inflation.

Russia's invasion of Ukraine and the wide-ranging financial and economic sanctions implemented on the Russian economy have elevated risks and uncertainty around global supply chains, commodity prices and inflation. In Asia, the spread of the Omicron variant has caused renewed disruptions to activity, especially in Hong Kong and mainland China where the public health response has been particularly stringent. In turn, this has further aggravated global supply chain disruptions. The emergence of new vaccine-resistant variants remains a risk globally. Price inflation, driven in part by supply chain constraints caused by the pandemic, risks being made worse by higher commodity prices as a result of the war in Ukraine. Higher inflation presents risks to growth as real incomes are squeezed by rising costs. This will present an additional risk as central banks tighten policy to bring inflation back towards target.

Other geopolitical risks present downside threats. These risks include continued differences between the US and China over a range of strategic issues and the evolution of the UK's relationship with the EU.

The five global scenarios used for the purpose of calculating ECL at 31 March 2022 are the consensus Central scenario, the consensus Upside scenario, the consensus Downside scenario, the Downside 1 scenario and the Downside 2 scenario.

- The consensus Central scenario: This scenario features above trend GDP growth in most markets during 2022. It assumes limited negative economic impacts for major economies from the Russia-Ukraine war. Consumer spending and business investment, supported by elevated levels of private sector savings, are expected to support the economy as fiscal and monetary policy support recedes. In this scenario, Covid-19-related restrictions continue to ease in Europe and North America, where governments are willing to accept a certain level of infections in the community while hospitalisation levels remain manageable. Inflation is expected to gradually revert towards central bank targets by the end of 2023.
- The consensus Upside scenario: This scenario features a faster recovery in economic activity in the near term, compared with the consensus Central scenario. In this scenario, growth accelerates, unemployment falls further and equity markets and house prices see further gains.
- The consensus Downside scenario: This scenario features weaker economic activity compared with the Central scenario. In this scenario, growth weakens, unemployment rises and equity markets and house prices contract.
- The Downside 1 scenario: This scenario explores risks around a protracted war in Ukraine and wide-ranging sanctions imposed on Russia, with retaliatory export controls. The scenario is constructed differently to the standard scenarios. Whereas those scenarios are constructed around demand shocks, the Downside 1 explores a different set of risks and emphasises the effects of a supply side shock. This causes inflation to rise higher than in the Central scenario and in key markets, interest rates are expected to rise. While the impact on global GDP growth is no more severe than the consensus Downside scenario, the scenario's implications for GDP growth on particular markets are more varied. Those markets most affected by trade and financial sanctions in Europe are expected to experience larger initial impacts on growth, followed by recoveries that are stronger than in our consensus scenarios. By contrast, the scenario features limited effects in Asian markets and some commodity exporters see modest improvement compared with the Central scenario.
- The Downside 2 scenario: This scenario reflects management's view of tail risks. It incorporates the crystallisation of a number of risks simultaneously, including the emergence of a vaccine-resistant Covid-19 strain that necessitates a stringent public health policy response. It features a large demand shock, which causes price inflation to slow sharply amid a severe and prolonged recession.

Both the consensus Downside and the additional Downside scenarios are global in nature, and while they differ in severity, they assume that the key risks to HSBC, listed above, crystallise simultaneously.

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The range of macroeconomic projections across the various scenarios is shown in the table below:

Macroeconomic projections in key markets

	Central scenario				Consensus Upside scenario			Consensus Downside scenario			Downside 1 scenario		Downside 2 scenario			
	Five-year average	2022	2023	2024	Five-year average	Best outcome		Five-year average	Worst outcome		Five-year average	Worst outcome	Five-year average	Worst outcome		
Hong Kong																
GDP growth rate (%)	2.6	2.5	3.1	2.5	4.2	9.3	(1Q23)	1.1	(0.6)	(1Q23)	2.4	(0.3)	(2Q22)	0.9	(8.8)	(1Q23)
Unemployment rate (%)	3.6	4.1	3.6	3.6	3.3	2.8	(1Q24)	4.3	5.4	(4Q22)	3.9	4.4	(4Q22)	5.3	6.0	(1Q23)
House price growth (%)	1.6	2.0	(0.7)	1.8	3.1	6.3	(1Q23)	(1.2)	(11.0)	(2Q23)	2.0	(4.1)	(3Q23)	(2.7)	(20.3)	(1Q23)
Inflation rate (%)	2.2	2.1	2.1	2.1	2.8	3.7	(3Q22)	1.3	0.0	(2Q23)	2.4	4.8	(3Q22)	0.7	(2.5)	(1Q23)
Probability	50				5			20			20		5			
Mainland China																
GDP growth rate (%)	4.9	5.1	5.2	5.0	6.4	11.0	(1Q23)	3.9	2.2	(1Q23)	4.8	3.4	(1Q23)	2.4	(5.4)	(1Q23)
Unemployment rate (%)	3.8	3.7	3.8	3.8	3.7	3.5	(4Q22)	3.9	4.0	(1Q24)	3.8	3.9	(1Q24)	5.0	5.5	(1Q24)
House price growth (%)	3.9	0.2	2.7	4.5	5.2	7.5	(1Q23)	2.9	(3.2)	(3Q22)	3.9	(2.4)	(3Q22)	(1.7)	(24.9)	(1Q23)
Inflation rate (%)	2.2	2.2	2.2	2.3	3.0	5.3	(2Q23)	1.4	(0.6)	(3Q23)	2.5	4.8	(1Q23)	0.4	(4.7)	(1Q23)
Probability	65				5			15			10		5			
UK																
GDP growth rate (%)	2.0	4.6	2.2	1.6	3.0	5.5	(1Q23)	1.0	(0.3)	(4Q23)	1.8	(1.2)	(1Q23)	1.2	(4.7)	(4Q22)
Unemployment rate (%)	4.1	4.2	4.1	4.1	3.7	3.2	(1Q24)	4.5	5.0	(1Q23)	4.8	5.1	(3Q23)	6.9	8.7	(2Q23)
House price growth (%)	3.3	6.6	3.2	3.0	4.6	7.8	(3Q22)	1.0	(4.7)	(2Q23)	2.4	(7.2)	(3Q23)	(3.8)	(14.4)	(3Q23)
Inflation rate (%)	2.5	5.2	2.5	2.2	2.9	5.8	(2Q22)	2.1	1.1	(1Q24)	3.5	10.8	(3Q22)	0.7	(1.3)	(1Q24)
Probability	45				10			0			30		15			
US																
GDP growth rate (%)	2.3	3.8	2.5	2.2	3.4	6.1	(3Q22)	1.4	0.0	(1Q23)	2.3	0.5	(4Q22)	1.1	(4.5)	(1Q23)
Unemployment rate (%)	3.6	3.8	3.5	3.6	3.3	3.1	(3Q22)	4.2	4.7	(1Q24)	4.1	5.2	(4Q22)	7.6	9.3	(1Q24)
House price growth (%)	5.2	10.4	5.9	4.1	5.8	10.7	(2Q22)	4.4	2.0	(4Q23)	5.0	3.8	(1Q24)	2.8	(7.2)	(1Q23)
Inflation rate (%)	2.6	5.0	2.5	2.3	3.1	5.9	(2Q22)	2.0	1.0	(1Q23)	3.2	7.6	(3Q22)	1.6	(1.0)	(1Q23)
Probability	55				5			10			20		10			

Note: The 'worst' or the 'best' outcome refers to the quarter that is either the trough or peak in the respective variable, in the first two years of the scenario.

Scenario weights have changed from those applied at 31 December 2021. In light of increased uncertainty and financial and economic volatility, management have increased the weights assigned to Downside scenarios.

At 31 March 2022, the consensus Upside and Central scenarios for mainland China had a combined weighting of 70% (31 December 2021: 85%). In Hong Kong the combined weighting of the consensus Upside and Central scenarios was 55% (31 December 2021: 75%). For the UK, the combined weighting of the consensus Upside and Central scenarios was 55% (31 December 2021: 70%) and in the US the combined probability weighting for the consensus Upside and Central scenarios was 60% (31 December 2021: 80%).

Management judgemental adjustments

In the context of IFRS 9, management judgemental adjustments are typically short-term increases or decreases to the ECL at either a customer, segment or portfolio level to account for late-breaking events, model deficiencies and other assessments applied during management review and challenge.

Management judgemental adjustments are reviewed under the governance process for IFRS 9 (as detailed in the section 'Credit risk management' on page 137 of the *Annual Report and Accounts 2021*).

We have internal governance in place to monitor management judgemental adjustments regularly and, where possible, to reduce the reliance on these through model recalibration or redevelopment, as appropriate.

At 31 March 2022, management judgements included a Group-wide economic uncertainty overlay of \$0.25bn (comprising \$0.05bn in the retail portfolio and \$0.2bn in the wholesale portfolio). This was made in addition to the increased weighting assigned to the Downside scenarios to reflect the heightened level of uncertainty resulting from the combination of risks including: a period of low economic growth with high inflation and higher unemployment, second-order impacts of the Russia-Ukraine war, geopolitical risks, Covid-19 restrictions in Asia and potential sovereign downgrades.

Management judgemental adjustments decreased by \$0.5bn compared with 31 December 2021, with reductions in Covid-19-related provisions partly offset by increases in provisions relating to potential low economic growth with high inflation and higher unemployment, and broader macroeconomic and geopolitical risks.

Management judgemental adjustments made in estimating the reported ECL at 31 March 2022 are set out in the following table. It shows the adjustments applicable to the scenario-weighted ECL numbers.

Management judgemental adjustments to ECL at 31 March 2022¹

	Retail \$bn	Wholesale \$bn	Total \$bn
Banks, sovereigns and government entities		–	–
Corporate lending adjustments		0.9	0.9
Group-wide economic uncertainty overlay	0.1	0.2	0.3
Macroeconomic-related adjustments	(0.1)		(0.1)
Pandemic-related economic recovery adjustments	0.1		0.1
Other retail lending adjustments	–		–
Total	0.1	1.1	1.2

Management judgemental adjustments to ECL at 31 December 2021¹

	Retail \$bn	Wholesale \$bn	Total \$bn
Banks, sovereigns and government entities		(0.1)	(0.1)
Corporate lending adjustments		1.3	1.3
Group-wide economic uncertainty overlay			
Macroeconomic-related adjustments			—
Pandemic-related economic recovery adjustments	0.2		0.2
Other retail lending adjustments	0.3		0.3
Total	0.5	1.2	1.7

¹ Management judgemental adjustments presented in the table reflect increases or (decreases) to ECL, respectively.

In the wholesale portfolio, management judgemental adjustments were an ECL increase of \$1.1bn at 31 March 2022 (31 December 2021: \$1.2bn increase).

- Adjustments to corporate exposures increased ECL by \$0.9bn at 31 March 2022 (31 December 2021: \$1.3bn increase). These principally reflected the outcome of management judgements for high-risk and vulnerable sectors in some of our key markets, supported by credit experts' input, portfolio risk metrics and quantitative analyses. The highest increase was observed on the real estate sector, including a material adjustment to reflect the uncertainty of the higher risk Chinese commercial real estate exposures, booked in Hong Kong. Adjustments also reflected the review of the credit risk profile of specific corporate exposures impacted by sanctions in response to the Russia-Ukraine war.

In the retail portfolio, management judgemental adjustments were an ECL increase of \$0.1bn at 31 March 2022 (31 December 2021: \$0.5bn increase).

- Pandemic-related economic recovery adjustments increased ECL by \$0.1bn (31 December 2021: \$0.2bn) to adjust for the effects of the volatile pace of recovery from the pandemic where in management's judgement this leads to modelled outcomes that are overly sensitive given the limited observed deterioration in the underlying portfolio during the period. This adjustment decreased since 31 December 2021, and was made only for markets where there remain concerns regarding the re-emergence of Covid-19, primarily in Asia.
- Macroeconomic-related adjustments decreased ECL by \$0.1bn (31 December 2021: \$0.0bn). These adjustments were primarily in relation to model oversensitivity as well as country-specific risks related to future macroeconomic conditions.

Economic scenarios sensitivity analysis of ECL estimates

Management considered the sensitivity of the ECL outcome against the economic forecasts as part of the ECL governance process by recalculating the ECL under each scenario described above for selected portfolios, applying a 100% weighting to each scenario in turn. The weighting is reflected in both the determination of a significant increase in credit risk and the measurement of the resulting ECL.

The ECL calculated for the Upside and Downside scenarios should not be taken to represent the upper and lower limits of possible ECL outcomes. The impact of defaults that might occur in the future under different economic scenarios is captured by recalculating ECL for loans in stages 1 and 2 at the balance sheet date. The population of stage 3 loans (in default) at the balance sheet date is unchanged in these sensitivity calculations. Stage 3 ECL would only be sensitive to changes in forecasts of future economic conditions if the loss-given default of a particular portfolio was sensitive to these changes.

There is a particularly high degree of estimation uncertainty in numbers representing tail risk scenarios when assigned a 100% weighting.

For wholesale credit risk exposures, the sensitivity analysis excludes ECL for financial instruments related to defaulted obligors because the measurement of ECL is relatively more sensitive to credit factors specific to the obligor than future economic scenarios. Therefore, it is impracticable to separate the effect of macroeconomic factors in individual assessments.

For retail credit risk exposures, the sensitivity analysis includes ECL for loans and advances to customers related to defaulted obligors. This is because the retail ECL for secured mortgage portfolios, including loans in all stages, is sensitive to macroeconomic variables.

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Group ECL sensitivity results

The ECL impact of the scenarios and judgemental management adjustments are highly sensitive to movements in economic forecasts. If the Group ECL balance (excluding wholesale stage 3, which is assessed individually) was estimated solely on the basis of the consensus Central scenario, consensus Upside scenario, consensus Downside scenario, Downside 1 scenario or the Downside 2 scenario at 31 March 2022, it would increase/(decrease) as presented in the below sensitivity table.

	Retail ¹	Wholesale ²
	\$bn	\$bn
Total Group ECL at 31 March 2022		
Reported ECL	2.9	2.8
Scenarios		
100% consensus Central scenario	(0.4)	(0.7)
100% consensus Upside scenario	(0.7)	(1.2)
100% consensus Downside scenario	0.1	0.2
100% Downside 1 scenario	0.1	0.3
100% Downside 2 scenario	2.8	5.1
	Retail ¹	Wholesale ²
	\$bn	\$bn
Total Group ECL at 31 December 2021		
Reported ECL	3.0	3.1
Scenarios		
100% consensus Central scenario	(0.2)	(0.6)
100% consensus Upside scenario	(0.5)	(1.2)
100% consensus Downside scenario	0.2	0.6
100% Downside 1 scenario		
100% Downside 2 scenario	2.0	5.5

¹ ECL sensitivities exclude portfolios utilising less complex modelling approaches.

² Includes low credit-risk financial instruments, such as debt instruments at FVOCI, which have high carrying values but low ECL under all the scenarios.

At 31 March 2022, Group reported ECL decreased modestly compared with 31 December 2021. This was in line with the decreases observed across most scenarios, which were partly offset by the greater weightings applied to the Downside scenarios to reflect the increased risk. The ECL changes in each of the scenarios vary between the retail portfolios and the wholesale portfolios, and across geographies, resulting in differences to ECL outcomes by scenario in each market accordingly.

Personal lending

Total personal lending for loans and advances to customers by stage distribution

	Gross carrying amount				Allowance for ECL			
	Stage 1 \$m	Stage 2 \$m	Stage 3 \$m	Total \$m	Stage 1 \$m	Stage 2 \$m	Stage 3 \$m	Total \$m
By geography								
Europe	206,887	7,983	1,849	216,719	(210)	(634)	(546)	(1,390)
– of which: UK	171,976	7,125	1,217	180,318	(182)	(561)	(321)	(1,064)
Asia	188,102	8,694	1,334	198,130	(143)	(392)	(226)	(761)
– of which: Hong Kong	125,624	5,168	206	130,998	(58)	(259)	(45)	(362)
MENA	5,109	286	167	5,562	(33)	(47)	(85)	(165)
North America	43,797	2,199	574	46,570	(30)	(87)	(94)	(211)
Latin America	9,118	839	304	10,261	(213)	(266)	(158)	(637)
At 31 Mar 2022	453,013	20,001	4,228	477,242	(629)	(1,426)	(1,109)	(3,164)

By geography								
Europe	212,284	5,639	2,148	220,071	(199)	(499)	(637)	(1,335)
– of which: UK	176,547	4,668	1,488	182,703	(167)	(480)	(399)	(1,046)
Asia	187,391	7,796	1,303	196,490	(158)	(381)	(226)	(765)
– of which: Hong Kong	125,854	4,959	202	131,015	(65)	(231)	(43)	(339)
MENA	4,965	252	202	5,419	(38)	(40)	(94)	(172)
North America	43,489	2,126	1,005	46,620	(43)	(67)	(118)	(228)
Latin America	8,827	626	284	9,737	(220)	(232)	(151)	(603)
At 31 Dec 2021	456,956	16,439	4,942	478,337	(658)	(1,219)	(1,226)	(3,103)

Wholesale lending

Total wholesale lending for loans and advances to banks and customers at amortised cost

	Gross carrying amount					Allowance for ECL				
	Stage 1 \$m	Stage 2 \$m	Stage 3 \$m	POCI \$m	Total \$m	Stage 1 \$m	Stage 2 \$m	Stage 3 \$m	POCI \$m	Total \$m
By geography										
Europe	160,790	28,535	6,765	31	196,121	(272)	(700)	(1,745)	(12)	(2,729)
– of which: UK	112,581	17,902	4,983	28	135,494	(227)	(378)	(1,002)	(9)	(1,616)
Asia	308,874	51,654	5,720	85	366,333	(228)	(639)	(2,683)	(25)	(3,575)
– of which: Hong Kong	172,643	25,126	3,663	59	201,491	(120)	(397)	(1,186)	(21)	(1,724)
MENA	26,665	4,634	1,574	21	32,894	(36)	(92)	(858)	(11)	(997)
North America	57,521	10,207	650	–	68,378	(51)	(183)	(162)	–	(396)
Latin America	12,742	2,312	773	23	15,850	(68)	(65)	(355)	(1)	(489)
At 31 Mar 2022	566,592	97,342	15,482	160	679,576	(655)	(1,679)	(5,803)	(49)	(8,186)

By geography										
Europe	154,575	31,871	6,741	30	193,217	(356)	(654)	(1,806)	(9)	(2,825)
– of which: UK	101,029	24,461	5,126	28	130,644	(306)	(518)	(1,060)	(6)	(1,890)
Asia	297,423	53,993	3,997	199	355,612	(182)	(830)	(2,299)	(43)	(3,354)
– of which: Hong Kong	165,437	30,305	1,990	159	197,891	(85)	(650)	(836)	(21)	(1,592)
MENA	26,135	5,295	1,682	22	33,134	(62)	(108)	(1,028)	(11)	(1,209)
North America	53,513	10,397	652	–	64,562	(57)	(215)	(169)	–	(441)
Latin America	11,970	2,746	783	23	15,522	(66)	(96)	(339)	(1)	(502)
At 31 Dec 2021	543,616	104,302	13,855	274	662,047	(723)	(1,903)	(5,641)	(64)	(8,331)

Capital risk

Capital overview

Capital adequacy metrics

	At	
	31 Mar 2022	31 Dec 2021
Risk-weighted assets ('RWAs') (\$bn)		
Credit risk	701.5	680.6
Counterparty credit risk	40.9	35.9
Market risk	32.2	32.9
Operational risk	87.7	88.9
Total risk-weighted assets	862.3	838.3
Capital on a transitional basis (\$bn)		
Common equity tier 1 ('CET1') capital	121.4	132.6
Tier 1 capital	143.9	156.3
Total capital	165.6	177.8
Capital ratios on a transitional basis (%)		
CET1	14.1	15.8
Tier 1	16.7	18.6
Total capital	19.2	21.2
Capital on an end point basis (\$bn)		
CET1 capital	121.4	132.6
Tier 1 capital	143.9	155.0
Total capital	157.4	167.5
Capital ratios on an end point basis (%)		
CET1	14.1	15.8
Tier 1	16.7	18.5
Total capital	18.3	20.0
Liquidity coverage ratio ('LCR')		
Total high-quality liquid assets (\$bn)	694.6	717.0
Total net cash outflow (\$bn)	518.6	518.0
LCR ratio (%)	133.9	138.4

Capital figures and ratios in the previous table are calculated in accordance with the revised Capital Requirements Regulation and Directive, as implemented ('CRR II'). The table presents them under the transitional arrangements in CRR II for capital instruments and after their expiry, known as the end point. The end point figures in the table above include the benefit of the regulatory transitional arrangements in CRR II for IFRS 9, which are more fully described below.

Where applicable, the figures also reflect government relief schemes intended to mitigate the impact of the Covid-19 pandemic.

Capital

At 31 March 2022, our common equity tier 1 ('CET1') capital ratio decreased to 14.1% from 15.8% at 31 December 2021, reflecting a decrease in CET1 capital of \$11.2bn and an increase in RWAs of \$24.0bn. The key drivers of this 1.7 percentage point fall in our CET1 ratio were:

- a 0.8 percentage point impact from the UK's implementation of new regulatory requirements, which decreased CET1 by \$3.2bn and increased RWAs by \$27.1bn. These include new internal ratings-based ('IRB') modelling requirements, the deduction of intangible software assets from CET1, and the new standardised approach to counterparty credit risk exposure;
- a 0.4 percentage point impact from the \$3.1bn post-tax fall in the fair value of securities classified as hold to collect and sell; and
- a 0.2 percentage point impact from RWA growth from asset size and asset quality movements of \$12.2bn excluding the impact of foreign currency translation.

Other movements included the planned \$1bn share buy-back announced in February 2022, and increased deductions for significant investments in financial sector entities (including the acquisition of AXA Singapore).

The background to the changes in regulatory requirements is as follows:

- The changes to IRB modelling requirements known as 'IRB repair' form part of a Europe-wide programme to address concerns about undue variability of banks' approved internal credit risk models, and ensure comparability of the estimates of risk parameters, while retaining their risk sensitivity.
- Following a period of consultation after the UK's withdrawal from the EU, the Prudential Regulation Authority ('PRA') has repealed measures introduced by the European Banking Authority ('EBA') allowing banks to recognise and risk-weight software development costs as a fixed asset.
- The new standardised approach to counterparty credit exposure was developed as part of the Basel framework to address shortcomings in previous approaches that were not internally modelled. It forms part of the EU's CRR II package that the PRA adopted with effect from 1 January 2022.

Leverage

Leverage ratio¹

	At	
	31 Mar 2022	31 Dec 2021
	\$bn	\$bn
Tier 1 capital	143.9	155.0
Total leverage ratio exposure	2,532.9	2,962.7
Leverage ratio	5.7	5.2

1 The CRR II regulatory transitional arrangements for IFRS 9 are applied in the leverage ratio calculation. This calculation is in line with the UK leverage rules that were implemented on 1 January 2022, and excludes central bank claims. Comparatives for 2021 are reported based on the disclosure rules in force at that time, and include claims on central banks.

Our leverage ratio was 5.7% at 31 March 2022, up from 5.2% at 31 December 2021. The improvement was primarily due to the exclusion of central bank claims following the implementation of the UK leverage ratio framework on 1 January 2022. This was partly offset by a decline in tier 1 capital.

At 31 March 2022, our UK minimum leverage ratio requirement of 3.25% was supplemented by a leverage ratio buffer of 0.8%, made up of an additional leverage ratio buffer of 0.7% and a countercyclical leverage ratio buffer of 0.1%. These buffers translated into capital values of \$17.7bn and \$2.5bn respectively. We exceeded these leverage requirements.

Risk-weighted assets

RWAs by global business

	WPB	CMB	GBM	Corporate Centre	Total
	\$bn	\$bn	\$bn	\$bn	\$bn
Credit risk	155.6	311.9	155.4	78.6	701.5
Counterparty credit risk	1.0	0.6	38.8	0.5	40.9
Market risk	1.5	0.6	18.7	11.4	32.2
Operational risk	32.2	25.6	30.0	(0.1)	87.7
At 31 Mar 2022	190.3	338.7	242.9	90.4	862.3
At 31 Dec 2021	178.3	332.9	236.2	90.9	838.3

Risk-weighted assets ('RWAs') increased by \$24.0bn during 1Q22, net of a decrease of \$8.5bn due to foreign currency translation differences. The increase resulted from regulatory changes and lending growth, which more than offset reductions due to movements in book quality, model updates and disposals.

A \$12.8bn increase in RWAs due to asset size movements mainly reflected CMB and GBM corporate loan growth, largely in Asia, the UK and Canada, which drove \$9.3bn of additional RWAs. A rise in retail lending, mostly in Asia, generated \$3.9bn of RWA growth. A \$2.3bn rise in GBM counterparty credit risk RWAs was mainly due to higher volatility in Europe. Decreases in Corporate Centre credit risk and market risk RWAs partly offset these movements.

Book quality changes led to a \$0.6bn fall in RWAs. A \$1.1bn fall in RWAs in CMB was mostly caused by improved ratings in the UK and favourable changes in North America, which were partly offset in Hong Kong and mainland China due to credit migrations. A \$0.9bn increase in Corporate Centre was predominantly related to exposures in Russia.

Methodology and policy changes led to an RWA increase of \$23.4bn across the global businesses. Regulatory changes caused a rise of \$27.1bn. These included revised IRB modelling requirements and the UK's implementation of the CRR II rules. These increases were partly offset by reductions due to risk parameter refinements in GBM, mostly in Europe and Asia, and the reversal of the beneficial changes to the treatment of software assets in Corporate Centre.

Other movements included the introduction of a counterparty credit risk equity model in GBM in Europe and our exit from mass market retail banking in the US through the sale of retail branches. These movements reduced RWAs by \$3.1bn during 1Q22.

At 31 March 2022, our cumulative RWA saves as part of our transformation programme were \$112bn. These included accelerated reductions of \$9.6bn in 4Q19.

Regulatory developments

Changes will occur with the introduction of the remaining Basel III Reforms on which the PRA is expected to consult in the second half of 2022 for implementation from 1 January 2025. We currently do not foresee a material net impact on initial implementation. The RWA output floor under the Basel III reforms will be subject to a five-year transitional provision. Any impact from the output floor would be towards the end of the transition period.

Regulatory transitional arrangements for IFRS 9 'Financial Instruments'

We have adopted the regulatory transitional arrangements in CRR II for IFRS 9, including paragraph four of article 473a. Our capital and ratios are presented under these arrangements throughout the tables in this section, including in the end point figures. At 31 March 2022, the add-back to CET1 capital amounted to \$0.5bn under the standardised approach with a tax impact of \$0.1bn. As a result, our CET1 ratio would fall to 14.0% without these arrangements.

For further details, refer to our Pillar 3 Disclosures at 31 March 2022, which are expected to be published on or around 6 May 2022.

Alternative performance measures

Use of alternative performance measures

Our reported results are prepared in accordance with IFRSs as detailed in our financial statements starting on page 308 of the *Annual Report and Accounts 2021*. We use a combination of reported and alternative performance measures, including those derived from our reported results that eliminate factors that distort period-on-period comparisons. These are considered alternative performance measures (non-GAAP financial measures).

The following information details the adjustments made to the reported results and the calculation of other alternative performance measures. All alternative performance measures are reconciled to the closest reported performance measure.

Return on average ordinary shareholders' equity and return on average tangible equity

Return on average ordinary shareholders' equity ('RoE') is computed by taking profit attributable to the ordinary shareholders of the parent company ('reported results'), divided by average ordinary shareholders' equity ('reported equity') for the period. The adjustment to reported results and reported equity excludes amounts attributable to non-controlling interests and holders of preference shares and other equity instruments.

Return on average tangible equity ('RoTE') is computed by adjusting reported results for the movements in the present value of in-force long-term insurance business ('PVIF') and for impairment of goodwill and other intangible assets (net of tax), divided by average reported equity adjusted for goodwill, intangibles and PVIF for the period.

Return on average tangible equity excluding significant items is annualised profit attributable to ordinary shareholders, excluding changes in PVIF and significant items (net of tax), divided by average tangible shareholders' equity excluding fair value of own debt, debt valuation adjustment ('DVA') and other adjustments for the period.

We provide RoTE ratios in addition to RoE as a way of assessing our performance, which is closely aligned to our capital position.

Return on average ordinary shareholders' equity and return on average tangible equity

	Quarter ended		
	31 Mar 2022	31 Dec 2021	31 Mar 2021
	\$m	\$m	\$m
Profit			
Profit attributable to the ordinary shareholders of the parent company	2,803	1,788	3,880
Impairment of goodwill and other intangible assets (net of tax)	4	591	–
Decrease/(increase) in PVIF (net of tax)	(183)	(6)	60
Profit attributable to the ordinary shareholders, excluding goodwill, other intangible assets impairment and PVIF	2,624	2,373	3,940
Significant items (net of tax) and other adjustments ¹	640		683
Profit attributable to the ordinary shareholders, excluding goodwill impairment, PVIF and significant items	3,264		4,623
Equity			
Average ordinary shareholders' equity	174,858	175,783	174,923
Effect of goodwill, PVIF and other intangibles (net of deferred tax)	(17,844)	(17,831)	(17,523)
Average tangible equity	157,014	157,952	157,400
Fair value of own debt, DVA and other adjustments	2,357		1,641
Average tangible equity excluding fair value of own debt, DVA and other adjustments	159,371		159,041
Ratio	%	%	%
Return on average ordinary shareholders' equity (annualised)	6.5	4.0	9.0
Return on tangible equity (annualised)	6.8	6.0	10.2
Return on tangible equity excluding significant items (annualised) ¹	8.3		11.8

¹ Other adjustments includes entries relating to the timing of payments on additional tier 1 coupons.

Return on average tangible equity by global business

	Quarter ended 31 Mar 2022				
	Wealth and Personal Banking	Commercial Banking	Global Banking and Markets	Corporate Centre	Total
	\$m	\$m	\$m	\$m	\$m
Profit before tax	1,160	1,792	1,210	4	4,166
Tax expense	(283)	(476)	(262)	298	(723)
Profit after tax	877	1,316	948	302	3,443
Less attributable to: preference shareholders, other equity holders, non-controlling interests	(124)	(156)	(177)	(183)	(640)
Profit attributable to ordinary shareholders of the parent company	753	1,160	771	119	2,803
Decrease/(increase) in PVIF (net of tax)	(181)	(2)	–	–	(183)
Significant items (net of tax)	(26)	24	18	459	475
Other adjustments	1	(1)	–	169	169
Profit attributable to ordinary shareholders, excluding PVIF and significant items	547	1,181	789	747	3,264
Average tangible shareholders' equity excluding fair value of own debt, DVA and other adjustments	32,220	39,439	39,068	48,644	159,371
RoTE excluding significant items (annualised) (%)	6.9	12.1	8.2	6.2	8.3

	Quarter ended 31 Mar 2021				
Profit before tax	1,845	1,821	1,829	284	5,779
Tax expense	(409)	(520)	(448)	166	(1,211)
Profit after tax	1,436	1,301	1,381	450	4,568
Less attributable to: preference shareholders, other equity holders, non-controlling interests	(182)	(179)	(188)	(139)	(688)
Profit attributable to ordinary shareholders of the parent company	1,254	1,122	1,193	311	3,880
Increase in PVIF (net of tax)	54	9	–	(3)	60
Significant items (net of tax)	55	(16)	87	411	537
Other adjustments	1	(1)	–	146	146
Profit attributable to ordinary shareholders, excluding PVIF and significant items	1,364	1,114	1,280	865	4,623
Average tangible shareholders' equity excluding fair value of own debt, DVA and other adjustments	29,357	39,394	42,909	47,381	159,041
RoTE excluding significant items (annualised) (%)	18.8	11.5	12.1	7.4	11.8

Net asset value and tangible net asset value per ordinary share

Net asset value per ordinary share is total shareholders' equity less non-cumulative preference shares and capital securities ('total ordinary shareholders' equity'), divided by the number of ordinary shares in issue excluding shares that the company has purchased and are held in treasury.

Tangible net asset value per ordinary share is total ordinary shareholders' equity excluding goodwill, PVIF and other intangible assets (net of deferred tax) ('tangible ordinary shareholders' equity'), divided by the number of basic ordinary shares in issue excluding shares that the company has purchased and are held in treasury.

Net asset value and tangible net asset value per ordinary share

	At		
	31 Mar 2022	31 Dec 2021	31 Mar 2021
	\$m	\$m	\$m
Total shareholders' equity	196,293	198,250	199,210
Preference shares and other equity instruments	(22,414)	(22,414)	(24,414)
Total ordinary shareholders' equity	173,879	175,836	174,796
Goodwill, PVIF and intangible assets (net of deferred tax)	(18,046)	(17,643)	(17,439)
Tangible ordinary shareholders' equity	155,833	158,193	157,357
Basic number of \$0.50 ordinary shares outstanding	19,968	20,073	20,226
Value per share	\$	\$	\$
Net asset value per ordinary share	8.71	8.76	8.64
Tangible net asset value per ordinary share	7.80	7.88	7.78

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Expected credit losses and other credit impairment charges as % of average gross loans and advances to customers

Expected credit losses and other credit impairment charges ('ECL') as % of average gross loans and advances to customers is the annualised adjusted ECL divided by adjusted average gross loans and advances to customers for the period.

The adjusted numbers are derived by adjusting reported ECL and loans and advances to customers for the effects of foreign currency translation differences.

Expected credit losses and other credit impairment charges as % of average gross loans and advances to customers

	Quarter ended		
	31 Mar 2022 \$m	31 Dec 2021 \$m	31 Mar 2021 \$m
Expected credit losses and other credit impairment charges ('ECL')	(642)	(450)	435
Currency translation		(1)	(15)
Adjusted ECL	(642)	(451)	420
Average gross loans and advances to customers	1,061,918	1,054,209	1,053,134
Currency translation	(6,029)	(12,209)	(26,073)
Average gross loans and advances to customers – at most recent balance sheet foreign exchange rates	1,055,889	1,042,000	1,027,061
Ratio	%	%	%
Expected credit losses and other credit impairment charges as % of average gross loans and advances to customers	0.25	0.17	(0.17)

Reconciliation of reported and adjusted results

Reconciliation of reported and adjusted results

	Quarter ended		
	31 Mar 2022 \$m	31 Dec 2021 \$m	31 Mar 2021 \$m
Revenue¹			
Reported	12,464	11,989	12,986
Currency translation		(71)	(309)
Significant items	85	102	285
– customer redress programmes	2	7	(18)
– fair value movements on financial instruments ²	162	(16)	239
– restructuring and other related costs ³	(79)	112	66
– currency translation of significant items		(1)	(2)
Adjusted	12,549	12,020	12,962
Change in expected credit losses and other credit impairment charges			
Reported	(642)	(450)	435
Currency translation		(1)	(15)
Adjusted	(642)	(451)	420
Operating expenses			
Reported	(8,312)	(9,544)	(8,527)
Currency translation		47	213
Significant items	455	1,201	316
– customer redress programmes	4	25	(10)
– impairment of goodwill and other intangibles	–	587	–
– restructuring and other related costs	451	591	334
– currency translation of significant items		(2)	(8)
Adjusted	(7,857)	(8,296)	(7,998)
Share of profit/(loss) in associates and joint ventures			
Reported	656	669	885
Currency translation		3	11
Adjusted	656	672	896
Profit before tax			
Reported	4,166	2,664	5,779
Currency translation		(22)	(100)
Significant items ⁴	540	1,303	601
– revenue	85	102	285
– operating expenses	455	1,201	316
Adjusted	4,706	3,945	6,280
Loans and advances to customers (net)			
Reported	1,055,307	1,045,814	1,040,207
Currency translation		(11,913)	(23,512)
Adjusted	1,055,307	1,033,901	1,016,695
Customer accounts			
Reported	1,709,685	1,710,574	1,650,019
Currency translation		(22,065)	(38,799)
Adjusted	1,709,685	1,688,509	1,611,220

1 Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

2 Includes fair value movements on non-qualifying hedges and debt valuation adjustments on derivatives.

3 Comprises gains and losses relating to the business update in February 2020, including losses associated with the RWA reduction commitments.

4 Tax on significant items at reported rates of foreign exchange was a charge of \$65m in 1Q22 (4Q21: \$101m, 1Q21: \$74m).

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Reconciliation of reported and adjusted results – global businesses

Analysis of significant items by global business is presented below.

Reconciliation of reported results to adjusted results – global businesses

	Quarter ended 31 Mar 2022				
	Wealth and Personal Banking	Commercial Banking	Global Banking and Markets	Corporate Centre	Total
	\$m	\$m	\$m	\$m	\$m
Revenue¹					
Reported	5,322	3,534	4,027	(419)	12,464
Significant items	(91)	(1)	(15)	192	85
– customer redress programmes	2	–	–	–	2
– fair value movements on financial instruments ²	(1)	(1)	(30)	194	162
– restructuring and other related costs ³	(92)	–	15	(2)	(79)
Adjusted	5,231	3,533	4,012	(227)	12,549
ECL					
Reported	(342)	12	(310)	(2)	(642)
Adjusted	(342)	12	(310)	(2)	(642)
Operating expenses					
Reported	(3,828)	(1,754)	(2,507)	(223)	(8,312)
Significant items	54	30	38	333	455
– customer redress programmes	2	–	–	2	4
– restructuring and other related costs	52	30	38	331	451
Adjusted	(3,774)	(1,724)	(2,469)	110	(7,857)
Share of profit in associates and joint ventures					
Reported	8	–	–	648	656
Adjusted	8	–	–	648	656
Profit before tax					
Reported	1,160	1,792	1,210	4	4,166
Significant items	(37)	29	23	525	540
– revenue	(91)	(1)	(15)	192	85
– operating expenses	54	30	38	333	455
Adjusted	1,123	1,821	1,233	529	4,706
Loans and advances to customers (net)					
Reported	487,572	354,695	212,615	425	1,055,307
Adjusted	487,572	354,695	212,615	425	1,055,307
Customer accounts					
Reported	861,497	499,304	348,289	595	1,709,685
Adjusted	861,497	499,304	348,289	595	1,709,685

1 Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

2 Includes fair value movements on non-qualifying hedges and debt valuation adjustments on derivatives.

3 Comprises gains and losses relating to the business update in February 2020, including losses associated with the RWA reduction commitments.

Reconciliation of reported and adjusted items – global businesses (continued)

	Quarter ended 31 Mar 2021					Total \$m
	Wealth and Personal Banking \$m	Commercial Banking \$m	Global Banking and Markets \$m	Corporate Centre \$m		
Revenue¹						
Reported	5,693	3,349	4,215	(271)		12,986
Currency translation	(128)	(82)	(114)	15		(309)
Significant items	1	(18)	75	227		285
– customer redress programmes	1	(19)	–	–		(18)
– fair value movements on financial instruments ²	–	(1)	12	228		239
– restructuring and other related costs ³	–	2	65	(1)		66
– currency translation on significant items	–	–	(2)	–		(2)
Adjusted	5,566	3,249	4,176	(29)		12,962
ECL						
Reported	18	230	190	(3)		435
Currency translation	(4)	(9)	(3)	1		(15)
Adjusted	14	221	187	(2)		420
Operating expenses						
Reported	(3,874)	(1,759)	(2,576)	(318)		(8,527)
Currency translation	100	46	82	(15)		213
Significant items	66	2	29	219		316
– customer redress programmes	(12)	–	–	2		(10)
– restructuring and other related costs	80	3	29	222		334
– currency translation on significant items	(2)	(1)	–	(5)		(8)
Adjusted	(3,708)	(1,711)	(2,465)	(114)		(7,998)
Share of profit in associates and joint ventures						
Reported	8	1	–	876		885
Currency translation	–	–	–	11		11
Adjusted	8	1	–	887		896
Profit before tax						
Reported	1,845	1,821	1,829	284		5,779
Currency translation	(32)	(45)	(35)	12		(100)
Significant items	67	(16)	104	446		601
– revenue	1	(18)	75	227		285
– operating expenses	66	2	29	219		316
Adjusted	1,880	1,760	1,898	742		6,280
Loans and advances to customers (net)						
Reported	474,260	343,623	221,223	1,101		1,040,207
Currency translation	(11,549)	(7,674)	(4,254)	(35)		(23,512)
Adjusted	462,711	335,949	216,969	1,066		1,016,695
Customer accounts						
Reported	842,532	470,872	335,823	792		1,650,019
Currency translation	(18,885)	(11,087)	(8,790)	(37)		(38,799)
Adjusted	823,647	459,785	327,033	755		1,611,220

1 Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

2 Includes fair value movements on non-qualifying hedges and debt valuation adjustments on derivatives.

3 Comprises losses associated with the RWA reduction commitments we made at our business update in February 2020.

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Reconciliation of reported and adjusted items – global businesses (continued)

	Quarter ended 31 Dec 2021				
	Wealth and Personal Banking \$m	Commercial Banking \$m	Global Banking and Markets \$m	Corporate Centre \$m	Total \$m
Revenue¹					
Reported	5,301	3,387	3,374	(73)	11,989
Currency translation	(25)	(24)	(28)	6	(71)
Significant items	(9)	2	146	(37)	102
– customer redress programmes	6	1	–	–	7
– fair value movements on financial instruments ²	–	–	15	(31)	(16)
– restructuring and other related costs ³	(15)	1	131	(5)	112
– currency translation on significant items	–	–	–	(1)	(1)
Adjusted	5,267	3,365	3,492	(104)	12,020
ECL					
Reported	(1)	(221)	(224)	(4)	(450)
Currency translation	(2)	1	–	–	(1)
Adjusted	(3)	(220)	(224)	(4)	(451)
Operating expenses					
Reported	(4,687)	(1,805)	(2,763)	(289)	(9,544)
Currency translation	20	10	20	(3)	47
Significant items	672	30	76	423	1,201
– customer redress programmes	21	1	–	3	25
– impairment of goodwill and other intangibles	587	–	–	–	587
– restructuring and other related costs	63	29	77	422	591
– currency translation on significant items	1	–	(1)	(2)	(2)
Adjusted	(3,995)	(1,765)	(2,667)	131	(8,296)
Share of profit in associates and joint ventures					
Reported	10	–	–	659	669
Currency translation	–	–	–	3	3
Adjusted	10	–	–	662	672
Profit before tax					
Reported	623	1,361	387	293	2,664
Currency translation	(7)	(13)	(8)	6	(22)
Significant items	663	32	222	386	1,303
– revenue	(9)	2	146	(37)	102
– operating expenses	672	30	76	423	1,201
Adjusted	1,279	1,380	601	685	3,945
Loans and advances to customers (net)					
Reported	488,786	349,126	207,162	740	1,045,814
Currency translation	(6,082)	(3,861)	(1,954)	(16)	(11,913)
Adjusted	482,704	345,265	205,208	724	1,033,901
Customer accounts					
Reported	859,029	506,688	344,205	652	1,710,574
Currency translation	(10,575)	(6,404)	(5,068)	(18)	(22,065)
Adjusted	848,454	500,284	339,137	634	1,688,509

¹ Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

² Includes fair value movements on non-qualifying hedges and debt valuation adjustments on derivatives.

³ Comprises losses associated with the RWA reduction commitments and gains relating to the business update in February 2020.

Reconciliation of reported and adjusted risk-weighted assets

The following table reconciles reported and adjusted risk-weighted assets ('RWAs').

Reconciliation of reported and adjusted risk-weighted assets

	At 31 Mar 2022				
	Wealth and Personal Banking \$bn	Commercial Banking \$bn	Global Banking and Markets \$bn	Corporate Centre \$bn	Total \$bn
Risk-weighted assets					
Reported	190.3	338.7	242.9	90.4	862.3
Adjusted¹	190.3	338.7	242.9	90.4	862.3
	At 31 Dec 2021				
Risk-weighted assets					
Reported	178.3	332.9	236.2	90.9	838.3
Currency translation	(2.0)	(4.1)	(2.0)	(0.4)	(8.5)
Adjusted¹	176.3	328.8	234.2	90.5	829.8
	At 31 Mar 2021				
Risk-weighted assets					
Reported	171.9	326.8	254.6	93.5	846.8
Currency translation	(3.6)	(7.7)	(4.3)	(0.9)	(16.5)
Adjusted¹	168.3	319.1	250.3	92.6	830.3

¹ Adjusted risk-weighted assets are calculated using reported risk-weighted assets adjusted for the effects of currency translation differences and material significant items.

Reconciliation of reported and adjusted results – geographical regions

Analysis of significant items by geographical regions is presented below.

Reconciliation of reported results to adjusted results – geographical regions

	Quarter ended 31 Mar 2022					
	Europe \$m	Asia \$m	MENA \$m	North America \$m	Latin America \$m	Total \$m
Revenue¹						
Reported ²	4,785	6,129	724	1,637	825	12,464
Significant items ²	108	(67)	(1)	(101)	1	85
– customer redress programmes	2	–	–	–	–	2
– fair value movements on financial instruments ³	184	(20)	(1)	(2)	1	162
– restructuring and other related costs ^{2,4}	(78)	(47)	–	(99)	–	(79)
Adjusted²	4,893	6,062	723	1,536	826	12,549
ECL						
Reported	(329)	(311)	43	58	(103)	(642)
Adjusted	(329)	(311)	43	58	(103)	(642)
Operating expenses						
Reported ²	(4,178)	(3,694)	(380)	(1,142)	(554)	(8,312)
Significant items ²	385	120	12	63	20	455
– customer redress programmes	4	–	–	–	–	4
– restructuring and other related costs ²	381	120	12	63	20	451
Adjusted²	(3,793)	(3,574)	(368)	(1,079)	(534)	(7,857)
Share of profit in associates and joint ventures						
Reported	(25)	680	(2)	–	3	656
Adjusted	(25)	680	(2)	–	3	656
Profit before tax						
Reported	253	2,804	385	553	171	4,166
Significant items	493	53	11	(38)	21	540
– revenue ²	108	(67)	(1)	(101)	1	85
– operating expenses ²	385	120	12	63	20	455
Adjusted	746	2,857	396	515	192	4,706
Loans and advances to customers (net)						
Reported	395,724	498,121	26,708	112,660	22,094	1,055,307
Adjusted	395,724	498,121	26,708	112,660	22,094	1,055,307
Customer accounts						
Reported	665,604	794,717	43,873	174,376	31,115	1,709,685
Adjusted	665,604	794,717	43,873	174,376	31,115	1,709,685

¹ Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

² Amounts are non-additive across geographical regions due to inter-company transactions within the Group.

³ Includes fair value movements on non-qualifying hedges and debt valuation adjustments on derivatives.

⁴ Comprises gains and losses relating to the business update in February 2020, including losses associated with the RWA reduction commitments.

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Reconciliation of reported to adjusted results – geographical regions (continued)

	Quarter ended 31 Mar 2021					
	Europe \$m	Asia \$m	MENA \$m	North America \$m	Latin America \$m	Total \$m
Revenue ¹						
Reported ²	5,052	6,774	632	1,549	712	12,986
Currency translation ²	(193)	(75)	(39)	—	(23)	(309)
Significant items	232	(23)	—	—	6	285
– customer redress programmes	(18)	—	—	—	—	(18)
– fair value movements on financial instruments ³	236	2	—	—	1	239
– restructuring and other related costs ^{2,4}	17	(26)	—	—	5	66
– currency translation on significant items	(3)	1	—	—	—	(2)
Adjusted ²	5,091	6,676	593	1,549	695	12,962
ECL						
Reported	337	(32)	55	104	(29)	435
Currency translation	(8)	(1)	(5)	—	(1)	(15)
Adjusted	329	(33)	50	104	(30)	420
Operating expenses						
Reported ²	(4,527)	(3,694)	(388)	(1,169)	(482)	(8,527)
Currency translation ²	152	39	23	—	20	213
Significant items	272	57	11	38	8	316
– customer redress programmes	(10)	—	—	—	—	(10)
– restructuring and other related costs ²	287	59	11	38	9	334
– currency translation on significant items	(5)	(2)	—	—	(1)	(8)
Adjusted ²	(4,103)	(3,598)	(354)	(1,131)	(454)	(7,998)
Share of profit in associates and joint ventures						
Reported	135	710	38	—	2	885
Currency translation	(4)	15	—	—	—	11
Adjusted	131	725	38	—	2	896
Profit before tax						
Reported	997	3,758	337	484	203	5,779
Currency translation	(53)	(22)	(21)	—	(4)	(100)
Significant items	504	34	11	38	14	601
– revenue ²	232	(23)	—	—	6	285
– operating expenses ²	272	57	11	38	8	316
Adjusted	1,448	3,770	327	522	213	6,280
Loans and advances to customers (net)						
Reported	405,493	478,477	28,176	108,751	19,310	1,040,207
Currency translation	(19,391)	(2,912)	(1,626)	131	286	(23,512)
Adjusted	386,102	475,565	26,550	108,882	19,596	1,016,695
Customer accounts						
Reported	643,162	756,498	41,916	182,576	25,867	1,650,019
Currency translation	(30,586)	(5,611)	(2,764)	146	16	(38,799)
Adjusted	612,576	750,887	39,152	182,722	25,883	1,611,220

1 Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

2 Amounts are non-additive across geographical regions due to inter-company transactions within the Group.

3 Includes fair value movements on non-qualifying hedges and debt valuation adjustments on derivatives.

4 Comprises losses associated with the RWA reduction commitments we made at our business update in February 2020.

Reconciliation of reported to adjusted results – geographical regions (continued)

	Quarter ended 31 Dec 2021					
	Europe \$m	Asia \$m	MENA \$m	North America \$m	Latin America \$m	Total \$m
Revenue ¹						
Reported ²	5,191	5,933	681	1,553	796	11,989
Currency translation ²	(42)	(11)	(20)	(2)	(2)	(71)
Significant items ²	(22)	(53)	–	(14)	(1)	102
– customer redress programmes	7	–	–	–	–	7
– fair value movements on financial instruments ³	(26)	9	–	1	–	(16)
– restructuring and other related costs ^{2,4}	(2)	(62)	–	(15)	(1)	112
– currency translation on significant items	(1)	–	–	–	–	(1)
Adjusted ²	5,127	5,869	661	1,537	793	12,020
ECL						
Reported	274	(528)	(28)	(19)	(149)	(450)
Currency translation	–	1	1	–	(3)	(1)
Adjusted	274	(527)	(27)	(19)	(152)	(451)
Operating expenses						
Reported ²	(4,810)	(3,979)	(401)	(1,323)	(1,196)	(9,544)
Currency translation ²	35	6	7	2	3	47
Significant items ²	392	181	18	179	623	1,201
– customer redress programmes	25	–	–	–	–	25
– impairment of goodwill and other intangibles	–	–	–	–	587	587
– restructuring and other related costs ²	368	182	19	179	35	591
– currency translation on significant items	(1)	(1)	(1)	–	1	(2)
Adjusted ²	(4,383)	(3,792)	(376)	(1,142)	(570)	(8,296)
Share of profit in associates and joint ventures						
Reported	14	584	70	–	1	669
Currency translation	(2)	4	–	–	1	3
Adjusted	12	588	70	–	2	672
Profit before tax						
Reported	669	2,010	322	211	(548)	2,664
Currency translation	(9)	–	(12)	–	(1)	(22)
Significant items	370	128	18	165	622	1,303
– revenue ²	(22)	(53)	–	(14)	(1)	102
– operating expenses ²	392	181	18	179	623	1,201
Adjusted	1,030	2,138	328	376	73	3,945
Loans and advances to customers (net)						
Reported	397,090	492,525	26,375	108,717	21,107	1,045,814
Currency translation	(11,018)	(1,515)	(500)	668	452	(11,913)
Adjusted	386,072	491,010	25,875	109,385	21,559	1,033,901
Customer accounts						
Reported	667,769	792,098	42,629	178,565	29,513	1,710,574
Currency translation	(18,483)	(3,385)	(1,338)	714	427	(22,065)
Adjusted	649,286	788,713	41,291	179,279	29,940	1,688,509

1 Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue.

2 Amounts are non-additive across geographical regions due to inter-company transactions within the Group.

3 Includes fair value movements on non-qualifying hedges and debt valuation adjustments on derivatives.

4 Comprises losses associated with the RWA reduction commitments and gains relating to the business update in February 2020.

Additional information

Dividend on preference shares

A quarterly dividend of £0.01 per Series A sterling preference share is payable on 15 March, 15 June, 15 September and 15 December 2022 for the quarter then ended at the sole and absolute discretion of the Board of HSBC Holdings plc. Accordingly, the Board of HSBC Holdings plc has approved a quarterly dividend to be payable on 15 June 2022 to holders of record on 31 May 2022.

For and on behalf of
HSBC Holdings plc

Aileen Taylor
Group Company Secretary and Chief Governance Officer

The Board of Directors of HSBC Holdings plc as at the date of this announcement comprises: Mark Tucker*, Rachel Duan†, Carolyn Julie Fairbairn†, James Anthony Forese†, Steven Guggenheimer†, Irene Lee†, José Antonio Meade Kuribreña†, Eileen K Murray†, David Nish†, Noel Quinn, Ewen Stevenson, Jackson Tai† and Pauline van der Meer Mohr†.

* *Non-executive Group Chairman*

† *Independent non-executive Director*

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Cautionary statement regarding forward-looking statements

This *Earnings Release 1Q22* contains certain forward-looking statements with respect to HSBC's financial condition; results of operations and business, including the strategic priorities; financial, investment and capital targets; and ESG targets, commitments and ambitions described herein.

Statements that are not historical facts, including statements about HSBC's beliefs and expectations, are forward-looking statements. Words such as 'may', 'will', 'should', 'expects', 'targets', 'anticipates', 'intends', 'plans', 'believes', 'seeks', 'estimates', 'potential' and 'reasonably possible', or the negative thereof, other variations thereon or similar expressions are intended to identify forward-looking statements. These statements are based on current plans, information, data, estimates and projections, and therefore undue reliance should not be placed on them. Forward-looking statements speak only as of the date they are made. HSBC makes no commitment to revise or update any forward-looking statements to reflect events or circumstances occurring or existing after the date of any forward-looking statements. Written and/or oral forward-looking statements may also be made in the periodic reports to the US Securities and Exchange Commission, summary financial statements to shareholders, proxy statements, offering circulars and prospectuses, press releases and other written materials, and in oral statements made by HSBC's Directors, officers or employees to third parties, including financial analysts. Forward-looking statements involve inherent risks and uncertainties. Readers are cautioned that a number of factors could cause actual results to differ, in some instances materially, from those anticipated or implied in any forward-looking statement. These include, but are not limited to:

- changes in general economic conditions in the markets in which we operate, such as new recessions, inflationary pressures and fluctuations in employment and creditworthy customers beyond those factored into consensus forecasts (including, without limitation, as a result of the Covid-19 pandemic and the Russia-Ukraine war); the Covid-19 pandemic, which may continue to have adverse impacts on our income due to lower lending and transaction volumes, lower wealth and insurance manufacturing revenue, and volatile interest rates in markets where we operate, as well as, more generally, the potential for material adverse impacts on our financial condition, results of operations, prospects, liquidity, capital position and credit ratings; deviations from the market and economic assumptions that form the basis for our ECL measurements (including, without limitation, as a result of the Covid-19 pandemic and the Russia-Ukraine war); potential changes in HSBC's dividend policy; changes in foreign exchange rates and interest rates, including the accounting impact resulting from financial reporting in respect of hyperinflationary economies; volatility in equity markets; lack of liquidity in wholesale funding or capital markets, which may affect our ability to meet our obligations under financing facilities or to fund new loans, investments and businesses; geopolitical tensions or diplomatic developments producing social instability or legal uncertainty, such as the Russia-Ukraine war and the related imposition of sanctions, diplomatic tensions, including between China and the US, the UK, the EU, India and other countries, and developments in Hong Kong and Taiwan, alongside other potential areas of tension, which may affect the Group by creating regulatory, reputational and market risks; the efficacy of government, customer, and HSBC's actions in managing and mitigating ESG risks, in particular climate risk, nature-related risks and human rights risks, each of which can impact HSBC both directly and indirectly through our customers and which may result in potential financial and non-financial impacts; illiquidity and downward price pressure in national real estate markets; adverse changes in central banks' policies with respect to the provision of liquidity support to financial markets; heightened market concerns over sovereign creditworthiness in over-indebted countries; adverse changes in the funding status of public or private defined benefit pensions; societal shifts in customer financing and investment needs, including consumer perception as to the continuing availability of credit; exposure to counterparty risk, including third parties using us as a conduit for illegal activities without our knowledge; the discontinuation of certain key Ibor and the development of near risk-free benchmark rates, as well as the transition of legacy Ibor contracts to near risk-free benchmark rates, which exposes HSBC to material execution risks, and increases some financial and non-financial risks; and price competition in the market segments we serve;
- changes in government policy and regulation, including the monetary, interest rate and other policies of central banks and other regulatory authorities in the principal markets in which we operate and the consequences thereof (including, without limitation, actions taken as a result of the Covid-19 pandemic); initiatives to change the size, scope of activities and interconnectedness of financial institutions in connection with the implementation of stricter regulation of financial institutions in key markets worldwide; revised capital and liquidity benchmarks, which could serve to deleverage bank balance sheets and lower returns available from the current business model and portfolio mix; changes to tax laws and tax rates applicable to HSBC, including the imposition of levies or taxes designed to change business mix and risk appetite; the practices, pricing or responsibilities of financial institutions serving their consumer markets; expropriation, nationalisation, confiscation of assets and changes in legislation relating to foreign ownership; the UK's relationship with the EU following the UK's withdrawal from the EU, which may continue to be characterised by uncertainty, particularly with respect to the regulation of financial services, despite the signing of the Trade and Cooperation Agreement between the UK and the EU; passage of the Hong Kong national security law and restrictions on telecommunications, as well as the US Hong Kong Autonomy Act, which have caused tensions between China, the US and the UK; general changes in government policy that may significantly influence investor decisions; the costs, effects and outcomes of regulatory reviews, actions or litigation, including any additional compliance requirements; and the effects of competition in the markets where we operate including increased competition from non-bank financial services companies; and
- factors specific to HSBC, including our success in adequately identifying the risks we face, such as the incidence of loan losses or delinquency, and managing those risks (through account management, hedging and other techniques); our ability to achieve our financial, investment, capital and ESG targets, commitments and ambitions (including with respect to the commitments set forth in our thermal coal phase-out policy and our targets to reduce our on-balance sheet financed emissions in the oil and gas and power and utilities sectors), which may result in our failure to achieve any of the expected benefits of our strategic priorities; model limitations or failure, including, without limitation, the impact that the consequences of the Covid-19 pandemic have had on the performance and usage of financial models, which may require us to hold additional capital, incur losses and/or use compensating controls, such as judgemental post-model adjustments, to address model limitations; changes to the judgements, estimates and assumptions we base our financial statements on; changes in our ability to meet the requirements of regulatory stress tests; a reduction in the credit ratings assigned to us or any of our subsidiaries, which could increase the cost or decrease the availability of our funding and affect our liquidity position and net interest margin; changes to the reliability and security of our data management, data privacy, information and technology infrastructure, including threats from cyber-attacks, which may impact our ability to service clients and may result in financial loss, business disruption and/or loss of customer services and data; changes in insurance customer behaviour and insurance claim rates; our dependence on loan payments and dividends from subsidiaries to meet our obligations; changes in accounting standards, including the implementation of IFRS 17 'Insurance Contracts', which may have a material impact on the way we prepare our financial statements and (with respect to IFRS 17) may negatively affect the profitability of HSBC's insurance business; changes in

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our ability to manage third-party, fraud and reputational risks inherent in our operations; employee misconduct, which may result in regulatory sanctions and/or reputational or financial harm; changes in skill requirements, ways of working and talent shortages, which may affect our ability to recruit and retain senior management and diverse and skilled personnel; and changes in our ability to develop sustainable finance and climate-related products consistent with the evolving expectations of our regulators, and our capacity to measure the climate impact from our financing activity (including as a result of data limitations and changes in methodologies), which may affect our ability to achieve our climate ambition, our targets to reduce financed emissions in our oil and gas and power and utilities portfolio and the commitments set forth in our thermal coal phase-out policy, and increase the risk of greenwashing. Effective risk management depends on, among other things, our ability through stress testing and other techniques to prepare for events that cannot be captured by the statistical models it uses; our success in addressing operational, legal and regulatory, and litigation challenges; and other risks and uncertainties we identify in 'Risks' on pages 15 to 16 of this *Earnings Release 1Q22*.

Terms and abbreviations

1Q21	First quarter of 2021
1Q22	First quarter of 2022
2Q22	Second quarter of 2022
4Q21	Fourth quarter of 2021
AIEA	Average interest-earning assets
BGF	Business Growth Fund, an investment firm that provides growth capital for small and mid-sized businesses in the UK and Ireland
BoCom	Bank of Communications Co., Limited, one of China's largest banks
Bps	Basis points. One basis point is equal to one-hundredth of a percentage point
CET1	Common equity tier 1
CMB	Commercial Banking, a global business
CODM	Chief Operating Decision Maker
Corporate Centre	Corporate Centre comprises Central Treasury, our legacy businesses, interests in our associates and joint ventures, central stewardship costs and consolidation adjustments
CRR II	Revised Capital Requirements Regulation and Directive, as implemented
DVA	Debt valuation adjustment
EBA	European Banking Authority
ECL	Expected credit losses. In the income statement, ECL is recorded as a change in expected credit losses and other credit impairment charges. In the balance sheet, ECL is recorded as an allowance for financial instruments to which only the impairment requirements in IFRS 9 are applied
EEA	European Economic Area
Eonia	Euro Overnight Index Average
ESG	Environmental, social and governance
EU	European Union
FTE	Full-time equivalent staff
FVOCI	Fair value through other comprehensive income
GAAP	Generally accepted accounting principles
GBM	Global Banking and Markets, a global business
GDP	Gross domestic product
GEC	Group Executive Committee
GLCM	Global Liquidity and Cash Management
Group	HSBC Holdings together with its subsidiary undertakings
GTRF	Global Trade and Receivables Finance
Hong Kong	Hong Kong Special Administrative Region of the People's Republic of China
HSBC	HSBC Holdings together with its subsidiary undertakings
HSBC Bank	HSBC Bank plc, also known as the non-ring-fenced bank
HSBC Holdings	HSBC Holdings plc, the parent company of HSBC
HSBC UK	HSBC UK Bank plc, also known as the ring-fenced bank
IAS	International Accounting Standards
Ibor	Interbank offered rate
IFRSs	International Financial Reporting Standards
IRB	Internal ratings-based
JV	Joint venture
LCR	Liquidity coverage ratio
Libor	London interbank offered rate
Long term	For our strategic goals, we define long term as five to six years, commencing 1 January 2020
Mainland China	People's Republic of China excluding Hong Kong and Macau
Medium term	For our strategic goals, we define medium term as three to five years, commencing 1 January 2020
MENA	Middle East and North Africa
MSS	Markets and Securities Services, HSBC's capital markets and securities services businesses in Global Banking and Markets
Net operating income	Net operating income before change in expected credit losses and other credit impairment charges, also referred to as revenue
NIM	Net interest margin
POCI	Purchased or originated credit-impaired financial assets
PRA	Prudential Regulation Authority (UK)
PVIF	Present value of in-force long-term insurance business and long-term investment contracts with DPF
Revenue	Net operating income before ECL
RFR	Risk-free rate
RoE	Return on average ordinary shareholders' equity
RoTE	Return on average tangible equity
RWA	Risk-weighted asset
SABB	The Saudi British Bank
ServCo group	Separately incorporated group of service companies established in response to UK ring-fencing requirements
WPB	Wealth and Personal Banking, a global business
\$m/\$bn/\$tn	United States dollar millions/billions/trillions. We report in US dollars

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HSBC HOLDINGS PLC

Data Pack

1Q 2022

The financial information on which this supplement is based is unaudited and has been prepared in accordance with HSBC's significant accounting policies as described in the *Annual Report and Accounts 2021*. The financial information does not constitute financial statements prepared in accordance with International Financial Reporting Standards ('IFRSs'), is not complete and should be read in conjunction with the *Annual Report and Accounts 2021*, the *Earnings Release 1Q22*, and other reports and financial information published by HSBC.

Unless stated otherwise, all information is on a reported basis. Where disclosed, adjusted performance information is computed by adjusting reported results for the effects of foreign currency translation differences and significant items, which both distort period-on-period comparisons. We consider adjusted performance provides useful information for investors by aligning internal and external reporting, identifying and quantifying items management believes to be significant, and providing insight into how management assesses period-on-period performance. Definitions and calculations of other alternative performance measures are included in our 'Reconciliation of alternative performance measures' on page 117 of our *Annual Report and Accounts 2021*. All alternative performance measures are reconciled to the closest reported financial measure.

'Significant items' refers collectively to the items that management and investors would ordinarily identify and consider separately to improve the understanding of the underlying trends in the business.

The quarterly comparatives are translated at average 1Q22 exchange rates for the income statement or at the prevailing rates of exchange on 31 March 2022 for the balance sheet. The yearly comparatives are translated at average FY21 exchange rates for the income statement or at the prevailing rates of exchange on 31 December 2021 for the balance sheet.

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HSBC Holdings plc consolidated

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	31-Mar-21
Reported (\$m)							
Net interest income	6,997	6,781	6,610	6,584	6,514	26,489	6,514
Net fee income	3,126	3,101	3,322	3,211	3,463	13,097	3,463
Other operating income	2,341	2,107	2,080	2,770	3,009	9,966	3,009
Net operating income before change in expected credit losses and other credit impairment charges	12,464	11,989	12,012	12,565	12,986	49,552	12,986
Change in expected credit losses and other credit impairment charges	(642)	(450)	659	284	435	928	435
Total operating expenses	(8,312)	(9,544)	(7,989)	(8,560)	(8,527)	(34,620)	(8,527)
of which: staff expenses ¹	(4,561)	(5,002)	(4,130)	(4,689)	(4,921)	(18,742)	(4,921)
Share of profit in associates and joint ventures	656	669	721	771	885	3,046	885
Profit/(loss) before tax	4,166	2,664	5,403	5,060	5,779	18,906	5,779
Tax expense	(723)	(635)	(1,161)	(1,206)	(1,211)	(4,213)	(1,211)
Profit/(loss) after tax	3,443	2,029	4,242	3,854	4,568	14,693	4,568
Profit/(loss) attributable to:							
ordinary shareholders of the parent company ('PAOS')	2,803	1,788	3,543	3,396	3,880	12,607	3,880
preference shareholders of the parent company	—	—	—	—	7	7	7
other equity holders of the parent company	488	142	495	212	454	1,303	454
non-controlling interests	152	99	204	246	227	776	227
(Increase)/decrease in present value of in-force insurance business ('PVIF') (net of tax)	(183)	(6)	(68)	(44)	60	(58)	60
Impairment of goodwill and other intangible assets (net of tax)	4	591	17	—	—	608	—
PAOS net of PVIF and goodwill impairment	2,624	2,373	3,492	3,352	3,940	13,157	3,940
Reported significant items - Totals (\$m)							
Revenue	(85)	(103)	(189)	41	(287)	(538)	(287)
ECL	—	—	—	—	—	—	—
Operating expenses	(455)	(1,203)	(404)	(541)	(324)	(2,472)	(324)
Share of profit in associates and joint ventures	—	—	—	—	—	—	—
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges¹	12,549	12,020	11,983	12,180	12,962	50,090	12,962
of which: net interest income	6,999	6,745	6,494	6,405	6,338	26,479	6,338
of which: net fee income	3,126	3,084	3,270	3,135	3,391	13,097	3,391
Change in expected credit losses and other credit impairment charges	(642)	(451)	639	270	420	928	420
Total operating expenses	(7,857)	(8,296)	(7,445)	(7,794)	(7,998)	(32,148)	(7,998)
Share of profit in associates and joint ventures	656	672	729	781	896	3,046	896
Profit/(loss) before tax	4,706	3,945	5,906	5,437	6,280	21,916	6,280

HSBC

HSBC Holdings plc consolidated

	Quarter ended				Year to date		Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	31-Mar-21	
Earnings metrics								
Return on average equity (annualised)	6.5 %	4.0 %	8.0 %	7.8 %	9.0 %	1.1 %	2.3 %	
Return on average tangible equity (annualised)	6.8 %	6.0 %	8.7 %	8.6 %	10.2 %	1.2 %	3.1 %	
Earnings per share (\$)	0.14	0.09	0.18	0.17	0.19	0.62	0.19	
Adjusted ECL / average gross loans (annualised)	0.25 %	0.17 %	(0.24)%	(0.10)%	(0.17)%	(0.22)%	0.90 %	
Dividends								
Dividends per share - declared in respect of the period (\$)	—	0.18	—	0.07	—	0.25	0.15	
Dividends paid during the period, net of scrip (\$m)	—	—	1,421	3,059	—	4,480	—	
Value of scrip issued during period (\$m)	—	—	—	—	—	—	—	
Revenue significant items (\$m)								
Customer redress programmes	(2)	(7)	—	—	18	11	18	
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—	—	
Fair value movements on financial instruments	(162)	16	(64)	45	(239)	(242)	(239)	
Restructuring and other related costs	79	(112)	(125)	(4)	(66)	(307)	(66)	
Cost significant items (\$m)								
Costs of structural reform	—	—	—	—	—	—	—	
Customer redress programmes	(4)	(25)	(7)	(27)	10	(49)	10	
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—	—	
Impairment of goodwill and other intangibles	—	(587)	—	—	—	(587)	—	
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—	—	
Restructuring and other related costs	(451)	(591)	(397)	(514)	(334)	(1,836)	(334)	
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—	—	
Share of profit in associates and joint ventures significant items (\$m)								
Impairment of goodwill	—	—	—	—	—	—	—	
Reconciling items - Currency translation on reported items - Totals (\$m)								
Revenue		(71)	(215)	(348)	(309)			
ECL		(1)	(20)	(14)	(15)			
Operating expenses		47	150	242	213			
Share of profit in associates and joint ventures		3	8	10	11			
Currency translation on revenue significant items		1	3	(4)	2			
Currency translation on operating expense significant items		2	10	17	8			
Currency translation on share of profit in associates and joint ventures significant items		—	—	—	—			

1 Staff expenses are presented net of software capitalisation costs. During 4Q21, the allocation of internally capitalised software costs between staff expenses and general administrative expenses was updated to better reflect the allocation of the underlying costs being capitalised. The YTD impact recognised in 4Q was an increase of \$733m in staff expenses, offset by a corresponding decrease in general administrative expenses. There is no impact on total operating expenses and comparatives have not been re-presented.

HSBC
HSBC Holdings plc consolidated

	Balance sheet date				Balance sheet date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Assets – reported (\$m)						
Cash and balances at central banks	389,257	403,018	409,918	393,559	384,448	403,018
Items in the course of collection from other banks	4,898	4,136	6,384	9,406	5,162	4,136
Hong Kong Government certificates of indebtedness	43,438	42,578	41,476	41,880	41,020	42,578
Trading assets	228,810	248,842	256,374	260,250	249,031	248,842
Financial assets designated and otherwise mandatorily measured at fair value through profit or loss	47,745	49,804	49,068	49,120	46,829	49,804
Derivatives	223,371	196,882	198,533	209,516	241,048	196,882
Loans and advances to banks	90,161	83,136	95,974	86,886	83,873	83,136
Loans and advances to customers (net)	1,055,307	1,045,814	1,039,677	1,059,511	1,040,207	1,045,814
Reverse repurchase agreements – non-trading	245,575	241,648	211,035	201,714	190,260	241,648
Financial investments	458,414	446,274	428,751	434,576	451,207	446,274
Prepayments, accrued income and other assets	177,418	139,982	177,145	175,155	172,708	139,982
Current tax assets	971	970	428	405	568	970
Interests in associates and joint ventures	30,229	29,609	28,561	28,709	27,543	29,609
Goodwill and intangible assets	21,182	20,622	20,895	20,703	20,275	20,622
Deferred tax assets	4,736	4,624	4,572	4,615	4,450	4,624
Total assets	3,021,512	2,957,939	2,968,791	2,976,005	2,958,629	2,957,939
Liabilities – reported (\$m)						
Hong Kong currency notes in circulation	43,438	42,578	41,476	41,880	41,020	42,578
Deposits by banks	101,786	101,152	92,548	100,448	86,743	101,152
Customer accounts	1,709,685	1,710,574	1,687,982	1,669,091	1,650,019	1,710,574
Repurchase agreements – non-trading	138,034	126,670	121,158	112,798	107,896	126,670
Items in the course of transmission to other banks	5,358	5,214	7,563	15,100	6,540	5,214
Trading liabilities	81,184	84,904	89,212	89,637	85,755	84,904
Financial liabilities designated at fair value	135,624	145,502	146,086	151,686	151,673	145,502
Derivatives	216,353	191,064	189,169	200,156	229,599	191,064
Debt securities in issue	85,330	78,557	82,903	84,218	96,039	78,557
Accruals, deferred income and other liabilities	156,230	123,778	164,487	164,800	159,246	123,778
Current tax liabilities	631	698	1,516	929	681	698
Liabilities under insurance contracts	115,317	112,745	111,015	110,572	107,910	112,745
Provisions	2,058	2,566	2,359	2,814	3,168	2,566
Deferred tax liabilities	3,986	4,673	4,125	4,338	3,807	4,673
Subordinated liabilities	21,840	20,487	20,503	20,774	20,817	20,487
Total liabilities	2,816,854	2,751,162	2,762,102	2,769,241	2,750,913	2,751,162

HSBC

HSBC Holdings plc consolidated

Equity – reported (\$m)

Called up share capital	10,262	10,316	10,376	10,376	10,375	10,316
Share premium account	14,662	14,602	14,601	14,600	14,588	14,602
Other equity instruments	22,414	22,414	22,414	22,414	24,414	22,414
Other reserves	498	6,460	3,979	6,509	6,016	6,460
Retained earnings	148,457	144,458	146,774	144,319	143,817	144,458
Total shareholders' equity	196,293	198,250	198,144	198,218	199,210	198,250
Non-controlling interests	8,365	8,527	8,545	8,546	8,506	8,527
Total equity	204,658	206,777	206,689	206,764	207,716	206,777
Total liabilities and equity	3,021,512	2,957,939	2,968,791	2,976,005	2,958,629	2,957,939

Other balance sheet data - reported (\$m)

Loans and advances to customers (gross)	1,066,604	1,057,232	1,051,186	1,072,374	1,053,790	1,057,232
Risk-weighted assets ¹	862,318	838,263	839,184	862,292	846,835	838,263
Total shareholders' equity	196,293	198,250	198,144	198,218	199,210	198,250
AT1 capital	(22,414)	(22,414)	(22,414)	(22,414)	(24,414)	(22,414)
Preference shares	—	—	—	—	—	—
Perpetual capital securities	—	—	—	—	—	—
Ordinary shareholders' equity ('NAV')	173,879	175,836	175,730	175,804	174,796	175,836
Goodwill, PVIF and other intangibles (net of deferred tax)	(18,046)	(17,643)	(18,019)	(17,819)	(17,439)	(17,643)
Tangible equity ('TNAV')	155,833	158,193	157,711	157,985	157,357	158,193

	Year to date					Year ended
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Average TNAV	157,014	158,776	158,354	156,412	157,400	158,776
Fair value of own debt, DVA and other adjustments	2,357	1,278	1,547	3,286	1,641	1,278
Average TNAV excluding fair value of own debt, DVA and other adjustments (RoTE TNAV)	159,371	160,054	159,901	159,698	159,041	160,054

HSBC

HSBC Holdings plc consolidated

Adjusted balance sheet data – at most recent balance sheet FX rates (\$m)

	Balance sheet date				Balance sheet date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (net)	1,055,307	1,033,901	1,027,525	1,033,007	1,016,695	1,045,814
Customer accounts	1,709,685	1,688,509	1,665,135	1,625,032	1,611,220	1,710,574
Risk-weighted assets ¹	862,318	829,728	829,317	843,570	830,341	838,263

Regulatory capital – Transitional basis (\$m)

Common equity tier 1 capital	121,447	132,565	133,195	134,606	134,481	132,565
Additional tier 1 capital	22,440	23,727	23,714	23,729	25,715	23,727
Tier 2 capital	21,734	21,494	22,069	22,787	22,921	21,494
Total regulatory capital	165,621	177,786	178,978	181,122	183,117	177,786

Regulatory capital – end-point basis (\$m)

Common equity tier 1 capital	121,447	132,565	133,195	134,606	134,481	132,565
Additional tier 1 capital	22,440	22,421	22,408	22,423	24,409	22,421
Tier 2 capital	13,558	12,475	13,016	13,662	13,870	12,475
Total regulatory capital	157,445	167,461	168,619	170,691	172,760	167,461

Capital ratios – transitional basis

Common equity tier 1 ratio	14.1 %	15.8 %	15.9 %	15.6 %	15.9 %	15.8 %
Tier 1 ratio	16.7 %	18.6 %	18.7 %	18.4 %	18.9 %	18.6 %
Total capital ratio	19.2 %	21.2 %	21.3 %	21.0 %	21.6 %	21.2 %

Capital ratios – end-point basis

Common equity tier 1 ratio	14.1 %	15.8 %	15.9 %	15.6 %	15.9 %	15.8 %
Tier 1 ratio	16.7 %	18.5 %	18.5 %	18.2 %	18.8 %	18.5 %
Total capital ratio	18.3 %	20.0 %	20.1 %	19.8 %	20.4 %	20.0 %
Leverage exposures (\$m)	2,532,872	2,962,679	2,964,827	2,968,472	2,930,186	2,962,679
Leverage Ratio	5.7 %	5.2 %	5.2 %	5.3 %	5.4 %	5.2 %

HSBC

HSBC Holdings plc consolidated

Balance sheet metrics

NAV / share (\$) at the end of the period	\$	8.71	\$	8.76	\$	8.70	\$	8.69	\$	8.64	\$	8.76
TNAV / share (\$) at the end of the period	\$	7.80	\$	7.88	\$	7.81	\$	7.81	\$	7.78	\$	7.88

Ordinary \$0.50 shares

Basic number of ordinary shares in issue (m)		19,968		20,073		20,201		20,223		20,226		20,073
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	Quarter ended					Year ended	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Ordinary shares issued during the period (m)	10	—	—	3	56	59	
<i>of which scrip</i>	—	—	—	—	—	—	
Shares bought back and cancelled during the period (m)	(117)	(120)	—	—	—	(120)	
Other movements in basic number of ordinary shares during the period	2	(8)	(22)	(6)	(14)	(49)	
Average basic number of ordinary shares outstanding during the period (m)	20,024	20,152	20,213	20,227	20,191	20,197	
Balance sheet data – significant items- Totals (\$m)							
Risk-weighted assets – disposals	—	—	—	—	—	—	
Balance sheet data – currency translation on reported items – Totals (\$m)							
Loans and advances to customers (net)		(11,913)	(12,152)	(26,504)	(23,512)		
Customer accounts		(22,065)	(22,847)	(44,059)	(38,799)		
Risk-weighted assets ¹		(8,535)	(9,867)	(18,722)	(16,494)		

¹ Risk-weighted assets figures presented in the data pack are calculated using the regulatory transitional arrangements for IFRS 9 in article 473a of the Capital Requirements Regulation.

HSBC

HSBC Holdings plc

Net Interest Margin

	Quarter to date					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Average balances during period (\$m)						
Short-term funds and loans and advances to banks	467,985	487,515	471,201	451,441	391,270	450,678
Loans and advances to customers	1,064,043	1,057,277	1,057,515	1,065,218	1,062,715	1,060,658
Reverse repurchase agreements – non-trading	230,332	221,041	200,930	191,927	211,034	206,246
Financial investments	449,190	436,342	422,161	438,848	458,435	438,840
Other interest-earning assets	47,648	49,258	56,153	51,519	55,464	53,091
Total interest-earning assets	2,259,198	2,251,433	2,207,960	2,198,953	2,178,918	2,209,513
Interest income during period (\$m)						
Short-term funds and loans and advances to banks	468	305	293	267	240	1,105
Loans and advances to customers	6,672	6,586	6,480	6,516	6,489	26,071
Reverse repurchase agreements – non-trading	371	243	290	224	262	1,019
Financial investments	1,839	1,690	1,648	1,676	1,715	6,729
Other interest-earning assets	317	394	299	292	279	1,264
Total	9,667	9,219	9,010	8,975	8,985	36,188
Average balances during period (\$m)						
Deposits by banks	85,297	81,236	74,569	74,029	72,767	75,671
Customer accounts	1,375,811	1,375,321	1,364,573	1,366,651	1,343,405	1,362,580
Repurchase agreements – non-trading	124,173	128,135	112,142	107,868	108,466	114,201
Debt securities in issue – non-trading	183,475	185,372	189,253	194,612	203,552	193,137
Other interest-bearing liabilities	72,295	74,189	72,692	67,541	69,221	70,929
Total interest-bearing liabilities	1,841,051	1,844,253	1,813,229	1,810,701	1,797,411	1,816,518
Non-interest bearing current accounts	334,522	330,631	320,854	316,041	305,390	318,305
Interest expense during period (\$m)						
Deposits by banks	73	47	44	56	51	198
Customer accounts	1,157	1,042	1,037	1,005	1,015	4,099
Repurchase agreements – non-trading	153	102	96	81	85	363
Debt securities in issue – non-trading	939	869	870	911	953	3,603
Other interest-bearing liabilities	348	378	353	338	367	1,436
Total	2,670	2,438	2,400	2,391	2,471	9,699
Net interest margin (%)	1.26 %	1.19 %	1.19 %	1.20 %	1.21 %	1.20 %

HSBC
Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	3,672	3,584	3,541	3,561	3,505	14,191
Net fee income	1,365	1,357	1,496	1,413	1,628	5,894
Other operating income/(expense)	285	360	379	733	560	2,032
Net operating income before change in expected credit losses and other credit impairment charges	5,322	5,301	5,416	5,707	5,693	22,117
Change in expected credit losses and other credit impairment charges	(342)	(1)	237	34	18	288
Total operating expenses	(3,828)	(4,687)	(3,802)	(3,943)	(3,874)	(16,306)
Share of profit in associates and joint ventures	8	10	13	3	8	34
Profit/(loss) before tax	1,160	623	1,864	1,801	1,845	6,133
Reported Significant items – Totals (\$m)						
Revenue	91	9	(2)	1	(1)	7
ECL	—	—	—	—	—	—
Operating expenses	(54)	(671)	(34)	(149)	(68)	(922)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	5,231	5,267	5,327	5,566	5,566	22,110
<i>of which: net interest income</i>	<i>3,674</i>	<i>3,573</i>	<i>3,483</i>	<i>3,470</i>	<i>3,435</i>	<i>14,198</i>
<i>of which: net fee income</i>	<i>1,365</i>	<i>1,349</i>	<i>1,474</i>	<i>1,384</i>	<i>1,601</i>	<i>5,894</i>
Change in expected credit losses and other credit impairment charges	(342)	(3)	230	31	14	288
Total operating expenses	(3,774)	(3,995)	(3,699)	(3,686)	(3,708)	(15,384)
Share of profit in associates and joint ventures	8	10	14	2	8	34
Profit/(loss) before tax	1,123	1,279	1,872	1,913	1,880	7,048
Earnings metrics – adjusted						
Return on average tangible equity (annualised, YTD) ¹	6.9 %	15.2 %	17.2 %	17.9 %	18.8 %	15.2 %
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	490,819	491,973	485,238	495,465	478,784	491,973
Loans and advances to customers (net)	487,572	488,786	481,795	491,320	474,260	488,786
Total external assets	906,394	932,582	916,178	912,479	880,152	932,582
Customer accounts	861,497	859,029	844,611	841,257	842,532	859,029
Risk-weighted assets	190,336	178,319	177,032	184,973	171,945	178,319
Adjusted balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	487,572	482,704	476,180	478,156	462,711	488,786
Customer accounts	861,497	848,454	833,739	820,095	823,647	859,029
Risk-weighted assets	190,336	176,284	174,788	180,731	168,319	178,319

HSBC

Wealth and Personal Banking

Management View of Adjusted Revenue – at originally reported average FX rates (\$m)

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Wealth	1,927	2,042	2,189	2,481	2,408	9,123
– investment distribution ²	816	716	884	841	1,047	3,488
– Private Banking	464	423	467	446	488	1,826
Net interest income	171	165	161	163	156	647
Non interest income	293	258	306	283	332	1,179
– life insurance manufacturing	371	593	527	898	572	2,590
– asset management	276	310	311	296	301	1,219
Personal Banking	3,180	3,094	3,053	3,077	3,030	12,254
Net interest income ²	2,857	2,742	2,696	2,738	2,682	10,858
Non interest income	323	352	357	339	348	1,396
Other ³	124	156	176	149	256	733
Net operating income	5,231	5,292	5,418	5,707	5,694	22,110

Management View of Adjusted Revenue – at most recent period average FX rates (\$m)

Wealth	1,927	2,019	2,167	2,441	2,370	9,123
– investment distribution ²	816	713	875	828	1,034	3,488
– Private Banking	464	422	462	437	480	1,826
Net interest income	171	165	160	160	154	647
Non interest income	293	257	302	277	326	1,179
– life insurance manufacturing	371	576	525	889	562	2,590
– asset management	276	308	305	287	294	1,219
Personal Banking	3,180	3,084	3,012	2,993	2,964	12,254
Net interest income ²	2,857	2,733	2,663	2,663	2,628	10,858
Non interest income	323	351	349	330	336	1,396
Other ³	124	164	148	132	232	733
Net operating income	5,231	5,267	5,327	5,566	5,566	22,110

HSBC

Wealth and Personal Banking

Reported revenue significant items (\$m)

Customer redress programmes	(2)	(6)	—	—	(1)	(7)
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movement on financial instruments	1	—	(1)	1	—	—
Restructuring and other related costs	92	15	(1)	—	—	14

Reported cost significant items (\$m)

Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	(2)	(21)	(5)	(25)	12	(39)
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	(587)	—	—	—	(587)
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(52)	(63)	(29)	(124)	(80)	(296)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—

Share of profit in associates and joint ventures significant items (\$m)

Impairment of goodwill	—	—	—	—	—	—
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Reported Balance sheet data – significant items – Totals (\$m)

Risk-weighted assets – disposals	—	—	—	—	—	—
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Reconciling items – Currency translation on reported items – Totals (\$m)

Revenue		(25)	(91)	(142)	(128)	
ECL		(2)	(7)	(3)	(4)	
Operating expenses		20	70	111	100	
Share of profit in associates and joint ventures		—	1	(1)	—	
Currency translation on revenue significant items		—	—	(2)	—	
Currency translation on operating expense significant items		(1)	1	3	2	
Currency translation on share of profit in associates and joint ventures significant items		—	—	—	—	

Loans and advances to customers (net)		(6,082)	(5,615)	(13,164)	(11,549)	
Customer accounts		(10,575)	(10,872)	(21,162)	(18,885)	
Risk-weighted assets	—	(2,035)	(2,244)	(4,242)	(3,626)	—

1 RoTE excluding significant items. Since 1 January 2021, the UK bank levy has no longer been excluded from the calculation of this measure.

2 In the fourth quarter of 2021, revenue related to wealth lending was moved from Personal Banking to investment distribution.

HSBC
Commercial Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	2,360	2,294	2,236	2,204	2,182	8,916
Net fee income	979	928	925	898	888	3,639
Other operating income	195	165	213	219	279	876
Net operating income before change in expected credit losses and other credit impairment charges	3,534	3,387	3,374	3,321	3,349	13,431
Change in expected credit losses and other credit impairment charges	12	(221)	272	19	230	300
Total operating expenses	(1,754)	(1,805)	(1,706)	(1,785)	(1,759)	(7,055)
Share of profit in associates and joint ventures	—	—	—	—	1	1
Profit/(loss) before tax	1,792	1,361	1,940	1,555	1,821	6,677
Reported Significant items – Totals (\$m)						
Revenue	1	(2)	—	—	18	16
ECL	—	—	—	—	—	—
Operating expenses	(30)	(30)	(33)	(16)	(3)	(82)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	3,533	3,365	3,310	3,220	3,249	13,415
<i>of which: net interest income</i>	<i>2,360</i>	<i>2,277</i>	<i>2,194</i>	<i>2,138</i>	<i>2,109</i>	<i>8,898</i>
<i>of which: net fee income</i>	<i>979</i>	<i>922</i>	<i>907</i>	<i>872</i>	<i>868</i>	<i>3,639</i>
Change in expected credit losses and other credit impairment charges	12	(220)	263	12	221	300
Total operating expenses	(1,724)	(1,765)	(1,644)	(1,718)	(1,711)	(6,973)
Share of profit in associates and joint ventures	—	—	—	—	1	1
Profit/(loss) before tax	1,821	1,380	1,929	1,514	1,760	6,743
Earnings metrics – adjusted						
Return on average tangible equity (annualised, YTD) ¹	12.1 %	10.8 %	11.6 %	11.1 %	11.5 %	10.8 %
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	361,241	356,023	352,101	358,460	351,236	356,023
Loans and advances to customers (net)	354,695	349,126	345,156	350,945	343,623	349,126
Total external assets	635,675	622,925	624,523	624,042	605,417	622,925
Customer accounts	499,304	506,688	488,201	485,689	470,872	506,688
Risk-weighted assets	338,761	332,832	326,902	332,084	326,818	332,832
Adjusted balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	354,695	345,265	340,901	342,220	335,949	349,126
Customer accounts	499,304	500,284	481,755	472,804	459,785	506,688
Risk-weighted assets	338,761	328,727	322,290	323,296	319,123	332,832

HSBC
Commercial Banking

Management View of Adjusted Revenue – at originally reported average FX rates (\$m)

	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Global Trade and Receivables Finance	542	512	500	478	455	1,945
Credit and Lending	1,493	1,567	1,520	1,497	1,468	6,052
Global Liquidity and Cash Management	1,020	938	896	879	862	3,575
Markets products, Insurance and Investments and other	478	372	458	466	546	1,843
– of which: share of revenue from Markets and Securities Services and Banking products	316	275	266	265	259	1,065
Net operating income	3,533	3,389	3,374	3,320	3,331	13,415

Management View of Adjusted Revenue – at most recent period average FX rates (\$m)

	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Global Trade and Receivables Finance	542	509	492	466	445	1,945
Credit and Lending	1,493	1,556	1,492	1,451	1,432	6,052
Global Liquidity and Cash Management	1,020	931	879	854	843	3,575
Markets products, Insurance and Investments and other	478	369	447	449	529	1,843
– of which: share of revenue from Markets and Securities Services and Banking products	316	273	263	259	254	1,065
Net operating income	3,533	3,365	3,310	3,220	3,249	13,415

Reported Revenue significant items (\$m)

Customer redress programmes	—	(1)	—	—	19	18
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movement on financial instruments	1	—	—	—	1	1
Restructuring and other related costs	—	(1)	—	—	(2)	(3)

Reported Cost significant items (\$m)

Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	(1)	—	—	—	(1)
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(30)	(29)	(33)	(16)	(3)	(81)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—

HSBC
Commercial Banking

Share of profit in associates and joint ventures significant items (\$m)

Impairment of goodwill	—	—	—	—	—	—
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Reported Balance sheet data – significant items – Totals (\$m)

Risk-weighted assets – disposals	—	—	—	—	—	—
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Reconciling items Currency translation on reported items – Totals (\$m)

Revenue		(24)	(65)	(102)	(82)
ECL		1	(9)	(7)	(9)
Operating expenses		10	31	51	46
Share of profit in associates and joint ventures		—	—	—	—
Currency translation on revenue significant items		—	(1)	(1)	—
Currency translation on operating expense significant items		—	2	—	1
Currency translation on share of profit in associates and joint ventures significant items		—	—	—	—
Loans and advances to customers (net)		(3,861)	(4,255)	(8,725)	(7,674)
Customer accounts		(6,404)	(6,446)	(12,885)	(11,087)
Risk-weighted assets		(4,105)	(4,612)	(8,788)	(7,695)

1 RoTE excluding significant items. Since 1 January 2021, the UK bank levy has no longer been excluded from the calculation of this measure.

HSBC
Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	1,090	1,078	1,020	999	1,025	4,122
Net fee income	788	821	923	909	950	3,603
Other operating income	2,149	1,475	1,568	1,580	2,240	6,863
Net operating income before change in expected credit losses and other credit impairment charges	4,027	3,374	3,511	3,488	4,215	14,588
Change in expected credit losses and other credit impairment charges	(310)	(224)	147	224	190	337
Total operating expenses	(2,507)	(2,763)	(2,382)	(2,482)	(2,576)	(10,203)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	1,210	387	1,276	1,230	1,829	4,722
Reported Significant items – Totals (\$m)						
Revenue	15	(146)	(93)	(98)	(77)	(414)
ECL	—	—	—	—	—	—
Operating expenses	(38)	(77)	(47)	(44)	(29)	(197)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	4,012	3,492	3,530	3,472	4,176	15,002
<i>of which: net interest income</i>	<i>1,090</i>	<i>1,067</i>	<i>999</i>	<i>971</i>	<i>996</i>	<i>4,122</i>
<i>of which: net fee income</i>	<i>788</i>	<i>818</i>	<i>910</i>	<i>887</i>	<i>924</i>	<i>3,603</i>
Change in expected credit losses and other credit impairment charges	(310)	(224)	145	220	187	337
Total operating expenses	(2,469)	(2,667)	(2,280)	(2,356)	(2,465)	(10,006)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	1,233	601	1,395	1,336	1,898	5,333
Earnings metrics – adjusted						
Return on average tangible equity (annualised, YTD) ¹	8.2 %	8.6 %	10.1 %	10.7 %	12.1 %	8.6 %
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	214,108	208,485	213,087	217,292	222,660	208,485
Loans and advances to customers (net)	212,615	207,162	211,976	216,098	221,223	207,162
Total external assets	1,301,332	1,229,820	1,265,530	1,258,694	1,281,710	1,229,820
Customer accounts	348,289	344,205	354,466	341,242	335,823	344,205
Risk-weighted assets	242,854	236,199	249,081	255,158	254,587	236,199
Adjusted balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	212,615	205,208	209,712	211,523	216,969	207,162
Customer accounts	348,289	339,137	348,959	331,278	327,033	344,205
Risk-weighted assets	242,854	234,221	246,574	250,303	250,314	236,199

HSBC
Global Banking and Markets

Management View of Adjusted Revenue – at originally reported average FX rates (\$m)

Markets and Securities Services

Securities Services	489	471	528	472	452	1,923
Global Debt Markets	208	1	164	317	396	878
Global Foreign Exchange	1,070	903	772	728	952	3,355
Equities	417	234	348	223	419	1,224
Securities Financing	219	218	222	198	240	878
Credit and Funding Valuation Adjustments	(32)	44	(49)	3	33	30

Banking

Global Trade and Receivables Finance	185	176	180	180	178	714
Global Liquidity and Cash Management	521	481	465	448	444	1,838
Credit & Lending	607	657	629	658	654	2,596
Capital Markets & Advisory	290	309	337	320	291	1,256
Other	48	37	48	55	63	206

GBM Other

Principal Investments	60	53	88	64	173	377
Other	(70)	(64)	(128)	(80)	(3)	(273)

Net operating income

Management View of Adjusted Revenue – at most recent period average FX rates (\$m)

Markets and Securities Services

Securities services	489	468	517	459	441	1,923
Global Debt Markets	208	1	162	308	387	878
Global Foreign Exchange	1,070	895	759	710	928	3,355
Equities	417	232	342	215	408	1,224
Securities Financing	219	218	219	193	234	878
Credit and Funding Valuation Adjustments	(32)	43	(48)	3	32	30

Banking

Global Trade and Receivables Finance	185	175	177	176	174	714
Global Liquidity and Cash Management	521	477	456	436	432	1,838
Credit & Lending	607	653	618	639	637	2,596
Capital Markets & Advisory	290	308	331	312	284	1,256
Other	48	35	49	55	62	206

GBM Other

Principal Investments	60	52	88	63	172	377
Other	(70)	(65)	(140)	(97)	(15)	(273)

Net operating income

Reported Revenue significant items (\$m)

Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movement on financial instruments	30	(15)	9	(1)	(12)	(19)
Restructuring and other related costs	(15)	(131)	(102)	(97)	(65)	(395)

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Management View of Adjusted Revenue – at originally reported average FX rates (\$m)						
Markets and Securities Services	2,371	1,871	1,985	1,941	2,492	8,288
Securities Services	489	471	528	472	452	1,923
Global Debt Markets	208	1	164	317	396	878
Global Foreign Exchange	1,070	903	772	728	952	3,355
Equities	417	234	348	223	419	1,224
Securities Financing	219	218	222	198	240	878
Credit and Funding Valuation Adjustments	(32)	44	(49)	3	33	30
Banking	1,651	1,660	1,659	1,661	1,630	6,610
Global Trade and Receivables Finance	185	176	180	180	178	714
Global Liquidity and Cash Management	521	481	465	448	444	1,838
Credit & Lending	607	657	629	658	654	2,596
Capital Markets & Advisory	290	309	337	320	291	1,256
Other	48	37	48	55	63	206
GBM Other	(10)	(11)	(40)	(16)	170	104
Principal Investments	60	53	88	64	173	377
Other	(70)	(64)	(128)	(80)	(3)	(273)
Net operating income	4,012	3,520	3,604	3,586	4,292	15,002
Management View of Adjusted Revenue – at most recent period average FX rates (\$m)						
Markets and Securities Services	2,371	1,857	1,951	1,888	2,430	8,288
Securities services	489	468	517	459	441	1,923
Global Debt Markets	208	1	162	308	387	878
Global Foreign Exchange	1,070	895	759	710	928	3,355
Equities	417	232	342	215	408	1,224
Securities Financing	219	218	219	193	234	878
Credit and Funding Valuation Adjustments	(32)	43	(48)	3	32	30
Banking	1,651	1,648	1,631	1,618	1,589	6,610
Global Trade and Receivables Finance	185	175	177	176	174	714
Global Liquidity and Cash Management	521	477	456	436	432	1,838
Credit & Lending	607	653	618	639	637	2,596
Capital Markets & Advisory	290	308	331	312	284	1,256
Other	48	35	49	55	62	206
GBM Other	(10)	(13)	(52)	(34)	157	104
Principal Investments	60	52	88	63	172	377
Other	(70)	(65)	(140)	(97)	(15)	(273)
Net operating income	4,012	3,492	3,530	3,472	4,176	15,002
Reported Revenue significant items (\$m)						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movement on financial instruments	30	(15)	9	(1)	(12)	(19)
Restructuring and other related costs	(15)	(131)	(102)	(97)	(65)	(395)

HSBC
Global Banking and Markets

Reported Cost significant items (\$m)

Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(38)	(77)	(47)	(44)	(29)	(197)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—

Share of profit in associates and joint ventures significant items (\$m)

Impairment of goodwill	—	—	—	—	—	—
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Reported Balance sheet data – significant items – Totals (\$m)

Risk-weighted assets – disposals	—	—	—	—	—	—
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Reconciling items Currency translation on reported items – Totals (\$m)

Revenue	—	(28)	(69)	(110)	(114)	—
ECL	—	—	(2)	(4)	(3)	—
Operating expenses	—	20	56	85	82	—
Share of profit in associates and joint ventures	—	—	—	—	—	—
Currency translation on revenue significant items	—	—	5	4	2	—
Currency translation on operating expense significant items	—	1	1	3	—	—
Currency translation on share of profit in associates and joint ventures significant items	—	—	—	—	—	—

Loans and advances to customers (net)	(1,954)	(2,264)	(4,575)	(4,254)	—	—
Customer accounts	(5,068)	(5,507)	(9,964)	(8,790)	—	—
Risk-weighted assets	(1,978)	(2,507)	(4,855)	(4,273)	—	—

1 RoTE excluding significant items. Since 1 January 2021, the UK bank levy has no longer been excluded from the calculation of this measure.

HSBC
Corporate Centre

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	(125)	(175)	(187)	(180)	(198)	(740)
Net fee income	(6)	(5)	(22)	(9)	(3)	(39)
Other operating income	(288)	107	(80)	238	(70)	195
Net operating income before change in expected credit losses and other credit impairment charges	(419)	(73)	(289)	49	(271)	(584)
Change in expected credit losses and other credit impairment charges	(2)	(4)	3	7	(3)	3
Total operating expenses	(223)	(289)	(99)	(350)	(318)	(1,056)
Share of profit in associates and joint ventures	648	659	708	768	876	3,011
Profit/(loss) before tax	4	293	323	474	284	1,374
Reported Significant items – Totals (\$m)						
Revenue	(192)	36	(94)	138	(227)	(147)
ECL	—	—	—	—	—	—
Operating expenses	(333)	(425)	(290)	(332)	(224)	(1,271)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	(227)	(104)	(184)	(78)	(29)	(437)
<i>of which: net interest expense</i>	<i>(125)</i>	<i>(172)</i>	<i>(182)</i>	<i>(174)</i>	<i>(202)</i>	<i>(739)</i>
<i>of which: net fee income/(expense)</i>	<i>(6)</i>	<i>(5)</i>	<i>(21)</i>	<i>(8)</i>	<i>(2)</i>	<i>(39)</i>
Change in expected credit losses and other credit impairment charges	(2)	(4)	1	7	(2)	3
Total operating expenses	110	131	178	(34)	(114)	215
Share of profit in associates and joint ventures	648	662	715	779	887	3,011
Profit/(loss) before tax	529	685	710	674	742	2,792
Earnings metrics – adjusted						
Return on average tangible equity (annualised, YTD) ¹	6.2 %	5.6 %	5.4 %	5.1 %	7.4 %	5.6 %
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	436	751	760	1,157	1,112	751
Loans and advances to customers (net)	425	740	750	1,148	1,101	740
Total external assets	178,111	172,612	162,560	180,790	191,350	172,612
Customer accounts	595	652	704	903	792	652
Risk-weighted assets	90,367	90,913	86,169	90,077	93,485	90,913
Adjusted balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	425	724	732	1,108	1,066	740
Customer accounts	595	634	682	855	755	652
Risk-weighted assets	90,367	90,496	85,665	89,240	92,585	90,913

HSBC
Corporate Centre

Management View of Adjusted Revenue – at originally reported average FX rates (\$m)

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Central Treasury	5	(9)	(35)	(27)	(28)	(99)
Legacy Credit	(21)	(14)	(35)	7	9	(33)
Other	(211)	(86)	(125)	(69)	(25)	(305)
Net operating income	(227)	(109)	(195)	(89)	(44)	(437)

Memo

Markets Treasury previously reported in Corporate Centre – now allocated to global businesses	503	495	524	515	805	2,339
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Management View of Adjusted Revenue – at most recent period average FX rates (\$m)

Central Treasury	5	(10)	(35)	(27)	(28)	(99)
Legacy Credit	(21)	(14)	(34)	6	9	(33)
Other	(211)	(80)	(115)	(57)	(10)	(305)
Net operating income	(227)	(104)	(184)	(78)	(29)	(437)

Memo

Markets Treasury previously reported in Corporate Centre – now allocated to global businesses	503	490	514	500	783	2,339
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Reported Revenue significant items (\$m)

Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movement on financial instruments	(194)	31	(72)	45	(228)	(224)
Restructuring and other related costs	2	5	(22)	93	1	77

Reported Cost significant items (\$m)

Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	(2)	(3)	(2)	(2)	(2)	(9)
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(331)	(422)	(288)	(330)	(222)	(1,262)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—

Share of profit in associates and joint ventures significant items (\$m)

Impairment of goodwill	—	—	—	—	—	—
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Reported Balance sheet data – significant items – Totals (\$m)

Risk-weighted assets – disposals	—	—	—	—	—	—
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HSBC
Corporate Centre

Reconciling items Currency translation on reported items – Totals (\$m)

Revenue		6	10	6	15
ECL		—	(2)	—	1
Operating expenses		(3)	(7)	(5)	(15)
Share of profit in associates and joint ventures		3	7	11	11
Currency translation on revenue significant items		1	(1)	(5)	—
Currency translation on operating expense significant items		2	6	11	5
Currency translation on share of profit in associates and joint ventures significant items		—	—	—	—
Loans and advances to customers (net)		(16)	(18)	(40)	(35)
Customer accounts		(18)	(22)	(48)	(37)
Risk-weighted assets	—	(417)	(504)	(837)	(900)

1 RoTE excluding significant items. Since 1 January 2021, the UK bank levy has no longer been excluded from the calculation of this measure.

HSBC Europe

Europe – TOTAL

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net interest income	1,785	1,593	1,720	1,614	1,528	6,455	
Net fee income	933	972	985	961	964	3,882	
Other operating income	2,067	2,626	1,979	2,602	2,560	9,767	
Net operating income before change in expected credit losses and other credit impairment charges	4,785	5,191	4,684	5,177	5,052	20,104	
Change in expected credit losses and other credit impairment charges	(329)	274	657	333	337	1,601	
Total operating expenses	(4,178)	(4,810)	(4,300)	(4,557)	(4,527)	(18,194)	
Share of profit in associates and joint ventures	(25)	14	101	18	135	268	
Profit/(loss) before tax	253	669	1,142	971	997	3,779	
Reported Significant items – Totals (\$m)							
Revenue	(108)	21	(67)	156	(235)	(125)	
ECL	—	—	—	—	—	—	
Operating expenses	(385)	(393)	(340)	(357)	(277)	(1,367)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	4,893	5,127	4,594	4,781	5,091	20,229	
<i>of which: net interest income</i>	<i>1,787</i>	<i>1,577</i>	<i>1,653</i>	<i>1,512</i>	<i>1,435</i>	<i>6,443</i>	
Change in expected credit losses and other credit impairment charges	(329)	274	639	319	329	1,601	
Total operating expenses	(3,793)	(4,383)	(3,849)	(4,027)	(4,103)	(16,827)	
Share of profit in associates and joint ventures	(25)	12	99	17	131	268	
Profit/(loss) before tax	746	1,030	1,483	1,090	1,448	5,271	
Balance sheet – reported (\$m)							
Loans and advances to customers (gross)	399,801	401,236	402,922	408,278	411,365	401,236	
Loans and advances to customers (net)	395,724	397,090	398,308	402,778	405,493	397,090	
Total external assets	1,301,988	1,274,336	1,273,063	1,294,594	1,301,898	1,274,336	
Customer accounts	665,604	667,769	666,968	663,996	643,162	667,769	
Risk-weighted assets ¹	271,521	261,115	262,727	269,873	271,481	261,115	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	395,724	386,072	387,008	382,054	386,102	397,090	
Customer accounts	665,604	649,286	648,324	630,099	612,576	667,769	

HSBC
Europe

Europe – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,731	1,782	1,684	1,749	1,804	7,019
<i>of which: net interest income</i>	<i>1,175</i>	<i>1,133</i>	<i>1,106</i>	<i>1,150</i>	<i>1,075</i>	<i>4,464</i>
Change in expected credit losses and other credit impairment charges	(171)	169	239	115	113	636
Total operating expenses	(1,315)	(1,556)	(1,353)	(1,445)	(1,484)	(5,838)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	245	395	570	419	433	1,817
Reported Significant items – Totals (\$m)						
Revenue	(7)	(11)	(5)	2	(8)	(22)
ECL	—	—	—	—	—	—
Operating expenses	(30)	(43)	(8)	(53)	(48)	(152)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,738	1,779	1,635	1,663	1,740	7,041
<i>of which: net interest income</i>	<i>1,177</i>	<i>1,127</i>	<i>1,072</i>	<i>1,098</i>	<i>1,040</i>	<i>4,471</i>
Change in expected credit losses and other credit impairment charges	(171)	165	233	111	110	636
Total operating expenses	(1,285)	(1,499)	(1,306)	(1,327)	(1,384)	(5,686)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	282	445	562	447	466	1,991
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	222,846	226,417	223,077	225,163	220,955	226,417
Loans and advances to customers (net)	221,432	225,063	221,470	223,159	218,760	225,063
Total external assets	366,712	385,600	366,588	370,719	357,796	385,600
Customer accounts	308,491	313,434	308,793	310,128	300,962	313,434
Risk-weighted assets	62,735	52,788	52,312	53,678	52,871	52,788
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	221,432	218,758	215,467	212,003	208,571	225,063
Customer accounts	308,491	304,587	300,489	294,669	286,894	313,434

HSBC
Europe

Europe – Commercial Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,236	1,225	1,208	1,200	1,210	4,843
<i>of which: net interest income</i>	807	766	737	747	756	3,006
Change in expected credit losses and other credit impairment charges	126	63	353	161	192	769
Total operating expenses	(663)	(648)	(653)	(691)	(727)	(2,719)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	699	640	908	670	675	2,893
Reported Significant items – Totals (\$m)						
Revenue	—	(3)	—	1	17	15
ECL	—	—	—	—	—	—
Operating expenses	(16)	(5)	(15)	—	(7)	(27)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,236	1,211	1,164	1,134	1,144	4,828
<i>of which: net interest income</i>	807	757	711	707	708	2,988
Change in expected credit losses and other credit impairment charges	126	63	344	154	188	769
Total operating expenses	(647)	(633)	(617)	(658)	(694)	(2,692)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	715	641	891	630	638	2,905
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	118,811	120,169	121,670	124,224	126,733	120,169
Loans and advances to customers (net)	116,837	117,907	119,245	121,356	123,685	117,907
Total external assets	254,038	260,590	263,604	271,509	263,370	260,590
Customer accounts	203,841	206,785	205,672	207,253	202,858	206,785
Risk-weighted assets	102,925	106,702	106,408	112,444	111,942	106,702
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	116,837	114,615	115,713	114,947	117,624	117,907
Customer accounts	203,841	201,046	199,766	196,485	193,098	206,785

HSBC Europe

Europe – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,360	1,162	1,080	1,204	1,506	4,952
<i>of which: net interest income</i>	<i>58</i>	<i>69</i>	<i>36</i>	<i>32</i>	<i>39</i>	<i>176</i>
Change in expected credit losses and other credit impairment charges	(283)	48	62	54	36	200
Total operating expenses	(1,234)	(1,496)	(1,272)	(1,326)	(1,357)	(5,451)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(157)	(286)	(130)	(68)	185	(299)
Reported Significant items – Totals (\$m)						
Revenue	(1)	(145)	(95)	(87)	(63)	(390)
ECL	—	—	—	—	—	—
Operating expenses	(28)	(63)	(31)	(25)	(20)	(139)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,361	1,295	1,128	1,217	1,501	5,342
<i>of which: net interest income</i>	<i>58</i>	<i>66</i>	<i>29</i>	<i>22</i>	<i>31</i>	<i>176</i>
Change in expected credit losses and other credit impairment charges	(283)	49	60	51	34	200
Total operating expenses	(1,206)	(1,425)	(1,197)	(1,235)	(1,277)	(5,312)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(128)	(81)	(9)	33	258	230
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	57,905	54,097	57,608	58,252	63,037	54,097
Loans and advances to customers (net)	57,226	53,577	57,037	57,632	62,420	53,577
Total external assets	611,081	560,886	583,022	596,433	623,448	560,886
Customer accounts	152,689	146,901	151,799	145,714	138,605	146,901
Risk-weighted assets	84,549	81,932	91,018	91,217	94,448	81,932
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	57,226	52,172	55,289	54,509	59,311	53,577
Customer accounts	152,689	143,019	147,386	138,092	131,885	146,901

HSBC Europe

Europe – Corporate Centre

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	458	1,016	711	1,025	533	3,285
<i>of which: net interest income/(expense)</i>	<i>(255)</i>	<i>(372)</i>	<i>(160)</i>	<i>(316)</i>	<i>(343)</i>	<i>(1,191)</i>
Change in expected credit losses and other credit impairment charges	(2)	3	2	1	(5)	1
Total operating expenses	(966)	(1,108)	(1,020)	(1,097)	(960)	(4,185)
Share of profit in associates and joint ventures	(24)	11	101	19	136	267
Profit/(loss) before tax	(534)	(78)	(206)	(52)	(296)	(632)
Reported Significant items – Totals (\$m)						
Revenue	(99)	173	35	241	(179)	270
ECL	—	—	—	—	—	—
Operating expenses	(311)	(278)	(285)	(282)	(207)	(1,052)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	557	842	666	767	708	3,015
<i>of which: net interest expense</i>	<i>(255)</i>	<i>(372)</i>	<i>(159)</i>	<i>(315)</i>	<i>(343)</i>	<i>(1,191)</i>
Change in expected credit losses and other credit impairment charges	(2)	(3)	2	2	(4)	1
Total operating expenses	(655)	(828)	(729)	(805)	(752)	(3,133)
Share of profit in associates and joint ventures	(24)	12	99	17	131	267
Profit/(loss) before tax	(124)	23	38	(19)	83	150
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	239	553	567	641	639	553
Loans and advances to customers (net)	229	543	557	631	628	543
Total external assets	70,156	67,261	59,849	55,933	57,283	67,261
Customer accounts	582	650	705	902	737	650
Risk-weighted assets	21,312	19,693	12,989	12,534	12,220	19,693
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	229	528	539	595	596	543
Customer accounts	582	632	683	853	699	650

HSBC Europe

RECONCILING ITEMS

Europe – TOTAL	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(42)	(154)	(247)	(193)	
Significant items						
Customer redress programmes	(2)	(7)	—	—	18	11
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	(184)	26	(64)	48	(236)	(226)
Restructuring and other related costs	78	2	(3)	108	(17)	90
Currency translation on significant items	—	1	3	(7)	3	—
ECL currency translation		—	(18)	(14)	(8)	
Operating expenses (\$m)						
Currency translation		35	121	188	152	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	(4)	(25)	(7)	(27)	10	(49)
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(381)	(368)	(333)	(330)	(287)	(1,318)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	1	10	15	5	—
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		(2)	(2)	(1)	(4)	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
Europe – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	(7)	3	49	86	64	(22)
ECL significant items and currency translation (\$m)	—	4	6	4	3	—
Operating expense significant items and currency translation (\$m)	(30)	(57)	(47)	(118)	(100)	(152)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC Europe

Europe – Commercial Banking

Revenue significant items and currency translation (\$m)	—	14	44	66	66	15
ECL significant items and currency translation (\$m)	—	—	9	7	4	—
Operating expense significant items and currency translation (\$m)	(16)	(15)	(36)	(33)	(33)	(27)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Europe – Global Banking and Markets

Revenue significant items and currency translation (\$m)	(1)	(133)	(48)	(13)	5	(390)
ECL significant items and currency translation (\$m)	—	(1)	2	3	2	—
Operating expense significant items and currency translation (\$m)	(28)	(71)	(75)	(91)	(80)	(139)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Europe – Corporate Centre

Revenue significant items and currency translation (\$m)	(99)	174	45	258	(175)	270
ECL significant items and currency translation (\$m)	—	6	—	(1)	(1)	—
Operating expense significant items and currency translation (\$m)	(311)	(280)	(291)	(292)	(208)	(1,052)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(1)	2	2	5	—

HSBC
HSBC UK
UK ring-fenced bank

HSBC UK – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	1,751	1,623	1,593	1,625	1,556	6,397
Net fee income	395	431	389	351	313	1,484
Other operating income	141	199	162	152	201	714
Net operating income before change in expected credit losses and other credit impairment charges	2,287	2,253	2,144	2,128	2,070	8,595
Change in expected credit losses and other credit impairment charges	84	230	563	281	288	1,362
Total operating expenses	(1,201)	(1,329)	(1,213)	(1,350)	(1,280)	(5,172)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	1,170	1,154	1,494	1,059	1,078	4,785
Reported Significant items – Totals (\$m)						
Revenue	(1)	(2)	—	—	17	15
ECL	—	—	—	—	—	—
Operating expenses	(88)	(121)	(84)	(121)	(79)	(405)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	2,288	2,243	2,086	2,040	1,996	8,580
<i>of which: net interest income</i>	<i>1,753</i>	<i>1,618</i>	<i>1,550</i>	<i>1,559</i>	<i>1,497</i>	<i>6,386</i>
Change in expected credit losses and other credit impairment charges	84	225	548	271	282	1,362
Total operating expenses	(1,113)	(1,195)	(1,099)	(1,180)	(1,171)	(4,767)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	1,259	1,273	1,535	1,131	1,107	5,175
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	263,353	267,135	264,807	268,872	266,423	267,135
Loans and advances to customers (net)	261,150	264,624	261,952	265,240	262,442	264,624
Total external assets	453,268	466,955	435,607	444,450	424,987	466,955
Customer accounts	372,644	381,482	372,655	378,211	365,650	381,482
Risk-weighted assets	117,970	113,311	111,920	116,868	115,733	113,311
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	261,150	256,852	255,163	252,094	249,860	264,624
Customer accounts	372,644	370,277	362,997	359,467	348,120	381,482

HSBC
HSBC UK
UK ring-fenced bank

HSBC UK – Wealth and Personal Banking

Reported (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Reported Significant items – Totals (\$m)

Revenue

ECL

Operating expenses

Share of profit in associates and joint ventures

Adjusted (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Balance sheet – reported (\$m)

Loans and advances to customers (gross)

Loans and advances to customers (net)

Total external assets

Customer accounts

Risk-weighted assets

Balance sheet data – at most recent balance sheet date FX rates (\$m)

Loans and advances to customers (net)

Customer accounts

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,248	1,205	1,163	1,159	1,100	4,627
<i>of which: net interest income</i>	<i>1,033</i>	<i>978</i>	<i>947</i>	<i>982</i>	<i>903</i>	<i>3,810</i>
Change in expected credit losses and other credit impairment charges	(115)	157	227	112	107	603
Total operating expenses	(776)	(762)	(745)	(851)	(825)	(3,183)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	357	600	645	420	382	2,047
Reported Significant items – Totals (\$m)						
Revenue	(2)	(6)	—	—	(1)	(7)
ECL	—	—	—	—	—	—
Operating expenses	(29)	(31)	(9)	(40)	(46)	(126)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,250	1,204	1,131	1,111	1,071	4,634
<i>of which: net interest income</i>	<i>1,035</i>	<i>977</i>	<i>921</i>	<i>941</i>	<i>879</i>	<i>3,817</i>
Change in expected credit losses and other credit impairment charges	(115)	157	221	107	104	603
Total operating expenses	(747)	(725)	(717)	(778)	(758)	(3,057)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	388	636	635	440	417	2,180
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	176,969	179,291	175,909	177,693	173,809	179,291
Loans and advances to customers (net)	175,910	178,243	174,630	176,039	171,970	178,243
Total external assets	257,645	264,886	248,705	252,250	240,884	264,886
Customer accounts	237,633	241,832	236,049	238,324	230,650	241,832
Risk-weighted assets	42,916	33,436	33,177	34,100	33,829	33,436
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	175,910	173,008	170,105	167,314	163,726	178,243
Customer accounts	237,633	234,729	229,932	226,512	219,592	241,832

HSBC
HSBC UK
UK ring-fenced bank

HSBC UK – Commercial Banking

Reported (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Reported Significant items – Totals (\$m)

Revenue

ECL

Operating expenses

Share of profit in associates and joint ventures

Adjusted (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Balance sheet – reported (\$m)

Loans and advances to customers (gross)

Loans and advances to customers (net)

Total external assets

Customer accounts

Risk-weighted assets

Balance sheet data – at most recent balance sheet date FX rates (\$m)

Loans and advances to customers (net)

Customer accounts

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	998	995	938	929	932	3,794	
<i>of which: net interest income</i>	<i>704</i>	<i>637</i>	<i>643</i>	<i>643</i>	<i>651</i>	<i>2,574</i>	
Change in expected credit losses and other credit impairment charges	199	68	336	171	183	758	
Total operating expenses	(370)	(424)	(387)	(412)	(400)	(1,623)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	827	639	887	688	715	2,929	
Reported Significant items – Totals (\$m)							
Revenue	—	(2)	—	—	18	16	
ECL	—	—	—	—	—	—	
Operating expenses	(2)	(8)	(3)	(3)	5	(9)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	998	991	913	891	889	3,778	
<i>of which: net interest income</i>	<i>704</i>	<i>636</i>	<i>626</i>	<i>616</i>	<i>614</i>	<i>2,556</i>	
Change in expected credit losses and other credit impairment charges	199	68	327	164	178	758	
Total operating expenses	(368)	(412)	(374)	(393)	(394)	(1,614)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	829	647	866	662	673	2,922	
	Balance sheet date					Balance sheet date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Balance sheet – reported (\$m)							
Loans and advances to customers (gross)	86,381	87,538	88,583	90,826	92,219	87,538	
Loans and advances to customers (net)	85,237	86,076	87,007	88,849	90,077	86,076	
Total external assets	183,175	189,646	175,130	179,376	171,734	189,646	
Customer accounts	134,665	139,308	136,220	139,324	134,629	139,308	
Risk-weighted assets	72,965	77,033	75,751	79,698	78,712	77,033	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	85,237	83,548	84,753	84,446	85,758	86,076	
Customer accounts	134,665	135,216	132,690	132,419	128,175	139,308	

HSBC

HSBC UK

UK ring-fenced bank

HSBC UK – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	47	44	43	43	41	171
<i>of which: net interest income</i>	—	—	—	—	—	—
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	(11)	(11)	(10)	(10)	(13)	(44)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	36	33	33	33	28	127
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	—	—	—	—	—	—
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	47	46	42	40	38	171
<i>of which: net interest income</i>	—	—	—	—	—	—
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	(11)	(11)	(9)	(10)	(13)	(44)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	36	35	33	30	25	127
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	—	—	—	—	—	—
Loans and advances to customers (net)	—	—	—	—	—	—
Total external assets	35	44	36	35	64	44
Customer accounts	—	—	—	—	—	—
Risk-weighted assets	519	727	848	970	864	727
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	—	—	—	—	—	—
Customer accounts	—	—	—	—	—	—

HSBC
HSBC UK
UK ring-fenced bank

HSBC UK – Corporate Centre

Reported (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income/(expense)

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Reported Significant items – Totals (\$m)

Revenue

ECL

Operating expenses

Share of profit in associates and joint ventures

Adjusted (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income/(expense)

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Balance sheet – reported (\$m)

Loans and advances to customers (gross)

Loans and advances to customers (net)

Total external assets

Customer accounts

Risk-weighted assets

Balance sheet data – at most recent balance sheet date FX rates (\$m)

Loans and advances to customers (net)

Customer accounts

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	(5)	7	(1)	(1)	(1)	4
<i>of which: net interest income/(expense)</i>	<i>15</i>	<i>6</i>	<i>3</i>	<i>2</i>	<i>3</i>	<i>14</i>
Change in expected credit losses and other credit impairment charges	—	6	—	(3)	(3)	—
Total operating expenses	(44)	(133)	(71)	(77)	(41)	(322)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(49)	(120)	(72)	(81)	(45)	(318)
Reported Significant items – Totals (\$m)						
Revenue	1	6	—	—	1	7
ECL	—	—	—	—	—	—
Operating expenses	(58)	(86)	(72)	(77)	(36)	(271)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	(6)	2	(1)	(2)	(3)	(3)
<i>of which: net interest income/(expense)</i>	<i>15</i>	<i>5</i>	<i>3</i>	<i>2</i>	<i>3</i>	<i>14</i>
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	14	(48)	1	1	(5)	(51)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	8	(46)	—	(1)	(8)	(54)
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	3	306	314	352	395	306
Loans and advances to customers (net)	3	306	314	352	395	306
Total external assets	12,413	12,378	11,735	12,789	12,305	12,378
Customer accounts	346	342	385	563	371	342
Risk-weighted assets	1,570	2,115	2,144	2,100	2,328	2,115
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	3	297	306	335	377	306
Customer accounts	346	332	375	535	353	342

HSBC
HSBC UK
UK ring-fenced bank

RECONCILING ITEMS

HSBC UK – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(12)	(58)	(88)	(57)	
Significant items						
Customer redress programmes	(2)	(7)	—	—	18	11
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	—	—	—	—	—	—
Restructuring and other related costs	1	5	—	—	(1)	4
Currency translation on significant items	—	—	—	—	—	—
ECL currency translation		(5)	(15)	(10)	(6)	
Operating expenses (\$m)						
Currency translation		12	33	54	33	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	(4)	(25)	(7)	(27)	10	(49)
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(84)	(96)	(77)	(94)	(89)	(356)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	(1)	3	5	3	—
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		—	—	—	—	—
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
HSBC UK – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	(2)	1	32	48	29	(7)
ECL significant items and currency translation (\$m)	—	—	6	5	3	—
Operating expense significant items and currency translation (\$m)	(29)	(37)	(28)	(73)	(67)	(126)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC
HSBC UK
UK ring-fenced bank

HSBC UK – Commercial Banking

Revenue significant items and currency translation (\$m)	—	4	25	38	43	16
ECL significant items and currency translation (\$m)	—	—	9	7	5	—
Operating expense significant items and currency translation (\$m)	(2)	(12)	(13)	(19)	(6)	(9)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC UK – Global Banking and Markets

Revenue significant items and currency translation (\$m)	—	(2)	1	3	3	—
ECL significant items and currency translation (\$m)	—	—	—	—	—	—
Operating expense significant items and currency translation (\$m)	—	—	(1)	—	—	—
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC UK – Corporate Centre

Revenue significant items and currency translation (\$m)	1	5	—	1	2	7
ECL significant items and currency translation (\$m)	—	6	—	(3)	(3)	—
Operating expense significant items and currency translation (\$m)	(58)	(85)	(72)	(78)	(36)	(271)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC
HSBC Bank
Non ring-fenced bank

HSBC Bank – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	634	645	572	587	607	2,411
Net fee income	412	413	498	504	530	1,945
Other operating income	1,193	908	726	1,060	1,374	4,068
Net operating income before change in expected credit losses and other credit impairment charges	2,239	1,966	1,796	2,151	2,511	8,424
Change in expected credit losses and other credit impairment charges	(262)	46	95	52	46	239
Total operating expenses	(1,866)	(1,986)	(1,749)	(1,808)	(1,968)	(7,511)
Share of profit in associates and joint ventures	(27)	15	99	17	132	263
Profit/(loss) before tax	84	41	241	412	721	1,415
Reported significant items – Totals (\$m)						
Revenue	2	(133)	(94)	5	(64)	(286)
ECL	—	—	—	—	—	—
Operating expenses	(113)	(153)	(134)	(110)	(76)	(473)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	2,237	2,074	1,819	2,032	2,457	8,710
<i>of which: net interest income</i>	<i>634</i>	<i>634</i>	<i>548</i>	<i>551</i>	<i>575</i>	<i>2,411</i>
Change in expected credit losses and other credit impairment charges	(262)	47	92	49	46	239
Total operating expenses	(1,753)	(1,809)	(1,555)	(1,608)	(1,802)	(7,038)
Share of profit in associates and joint ventures	(27)	14	97	16	129	263
Profit/(loss) before tax	195	326	453	489	830	2,174
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	127,089	124,515	129,083	130,193	135,368	124,515
Loans and advances to customers (net)	125,436	122,954	127,407	128,405	133,558	122,954
Total external assets	799,727	759,119	796,973	813,446	834,286	759,119
Customer accounts	278,247	270,975	278,480	270,732	262,475	270,975
Risk-weighted assets	148,431	141,179	153,825	153,099	157,555	141,179
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	125,436	119,827	122,834	120,872	126,648	122,954
Customer accounts	278,247	263,939	269,621	255,898	249,538	270,975

HSBC
HSBC Bank
Non ring-fenced bank

HSBC Bank – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	445	414	353	438	552	1,757
<i>of which: net interest income</i>	<i>185</i>	<i>181</i>	<i>190</i>	<i>201</i>	<i>208</i>	<i>780</i>
Change in expected credit losses and other credit impairment charges	(5)	6	14	6	6	32
Total operating expenses	(352)	(336)	(309)	(332)	(373)	(1,350)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	88	84	58	112	185	439
Reported significant items – Totals (\$m)						
Revenue	—	1	—	—	—	1
ECL	—	—	—	—	—	—
Operating expenses	(4)	2	(4)	(6)	(1)	(9)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	445	409	337	413	518	1,756
<i>of which: net interest income</i>	<i>185</i>	<i>181</i>	<i>182</i>	<i>188</i>	<i>195</i>	<i>780</i>
Change in expected credit losses and other credit impairment charges	(5)	6	13	6	6	32
Total operating expenses	(348)	(333)	(291)	(305)	(349)	(1,341)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	92	82	59	114	175	447
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet - reported (\$m)						
Loans and advances to customers (gross)	36,517	37,539	38,135	38,254	37,573	37,539
Loans and advances to customers (net)	36,283	37,308	37,890	37,987	37,297	37,308
Total external assets	89,268	99,599	94,833	95,856	93,534	99,599
Customer accounts	56,146	56,290	56,910	56,752	55,276	56,290
Risk-weighted assets	15,359	15,682	16,033	16,098	15,373	15,682
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	36,283	36,357	36,351	35,601	35,252	37,308
Customer accounts	56,146	54,790	54,852	53,424	52,384	56,290

HSBC

HSBC Bank

Non ring-fenced bank

HSBC Bank – Commercial Banking

Reported (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Reported Significant items – Totals (\$m)

Revenue

ECL

Operating expenses

Share of profit in associates and joint ventures

Adjusted (\$m)

Net operating income before change in expected credit losses and other credit impairment charges

of which: net interest income

Change in expected credit losses and other credit impairment charges

Total operating expenses

Share of profit in associates and joint ventures

Profit/(loss) before tax

Balance sheet – reported (\$m)

Loans and advances to customers (gross)

Loans and advances to customers (net)

Total external assets

Customer accounts

Risk-weighted assets

Balance sheet data – at most recent balance sheet date FX rates (\$m)

Loans and advances to customers (net)

Customer accounts

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	393	368	370	380	390	1,508	
<i>of which: net interest income</i>	<i>242</i>	<i>247</i>	<i>204</i>	<i>220</i>	<i>221</i>	<i>892</i>	
Change in expected credit losses and other credit impairment charges	(47)	(7)	17	(10)	10	10	
Total operating expenses	(228)	(186)	(192)	(204)	(259)	(841)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	118	175	195	166	141	677	
Reported Significant items – Totals (\$m)							
Revenue	1	1	—	—	—	1	
ECL	—	—	—	—	—	—	
Operating expenses	(5)	5	(13)	12	(2)	2	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	392	359	354	356	369	1,507	
<i>of which: net interest income</i>	<i>242</i>	<i>243</i>	<i>195</i>	<i>206</i>	<i>209</i>	<i>892</i>	
Change in expected credit losses and other credit impairment charges	(47)	(5)	17	(10)	10	10	
Total operating expenses	(223)	(184)	(170)	(204)	(243)	(843)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	122	170	201	142	136	674	
	Balance sheet date					Balance sheet date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Loans and advances to customers (gross)	32,430	32,631	33,087	33,398	34,515	32,631	
Loans and advances to customers (net)	31,626	31,831	32,237	32,507	33,608	31,831	
Total external assets	72,511	72,620	90,108	93,809	93,310	72,620	
Customer accounts	69,176	67,477	69,452	67,929	68,229	67,477	
Risk-weighted assets	31,441	31,128	31,857	33,944	34,411	31,128	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	31,626	31,067	30,961	30,501	31,866	31,831	
Customer accounts	69,176	65,830	67,076	64,066	64,923	67,477	

HSBC

HSBC Bank

Non ring-fenced bank

HSBC Bank – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,452	1,210	1,103	1,217	1,588	5,118
<i>of which: net interest income</i>	<i>190</i>	<i>222</i>	<i>179</i>	<i>181</i>	<i>187</i>	<i>769</i>
Change in expected credit losses and other credit impairment charges	(208)	50	62	53	35	200
Total operating expenses	(1,165)	(1,365)	(1,128)	(1,142)	(1,272)	(4,907)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	79	(105)	37	128	351	411
Reported Significant items – Totals (\$m)						
Revenue	—	(144)	(93)	(86)	(62)	(385)
ECL	—	—	—	—	—	—
Operating expenses	(14)	(62)	(34)	(22)	(24)	(142)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,452	1,332	1,157	1,243	1,591	5,503
<i>of which: net interest income</i>	<i>190</i>	<i>221</i>	<i>172</i>	<i>170</i>	<i>177</i>	<i>769</i>
Change in expected credit losses and other credit impairment charges	(208)	49	60	51	34	200
Total operating expenses	(1,151)	(1,290)	(1,057)	(1,065)	(1,197)	(4,765)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	93	91	160	229	428	938
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	57,905	54,097	57,608	58,252	63,037	54,097
Loans and advances to customers (net)	57,301	53,577	57,037	57,632	62,420	53,577
Total external assets	611,009	560,743	584,157	597,599	624,583	560,743
Customer accounts	152,689	146,900	151,798	145,713	138,604	146,900
Risk-weighted assets	87,688	83,844	94,540	92,879	97,083	83,844
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	57,301	52,172	55,289	54,509	59,311	53,577
Customer accounts	152,689	143,018	147,385	138,091	131,885	146,900

HSBC

HSBC Bank

Non ring-fenced bank

HSBC Bank – Corporate Centre

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	(51)	(25)	(30)	116	(20)	41
<i>of which: net interest income/(expense)</i>	<i>18</i>	<i>(10)</i>	<i>—</i>	<i>(13)</i>	<i>(7)</i>	<i>(30)</i>
Change in expected credit losses and other credit impairment charges	(2)	(3)	2	2	(4)	(3)
Total operating expenses	(121)	(101)	(120)	(129)	(64)	(414)
Share of profit in associates and joint ventures	(27)	15	99	17	132	263
Profit/(loss) before tax	(201)	(114)	(49)	6	44	(113)
Reported Significant items – Totals (\$m)						
Revenue	1	5	(1)	92	—	96
ECL	—	—	—	—	—	—
Operating expenses	(90)	(94)	(83)	(96)	(51)	(324)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	(52)	(25)	(29)	20	(21)	(55)
<i>of which: net interest income/(expense)</i>	<i>18</i>	<i>(10)</i>	<i>—</i>	<i>(12)</i>	<i>(6)</i>	<i>(30)</i>
Change in expected credit losses and other credit impairment charges	(2)	(3)	2	2	(4)	(3)
Total operating expenses	(31)	(2)	(36)	(34)	(14)	(90)
Share of profit in associates and joint ventures	(27)	14	97	16	129	263
Profit/(loss) before tax	(112)	(16)	34	4	90	115
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	236	248	254	289	243	248
Loans and advances to customers (net)	226	237	243	278	233	237
Total external assets	26,940	26,155	27,874	26,182	22,858	26,155
Customer accounts	236	308	320	337	365	308
Risk-weighted assets	13,943	10,525	11,395	10,178	10,688	10,525
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	226	231	233	261	220	237
Customer accounts	236	300	308	317	346	308

HSBC
HSBC Bank
Non ring-fenced bank

RECONCILING ITEMS

HSBC Bank – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(23)	(67)	(117)	(115)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	16	(6)	9	1	(10)	(6)
Restructuring and other related costs	(14)	(127)	(103)	4	(54)	(280)
Currency translation on significant items		2	4	(3)	3	
ECL currency translation		1	(3)	(3)	—	
Operating expenses (\$m)						
Currency translation		24	65	97	94	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(113)	(151)	(134)	(111)	(77)	(473)
Settlements and provisions in connection with legal and regulatory matters	—	(2)	—	1	1	—
Currency translation on significant items		—	5	7	4	
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		(1)	(2)	(1)	(3)	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items		—	—	—	—	
HSBC Bank – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	—	5	16	25	34	1
ECL significant items and currency translation (\$m)	—	—	1	—	—	—
Operating expense significant items and currency translation (\$m)	(4)	(3)	(18)	(27)	(24)	(9)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC
HSBC Bank
Non ring-fenced bank

HSBC Bank – Commercial Banking

Revenue significant items and currency translation (\$m)	1	9	16	24	21	1
ECL significant items and currency translation (\$m)	—	(2)	—	—	—	—
Operating expense significant items and currency translation (\$m)	(5)	(2)	(22)	—	(16)	2
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC Bank – Global Banking and Markets

Revenue significant items and currency translation (\$m)	—	(122)	(54)	(26)	(3)	(385)
ECL significant items and currency translation (\$m)	—	1	2	2	1	—
Operating expense significant items and currency translation (\$m)	(14)	(75)	(71)	(77)	(75)	(142)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC Bank – Corporate Centre

Revenue significant items and currency translation (\$m)	1	—	(1)	96	1	96
ECL significant items and currency translation (\$m)	—	—	—	—	—	—
Operating expense significant items and currency translation (\$m)	(90)	(99)	(84)	(95)	(50)	(324)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	1	2	1	3	—

HSBC
Europe – Other

Europe – Other – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income/(expense)	(600)	(675)	(445)	(598)	(635)	(2,353)
Net fee income	126	128	98	106	121	453
Other operating income	733	1,519	1,091	1,390	985	4,985
Net operating income before change in expected credit losses and other credit impairment charges	259	972	744	898	471	3,085
Change in expected credit losses and other credit impairment charges	(151)	(2)	(1)	–	3	–
Total operating expenses	(1,111)	(1,495)	(1,338)	(1,399)	(1,279)	(5,511)
Share of profit in associates and joint ventures	2	(1)	2	1	3	5
Profit/(loss) before tax	(1,001)	(526)	(593)	(500)	(802)	(2,421)
Reported Significant items – Totals (\$m)						
Revenue	(109)	156	27	151	(188)	146
ECL	–	–	–	–	–	–
Operating expenses	(184)	(119)	(122)	(126)	(122)	(489)
Share of profit in associates and joint ventures	–	–	–	–	–	–
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	368	810	689	709	638	2,939
<i>of which: net interest income/(expense)</i>	<i>(600)</i>	<i>(675)</i>	<i>(445)</i>	<i>(598)</i>	<i>(637)</i>	<i>(2,354)</i>
Change in expected credit losses and other credit impairment charges	(151)	2	(1)	(1)	1	–
Total operating expenses	(927)	(1,379)	(1,195)	(1,239)	(1,130)	(5,022)
Share of profit in associates and joint ventures	2	(2)	2	1	2	5
Profit/(loss) before tax	(708)	(569)	(505)	(530)	(489)	(2,078)
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	9,359	9,586	9,032	9,213	9,574	9,586
Loans and advances to customers (net)	9,138	9,512	8,949	9,133	9,493	9,512
Total external assets	48,993	48,262	40,483	36,698	42,625	48,262
Customer accounts	14,713	15,312	15,833	15,053	15,037	15,312
Risk-weighted assets	5,120	6,625	(3,018)	(94)	(1,807)	6,625
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	9,138	9,393	9,011	9,088	9,594	9,512
Customer accounts	14,713	15,070	15,706	14,734	14,918	15,312

HSBC

Europe – Other

HSBC Europe – Other – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	38	163	168	152	152	635
<i>of which: net interest income/(expense)</i>	<i>(43)</i>	<i>(26)</i>	<i>(31)</i>	<i>(33)</i>	<i>(36)</i>	<i>(126)</i>
Change in expected credit losses and other credit impairment charges	(51)	6	(2)	(3)	—	1
Total operating expenses	(187)	(458)	(299)	(262)	(286)	(1,305)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(200)	(289)	(133)	(113)	(134)	(669)
Reported Significant items – Totals (\$m)						
Revenue	(5)	(6)	(5)	2	(7)	(16)
ECL	—	—	—	—	—	—
Operating expenses	3	(14)	5	(7)	(1)	(17)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	43	166	167	139	151	651
<i>of which: net interest income/(expense)</i>	<i>(43)</i>	<i>(31)</i>	<i>(31)</i>	<i>(31)</i>	<i>(34)</i>	<i>(126)</i>
Change in expected credit losses and other credit impairment charges	(51)	2	(1)	(2)	—	1
Total operating expenses	(190)	(441)	(298)	(244)	(277)	(1,288)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(198)	(273)	(132)	(107)	(126)	(636)
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	9,360	9,587	9,033	9,216	9,573	9,587
Loans and advances to customers (net)	9,239	9,512	8,950	9,133	9,493	9,512
Total external assets	19,799	21,115	23,050	22,613	23,378	21,115
Customer accounts	14,712	15,312	15,834	15,052	15,036	15,312
Risk-weighted assets	4,460	3,670	3,102	3,480	3,669	3,670
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	9,239	9,393	9,011	9,088	9,593	9,512
Customer accounts	14,712	15,068	15,705	14,733	14,918	15,312

HSBC
Europe – Other

HSBC Europe – Other – Commercial Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	(155)	(138)	(100)	(109)	(112)	(459)
<i>of which: net interest income/(expense)</i>	<i>(139)</i>	<i>(118)</i>	<i>(110)</i>	<i>(116)</i>	<i>(116)</i>	<i>(460)</i>
Change in expected credit losses and other credit impairment charges	(26)	2	—	—	(1)	1
Total operating expenses	(65)	(38)	(74)	(75)	(68)	(255)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(246)	(174)	(174)	(184)	(181)	(713)
Reported Significant items – Totals (\$m)						
Revenue	(1)	(2)	—	1	(1)	(2)
ECL	—	—	—	—	—	—
Operating expenses	(9)	(2)	1	(9)	(10)	(20)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	(154)	(139)	(103)	(113)	(114)	(457)
<i>of which: net interest income/(expense)</i>	<i>(139)</i>	<i>(122)</i>	<i>(110)</i>	<i>(115)</i>	<i>(115)</i>	<i>(460)</i>
Change in expected credit losses and other credit impairment charges	(26)	—	—	—	—	1
Total operating expenses	(56)	(37)	(73)	(61)	(57)	(235)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(236)	(176)	(176)	(174)	(171)	(691)
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	—	—	—	—	(1)	—
Loans and advances to customers (net)	(26)	—	1	—	—	—
Total external assets	(1,648)	(1,676)	(1,634)	(1,676)	(1,674)	(1,676)
Customer accounts	—	—	—	—	—	—
Risk-weighted assets	(1,481)	(1,459)	(1,200)	(1,198)	(1,181)	(1,459)
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	(26)	—	(1)	—	—	—
Customer accounts	—	—	—	—	—	—

HSBC Europe – Other

HSBC Europe – Other – Global Banking and Markets

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	(139)	(92)	(66)	(56)	(123)	(337)	
<i>of which: net interest income/(expense)</i>	<i>(132)</i>	<i>(153)</i>	<i>(143)</i>	<i>(149)</i>	<i>(148)</i>	<i>(593)</i>	
Change in expected credit losses and other credit impairment charges	(75)	(2)	—	1	1	—	
Total operating expenses	(58)	(120)	(134)	(174)	(72)	(500)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	(272)	(214)	(200)	(229)	(194)	(837)	
Reported Significant items – Totals (\$m)							
Revenue	(1)	(1)	(2)	(1)	(1)	(5)	
ECL	—	—	—	—	—	—	
Operating expenses	(14)	(1)	3	(3)	4	3	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	(138)	(83)	(71)	(66)	(128)	(332)	
<i>of which: net interest income/(expense)</i>	<i>(132)</i>	<i>(155)</i>	<i>(143)</i>	<i>(148)</i>	<i>(146)</i>	<i>(593)</i>	
Change in expected credit losses and other credit impairment charges	(75)	—	—	—	—	—	
Total operating expenses	(44)	(124)	(131)	(160)	(67)	(503)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	(257)	(207)	(202)	(226)	(195)	(835)	
	Balance sheet date					Balance sheet date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Balance sheet – reported (\$m)							
Loans and advances to customers (gross)	—	—	—	—	—	—	
Loans and advances to customers (net)	(75)	—	—	—	—	—	
Total external assets	37	99	(1,171)	(1,201)	(1,199)	99	
Customer accounts	—	1	1	1	1	1	
Risk-weighted assets	(3,658)	(2,639)	(4,370)	(2,632)	(3,499)	(2,639)	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	(75)	—	—	—	—	—	
Customer accounts	—	1	1	1	—	1	

HSBC

Europe – Other

HSBC Europe – Other – Corporate Centre

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	514	1,034	742	910	554	3,240
<i>of which: net interest income/(expense)</i>	<i>(288)</i>	<i>(368)</i>	<i>(163)</i>	<i>(305)</i>	<i>(339)</i>	<i>(1,175)</i>
Change in expected credit losses and other credit impairment charges	—	—	—	2	2	4
Total operating expenses	(801)	(874)	(829)	(891)	(855)	(3,449)
Share of profit in associates and joint ventures	3	(4)	2	2	4	4
Profit/(loss) before tax	(284)	156	(85)	23	(295)	(201)
Reported Significant items – Totals (\$m)						
Revenue	(101)	162	36	149	(180)	167
ECL	—	—	—	—	—	—
Operating expenses	(163)	(98)	(130)	(109)	(120)	(457)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	615	865	696	749	732	3,073
<i>of which: net interest income/(expense)</i>	<i>(288)</i>	<i>(367)</i>	<i>(162)</i>	<i>(305)</i>	<i>(340)</i>	<i>(1,175)</i>
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	4
Total operating expenses	(638)	(778)	(694)	(772)	(733)	(2,992)
Share of profit in associates and joint ventures	3	(2)	2	1	2	4
Profit/(loss) before tax	(20)	85	4	(22)	1	89
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	—	(1)	(1)	—	1	(1)
Loans and advances to customers (net)	—	—	—	1	—	—
Total external assets	30,803	28,728	20,240	16,962	22,120	28,728
Customer accounts	—	—	—	2	1	—
Risk-weighted assets	5,799	7,053	(550)	256	(796)	7,053
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	—	—	—	(1)	(1)	—
Customer accounts	—	—	—	1	—	—

HSBC

Europe – Other

RECONCILING ITEMS

Europe Other– TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(7)	(29)	(42)	(21)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	(200)	32	(73)	47	(226)	(220)
Restructuring and other related costs	91	124	100	104	38	366
Currency translation on significant items		(1)	(1)	(4)	—	
ECL currency translation		4	—	(1)	(2)	
Operating expenses (\$m)						
Currency translation		(1)	23	37	25	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(184)	(121)	(122)	(125)	(121)	(489)
Settlements and provisions in connection with legal and regulatory matters	—	2	—	(1)	(1)	—
Currency translation on significant items		2	2	3	(2)	
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		(1)	—	—	(1)	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items		—	—	—	—	
Europe - Other – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	(5)	(3)	1	13	1	(16)
ECL significant items and currency translation (\$m)	—	4	(1)	(1)	—	—
Operating expense significant items and currency translation (\$m)	3	(17)	(1)	(18)	(9)	(17)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

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Europe – Other

Europe - Other – Commercial Banking

Revenue significant items and currency translation (\$m)	(1)	1	3	4	2	(2)
ECL significant items and currency translation (\$m)	—	2	—	—	(1)	—
Operating expense significant items and currency translation (\$m)	(9)	(1)	(1)	(14)	(11)	(20)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Europe - Other – Global Banking and Markets

Revenue significant items and currency translation (\$m)	(1)	(9)	5	10	5	(5)
ECL significant items and currency translation (\$m)	—	(2)	—	1	1	—
Operating expense significant items and currency translation (\$m)	(14)	4	(3)	(14)	(5)	3
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Europe - Other – Corporate Centre

Revenue significant items and currency translation (\$m)	(101)	169	46	161	(178)	167
ECL significant items and currency translation (\$m)	—	—	—	2	2	—
Operating expense significant items and currency translation (\$m)	(163)	(96)	(135)	(119)	(122)	(457)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(2)	—	1	2	—

HSBC
Asia

Asia – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	3,277	3,189	3,140	3,110	3,157	12,596
Net fee income	1,332	1,259	1,496	1,439	1,677	5,871
Other operating income/(expense)	1,520	1,485	1,938	1,933	1,940	7,296
Net operating income before change in expected credit losses and other credit impairment charges	6,129	5,933	6,574	6,482	6,774	25,763
Change in expected credit losses and other credit impairment charges	(311)	(528)	(105)	(175)	(32)	(840)
Total operating expenses	(3,694)	(3,979)	(3,709)	(3,778)	(3,694)	(15,160)
Share of profit in associates and joint ventures	680	584	543	649	710	2,486
Profit/(loss) before tax	2,804	2,010	3,303	3,178	3,758	12,249
Reported Significant items – Totals (\$m)						
Revenue	67	53	57	30	24	164
ECL	—	—	—	—	—	—
Operating expenses	(120)	(182)	(125)	(143)	(59)	(509)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	6,062	5,869	6,499	6,397	6,676	25,599
<i>of which: net interest income</i>	<i>3,277</i>	<i>3,185</i>	<i>3,132</i>	<i>3,084</i>	<i>3,123</i>	<i>12,596</i>
Change in expected credit losses and other credit impairment charges	(311)	(527)	(105)	(174)	(33)	(840)
Total operating expenses	(3,574)	(3,792)	(3,574)	(3,606)	(3,598)	(14,651)
Share of profit in associates and joint ventures	680	588	553	660	725	2,486
Profit/(loss) before tax	2,857	2,138	3,373	3,277	3,770	12,594
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	502,441	496,631	491,249	506,079	482,154	496,631
Loans and advances to customers (net)	498,121	492,525	487,559	502,360	478,477	492,525
Total external assets	1,262,443	1,228,893	1,220,052	1,215,439	1,183,554	1,228,893
Customer accounts	794,717	792,098	771,463	759,948	756,498	792,098
Risk-weighted assets ¹	405,519	396,206	392,896	407,117	387,188	396,206
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	498,121	491,010	486,809	498,869	475,565	492,525
Customer accounts	794,717	788,713	768,817	753,714	750,887	792,098

Asia – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	2,431	2,552	2,764	2,980	2,928	11,224
<i>of which: net interest income</i>	<i>1,673</i>	<i>1,628</i>	<i>1,614</i>	<i>1,618</i>	<i>1,654</i>	<i>6,514</i>
Change in expected credit losses and other credit impairment charges	(43)	(22)	(69)	(6)	(60)	(157)
Total operating expenses	(1,723)	(1,732)	(1,677)	(1,662)	(1,648)	(6,719)
Share of profit in associates and joint ventures	6	9	2	—	7	18
Profit/(loss) before tax	671	807	1,020	1,312	1,227	4,366
Reported Significant items – Totals (\$m)						
Revenue	5	5	4	(2)	7	14
ECL	—	—	—	—	—	—
Operating expenses	(17)	(25)	(16)	(19)	(12)	(72)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	2,426	2,540	2,752	2,958	2,894	11,210
<i>of which: net interest income</i>	<i>1,673</i>	<i>1,625</i>	<i>1,609</i>	<i>1,602</i>	<i>1,636</i>	<i>6,514</i>
Change in expected credit losses and other credit impairment charges	(43)	(22)	(69)	(7)	(60)	(157)
Total operating expenses	(1,706)	(1,709)	(1,655)	(1,626)	(1,618)	(6,647)
Share of profit in associates and joint ventures	6	9	2	—	7	18
Profit/(loss) before tax	683	818	1,030	1,325	1,223	4,424
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	200,368	198,812	196,771	205,547	192,707	198,812
Loans and advances to customers (net)	199,604	198,044	195,985	204,738	191,826	198,044
Total external assets	418,674	409,817	406,773	404,637	388,060	409,817
Customer accounts	443,077	436,980	428,522	425,545	426,195	436,980
Risk-weighted assets	87,036	84,585	84,006	90,669	79,774	84,585
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	199,604	197,814	195,965	203,296	190,473	198,044
Customer accounts	443,077	435,415	427,012	422,146	423,045	436,980

HSBC

Asia

Asia – Commercial Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	1,496	1,320	1,391	1,364	1,428	5,503
<i>of which: net interest income</i>	<i>997</i>	<i>954</i>	<i>938</i>	<i>924</i>	<i>929</i>	<i>3,745</i>
Change in expected credit losses and other credit impairment charges	(203)	(190)	(53)	(160)	(20)	(423)
Total operating expenses	(680)	(697)	(671)	(701)	(647)	(2,716)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	613	433	667	503	761	2,364
Reported Significant items – Totals (\$m)						
Revenue	1	1	—	(1)	1	1
ECL	—	—	—	—	—	—
Operating expenses	(8)	(15)	(6)	(12)	1	(32)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,495	1,320	1,388	1,352	1,412	5,502
<i>of which: net interest income</i>	<i>997</i>	<i>951</i>	<i>937</i>	<i>918</i>	<i>921</i>	<i>3,745</i>
Change in expected credit losses and other credit impairment charges	(203)	(187)	(54)	(160)	(22)	(423)
Total operating expenses	(672)	(680)	(663)	(684)	(642)	(2,684)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	620	453	671	508	748	2,395
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	174,625	171,463	168,089	170,406	161,154	171,463
Loans and advances to customers (net)	171,736	168,745	165,488	167,805	158,672	168,745
Total external assets	264,768	256,860	253,286	247,119	237,138	256,860
Customer accounts	210,941	212,793	197,645	194,835	187,621	212,793
Risk-weighted assets	157,380	149,323	145,206	144,951	140,723	149,323
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	171,736	168,014	165,038	166,687	157,854	168,745
Customer accounts	210,941	211,875	197,050	193,459	186,516	212,793

Asia – Global Banking and Markets

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	1,832	1,553	1,883	1,756	2,010	7,202
<i>of which: net interest income</i>	<i>686</i>	<i>703</i>	<i>679</i>	<i>654</i>	<i>668</i>	<i>2,704</i>
Change in expected credit losses and other credit impairment charges	(64)	(319)	17	(7)	51	(258)
Total operating expenses	(934)	(980)	(916)	(938)	(917)	(3,751)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	834	254	984	811	1,144	3,193
Reported Significant items – Totals (\$m)						
Revenue	15	(5)	6	(1)	—	—
ECL	—	—	—	—	—	—
Operating expenses	(4)	(3)	(9)	(9)	(5)	(26)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,817	1,552	1,869	1,737	1,978	7,202
<i>of which: net interest income</i>	<i>686</i>	<i>701</i>	<i>678</i>	<i>650</i>	<i>660</i>	<i>2,704</i>
Change in expected credit losses and other credit impairment charges	(64)	(318)	17	(7)	49	(258)
Total operating expenses	(930)	(972)	(902)	(919)	(897)	(3,725)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	823	262	984	811	1,130	3,219
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	127,251	126,158	126,195	129,610	127,820	126,158
Loans and advances to customers (net)	126,584	125,538	125,893	129,299	127,506	125,538
Total external assets	486,932	471,966	471,367	452,681	438,614	471,966
Customer accounts	140,696	142,322	145,293	139,563	142,622	142,322
Risk-weighted assets	118,841	116,560	116,274	118,973	112,338	116,560
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	126,584	124,985	125,614	128,373	126,768	125,538
Customer accounts	140,696	141,419	144,751	138,105	141,266	142,322

HSBC

Asia

Asia – Corporate Centre

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	371	503	537	384	408	1,832
<i>of which: net interest expense</i>	<i>(78)</i>	<i>(94)</i>	<i>(92)</i>	<i>(86)</i>	<i>(94)</i>	<i>(366)</i>
Change in expected credit losses and other credit impairment charges	—	1	—	—	(2)	(1)
Total operating expenses	(357)	(569)	(445)	(477)	(482)	(1,973)
Share of profit in associates and joint ventures	675	576	541	648	703	2,468
Profit/(loss) before tax	689	511	633	555	627	2,326
Reported Significant items – Totals (\$m)						
Revenue	45	48	48	36	17	149
ECL	—	—	—	—	—	—
Operating expenses	(92)	(140)	(93)	(102)	(42)	(377)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	326	457	490	348	390	1,683
<i>of which: net interest expense</i>	<i>(78)</i>	<i>(92)</i>	<i>(91)</i>	<i>(86)</i>	<i>(94)</i>	<i>(366)</i>
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	(1)
Total operating expenses	(265)	(431)	(354)	(376)	(440)	(1,596)
Share of profit in associates and joint ventures	675	580	551	660	718	2,468
Profit/(loss) before tax	736	606	687	632	668	2,554
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	196	197	193	517	473	197
Loans and advances to customers (net)	196	197	193	517	472	197
Total external assets	92,069	90,249	88,625	111,002	119,742	90,249
Customer accounts	4	4	4	5	60	4
Risk-weighted assets	42,262	45,738	47,410	52,524	54,353	45,738
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	196	197	193	513	469	197
Customer accounts	4	3	3	4	60	4

HSBC

Asia

RECONCILING ITEMS

Asia – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(11)	(19)	(55)	(75)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	20	(9)	3	(3)	(2)	(11)
Restructuring and other related costs	47	62	54	33	26	175
Currency translation on significant items	—	—	(1)	—	(1)	—
ECL currency translation		1	—	1	(1)	
Operating expenses (\$m)						
Currency translation		6	10	31	39	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(120)	(182)	(125)	(143)	(59)	(509)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	1	—	2	2	—
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		4	10	11	15	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
Asia – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	5	12	12	22	34	14
ECL significant items and currency translation (\$m)	—	—	—	1	—	—
Operating expense significant items and currency translation (\$m)	(17)	(23)	(22)	(36)	(30)	(72)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

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Asia

Asia – Commercial Banking

Revenue significant items and currency translation (\$m)	1	—	3	12	16	1
ECL significant items and currency translation (\$m)	—	(3)	1	—	2	—
Operating expense significant items and currency translation (\$m)	(8)	(17)	(8)	(17)	(5)	(32)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Asia – Global Banking and Markets

Revenue significant items and currency translation (\$m)	15	1	14	19	32	—
ECL significant items and currency translation (\$m)	—	(1)	—	—	2	—
Operating expense significant items and currency translation (\$m)	(4)	(8)	(14)	(19)	(20)	(26)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Asia – Corporate Centre

Revenue significant items and currency translation (\$m)	45	46	47	36	18	149
ECL significant items and currency translation (\$m)	—	1	—	—	(2)	—
Operating expense significant items and currency translation (\$m)	(92)	(138)	(91)	(101)	(42)	(377)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(4)	(10)	(12)	(15)	—

1 Risk-weighted assets are non-additive across geographical regions due to market risk diversification effects within the Group.

HSBC
Hong Kong

Hong Kong – TOTAL

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net interest income	1,896	1,840	1,808	1,794	1,828	7,270	
Net fee income	807	781	1,007	971	1,139	3,898	
Other operating income	537	460	906	904	1,025	3,295	
Net operating income before change in expected credit losses and other credit impairment charges	3,240	3,081	3,721	3,669	3,992	14,463	
Change in expected credit losses and other credit impairment charges	(205)	(480)	(37)	(6)	(85)	(608)	
Total operating expenses	(2,014)	(2,093)	(1,917)	(1,918)	(2,027)	(7,955)	
Share of profit in associates and joint ventures	1	3	5	2	6	16	
Profit/(loss) before tax	1,022	511	1,772	1,747	1,886	5,916	
Reported Significant items – Totals (\$m)							
Revenue	2	(18)	(18)	(16)	(9)	(61)	
ECL	—	—	—	—	—	—	
Operating expenses	(52)	(97)	(44)	(61)	(25)	(227)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	3,238	3,093	3,727	3,667	3,978	14,524	
<i>of which: net interest income</i>	1,896	1,838	1,802	1,784	1,815	7,270	
Change in expected credit losses and other credit impairment charges	(205)	(479)	(37)	(6)	(84)	(608)	
Total operating expenses	(1,962)	(1,992)	(1,867)	(1,848)	(1,992)	(7,728)	
Share of profit in associates and joint ventures	1	4	4	2	6	16	
Profit/(loss) before tax	1,072	626	1,827	1,815	1,908	6,204	
	Balance sheet date					Balance sheet date	
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Loans and advances to customers (gross)	312,330	313,881	314,681	330,476	308,812	313,881	
Loans and advances to customers (net)	310,240	311,947	313,162	328,913	307,208	311,947	
Total external assets	787,676	771,138	767,628	771,274	745,398	771,138	
Customer accounts	555,922	549,429	537,050	529,172	526,780	549,429	
Risk-weighted assets	201,558	199,433	198,112	209,713	195,802	199,433	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	310,240	310,694	311,472	326,212	305,011	311,947	
Customer accounts	555,922	547,222	534,152	524,827	523,013	549,429	

HSBC Hong Kong

Hong Kong – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,575	1,757	1,980	2,139	2,088	7,964
<i>of which: net interest income</i>	<i>1,194</i>	<i>1,155</i>	<i>1,146</i>	<i>1,142</i>	<i>1,177</i>	<i>4,620</i>
Change in expected credit losses and other credit impairment charges	(50)	(12)	(34)	(6)	(60)	(112)
Total operating expenses	(966)	(963)	(966)	(917)	(939)	(3,785)
Share of profit in associates and joint ventures	(1)	3	3	—	3	9
Profit/(loss) before tax	558	785	983	1,216	1,092	4,076
Reported Significant items – Totals (\$m)						
Revenue	2	2	1	(4)	5	4
ECL	—	—	—	—	—	—
Operating expenses	(11)	(13)	(9)	(6)	(11)	(39)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	1,573	1,752	1,970	2,132	2,070	7,960
<i>of which: net interest income</i>	<i>1,194</i>	<i>1,152</i>	<i>1,142</i>	<i>1,136</i>	<i>1,170</i>	<i>4,620</i>
Change in expected credit losses and other credit impairment charges	(50)	(12)	(34)	(5)	(60)	(112)
Total operating expenses	(955)	(947)	(953)	(907)	(923)	(3,746)
Share of profit in associates and joint ventures	(1)	2	3	1	4	9
Profit/(loss) before tax	567	795	986	1,221	1,091	4,111
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	133,035	133,146	132,655	141,471	129,239	133,146
Loans and advances to customers (net)	132,669	132,802	132,311	141,106	128,837	132,802
Total external assets	310,001	307,078	305,294	306,813	290,508	307,078
Customer accounts	358,206	353,611	347,576	345,451	346,289	353,611
Risk-weighted assets	60,964	59,007	58,992	65,897	56,775	59,007
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	132,669	132,268	131,597	139,947	127,916	132,802
Customer accounts	358,206	352,190	345,700	342,615	343,812	353,611

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Hong Kong – Commercial Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	790	704	763	729	803	2,999
<i>of which: net interest income</i>	<i>514</i>	<i>498</i>	<i>492</i>	<i>481</i>	<i>506</i>	<i>1,977</i>
Change in expected credit losses and other credit impairment charges	(136)	(156)	(36)	2	(51)	(241)
Total operating expenses	(362)	(389)	(357)	(360)	(349)	(1,455)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	292	159	370	371	403	1,303
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	(1)	1	—
ECL	—	—	—	—	—	—
Operating expenses	(5)	(12)	(6)	(9)	(2)	(29)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	790	704	760	726	796	2,999
<i>of which: net interest income</i>	<i>514</i>	<i>497</i>	<i>491</i>	<i>479</i>	<i>503</i>	<i>1,977</i>
Change in expected credit losses and other credit impairment charges	(136)	(157)	(36)	2	(51)	(241)
Total operating expenses	(357)	(375)	(351)	(349)	(345)	(1,426)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	297	172	373	379	400	1,332
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	102,932	104,561	103,423	105,992	100,573	104,561
Loans and advances to customers (net)	101,684	103,438	102,402	104,983	99,562	103,438
Total external assets	148,433	147,920	147,018	146,129	139,844	147,920
Customer accounts	138,583	142,043	131,946	131,859	127,290	142,043
Risk-weighted assets	76,881	74,592	73,270	74,265	71,760	74,592
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	101,684	103,023	101,849	104,121	98,850	103,438
Customer accounts	138,583	141,472	131,234	130,776	126,380	142,043

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Hong Kong – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	755	576	862	756	918	3,112
<i>of which: net interest income</i>	240	245	242	234	228	949
Change in expected credit losses and other credit impairment charges	(20)	(311)	33	(3)	26	(255)
Total operating expenses	(501)	(536)	(471)	(462)	(468)	(1,937)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	234	(271)	424	291	476	920
Reported Significant items – Totals (\$m)						
Revenue	7	(3)	4	(2)	—	(1)
ECL	—	—	—	—	—	—
Operating expenses	(2)	(2)	(7)	(4)	(2)	(15)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	748	577	856	755	912	3,113
<i>of which: net interest income</i>	240	246	242	231	225	949
Change in expected credit losses and other credit impairment charges	(20)	(311)	33	(3)	26	(255)
Total operating expenses	(499)	(533)	(462)	(456)	(463)	(1,922)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	229	(267)	427	296	475	936
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	76,205	76,016	78,449	82,536	78,567	76,016
Loans and advances to customers (net)	75,729	75,551	78,294	82,346	78,376	75,551
Total external assets	273,293	262,300	260,125	252,487	239,282	262,300
Customer accounts	59,133	53,775	57,528	51,862	53,182	53,775
Risk-weighted assets	56,239	57,151	55,858	56,976	54,256	57,151
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	75,729	75,248	77,872	81,670	77,816	75,551
Customer accounts	59,133	53,559	57,218	51,436	52,802	53,775

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Hong Kong – Corporate Centre

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	121	45	116	44	183	388	
<i>of which: net interest expense</i>	<i>(52)</i>	<i>(60)</i>	<i>(72)</i>	<i>(62)</i>	<i>(82)</i>	<i>(276)</i>	
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—	
Total operating expenses	(184)	(205)	(123)	(179)	(271)	(778)	
Share of profit in associates and joint ventures	2	1	2	2	2	7	
Profit/(loss) before tax	(61)	(159)	(5)	(133)	(86)	(383)	
Reported Significant items – Totals (\$m)							
Revenue	(6)	(17)	(22)	(9)	(15)	(63)	
ECL	—	—	—	—	—	—	
Operating expenses	(35)	(72)	(23)	(41)	(9)	(145)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	127	60	139	54	200	451	
<i>of which: net interest expense</i>	<i>(52)</i>	<i>(58)</i>	<i>(72)</i>	<i>(62)</i>	<i>(83)</i>	<i>(276)</i>	
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—	
Total operating expenses	(149)	(137)	(100)	(137)	(262)	(633)	
Share of profit in associates and joint ventures	2	2	2	2	2	7	
Profit/(loss) before tax	(20)	(75)	41	(81)	(60)	(175)	
	Balance sheet date					Balance sheet date	
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Loans and advances to customers (gross)	158	157	155	477	432	157	
Loans and advances to customers (net)	158	157	155	477	432	157	
Total external assets	55,950	53,839	55,191	65,845	75,765	53,839	
Customer accounts	—	—	—	—	19	—	
Risk-weighted assets	7,474	8,683	9,992	12,575	13,011	8,683	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	158	156	154	473	429	157	
Customer accounts	—	—	—	—	18	—	

HSBC
Hong Kong

RECONCILING ITEMS

Hong Kong– TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(6)	(12)	(18)	(23)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	13	(7)	2	(2)	—	(7)
Restructuring and other related costs	(11)	(11)	(20)	(14)	(9)	(54)
Currency translation on significant items	—	—	—	—	—	—
ECL currency translation		1	—	—	1	
Operating expenses (\$m)						
Currency translation		4	6	9	11	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(52)	(97)	(44)	(61)	(25)	(227)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	—	—	—	1	—
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		1	(1)	—	—	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
Hong Kong – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	2	5	10	7	18	4
ECL significant items and currency translation (\$m)	—	—	—	(1)	—	—
Operating expense significant items and currency translation (\$m)	(11)	(16)	(13)	(10)	(16)	(39)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	1	—	(1)	(1)	—

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Hong Kong – Commercial Banking

Revenue significant items and currency translation (\$m)	—	—	3	3	7	—
ECL significant items and currency translation (\$m)	—	1	—	—	—	—
Operating expense significant items and currency translation (\$m)	(5)	(14)	(6)	(11)	(4)	(29)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Hong Kong – Global Banking and Markets

Revenue significant items and currency translation (\$m)	7	(1)	6	1	6	(1)
ECL significant items and currency translation (\$m)	—	—	—	—	—	—
Operating expense significant items and currency translation (\$m)	(2)	(3)	(9)	(6)	(5)	(15)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Hong Kong – Corporate Centre

Revenue significant items and currency translation (\$m)	(6)	(15)	(23)	(10)	(17)	(63)
ECL significant items and currency translation (\$m)	—	—	—	—	—	—
Operating expense significant items and currency translation (\$m)	(35)	(68)	(23)	(42)	(9)	(145)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(1)	—	—	—	—

HSBC Mainland China

Mainland China – Wealth and Personal Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	194	223	199	219	216	857
<i>of which: net interest income</i>	<i>111</i>	<i>107</i>	<i>101</i>	<i>101</i>	<i>100</i>	<i>409</i>
Change in expected credit losses and other credit impairment charges	(6)	(13)	(6)	(4)	(2)	(25)
Total operating expenses	(226)	(276)	(219)	(227)	(205)	(927)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(38)	(66)	(26)	(12)	9	(95)
Reported Significant items – Totals (\$m)						
Revenue	—	1	—	—	—	1
ECL	—	—	—	—	—	—
Operating expenses	(1)	(4)	(1)	—	—	(5)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	194	222	203	224	221	856
<i>of which: net interest income</i>	<i>111</i>	<i>109</i>	<i>103</i>	<i>101</i>	<i>101</i>	<i>409</i>
Change in expected credit losses and other credit impairment charges	(6)	(13)	(6)	(4)	(2)	(25)
Total operating expenses	(225)	(273)	(222)	(232)	(211)	(922)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(37)	(64)	(25)	(12)	8	(91)
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	11,684	11,629	11,384	11,091	10,829	11,629
Loans and advances to customers (net)	11,608	11,553	11,308	11,015	10,749	11,553
Total external assets	19,667	19,933	19,793	18,199	17,908	19,933
Customer accounts	14,131	13,976	13,234	12,942	12,740	13,976
Risk-weighted assets	5,961	6,005	5,865	5,669	5,542	6,005
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	11,608	11,583	11,512	11,219	11,101	11,553
Customer accounts	14,131	14,012	13,472	13,182	13,158	13,976

HSBC Mainland China

Mainland China – Commercial Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	226	194	204	197	192	787
<i>of which: net interest income</i>	<i>165</i>	<i>161</i>	<i>161</i>	<i>151</i>	<i>143</i>	<i>616</i>
Change in expected credit losses and other credit impairment charges	(34)	(21)	(26)	(20)	19	(48)
Total operating expenses	(110)	(116)	(117)	(119)	(99)	(451)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	82	57	61	58	112	288
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	—	(1)	—	—	3	2
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	226	195	208	200	196	787
<i>of which: net interest income</i>	<i>165</i>	<i>162</i>	<i>164</i>	<i>154</i>	<i>146</i>	<i>616</i>
Change in expected credit losses and other credit impairment charges	(34)	(21)	(26)	(20)	19	(48)
Total operating expenses	(110)	(116)	(119)	(121)	(104)	(453)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	82	58	63	59	111	286
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	26,539	24,612	23,997	23,942	21,922	24,612
Loans and advances to customers (net)	26,325	24,429	23,821	23,763	21,755	24,429
Total external assets	38,454	36,546	35,821	33,388	31,650	36,546
Customer accounts	19,281	20,481	18,536	18,443	16,674	20,481
Risk-weighted assets	29,485	27,601	25,738	25,379	24,429	27,601
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	26,325	24,491	24,250	24,205	22,468	24,429
Customer accounts	19,281	20,533	18,869	18,786	17,220	20,481

HSBC Mainland China

Mainland China – Global Banking and Markets

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	271	264	274	266	273	1,077
<i>of which: net interest income</i>	168	178	167	164	160	669
Change in expected credit losses and other credit impairment charges	(34)	(11)	(6)	4	(1)	(14)
Total operating expenses	(109)	(116)	(122)	(123)	(116)	(477)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	128	137	146	147	156	586
Reported Significant items - Totals (\$m)						
Revenue	1	(2)	—	1	1	—
ECL	—	—	—	—	—	—
Operating expenses	—	—	—	—	—	—
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	270	269	279	270	277	1,078
<i>of which: net interest income</i>	168	178	170	168	164	669
Change in expected credit losses and other credit impairment charges	(34)	(14)	(6)	5	—	(14)
Total operating expenses	(109)	(118)	(125)	(124)	(118)	(477)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	127	137	148	151	159	587
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	17,982	18,274	16,941	16,343	16,195	18,274
Loans and advances to customers (net)	17,924	18,231	16,910	16,319	16,164	18,231
Total external assets	54,850	51,277	51,092	46,459	46,484	51,277
Customer accounts	21,068	24,809	22,688	25,842	25,468	24,809
Risk-weighted assets	19,914	17,637	17,272	17,633	16,790	17,637
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	17,924	18,278	17,214	16,622	16,693	18,231
Customer accounts	21,068	24,873	23,096	26,322	26,303	24,809

HSBC Mainland China

Mainland China – Corporate Centre

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	303	304	282	226	200	1,012	
<i>of which: net interest expense</i>	<i>(10)</i>	<i>(14)</i>	<i>(3)</i>	<i>(2)</i>	<i>(2)</i>	<i>(21)</i>	
Change in expected credit losses and other credit impairment charges	—	(2)	(1)	1	1	(1)	
Total operating expenses	(268)	(249)	(254)	(210)	(205)	(918)	
Share of profit in associates and joint ventures	672	572	539	648	702	2,461	
Profit/(loss) before tax	707	625	566	665	698	2,554	
Reported Significant items – Totals (\$m)							
Revenue	17	14	3	12	10	39	
ECL	—	—	—	—	—	—	
Operating expenses	(8)	(3)	(9)	(8)	(8)	(28)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	286	288	286	219	195	973	
<i>of which: net interest expense</i>	<i>(10)</i>	<i>(16)</i>	<i>(3)</i>	<i>(1)</i>	<i>(1)</i>	<i>(21)</i>	
Change in expected credit losses and other credit impairment charges	—	—	(1)	—	—	(1)	
Total operating expenses	(260)	(244)	(250)	(208)	(203)	(890)	
Share of profit in associates and joint ventures	672	578	549	658	716	2,461	
Profit/(loss) before tax	698	622	584	669	708	2,543	
	Balance sheet date					Balance sheet date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Balance sheet – reported (\$m)							
Loans and advances to customers (gross)	27	27	26	26	26	27	
Loans and advances to customers (net)	27	27	26	26	26	27	
Total external assets	31,453	32,033	28,802	35,696	34,314	32,033	
Customer accounts	—	—	—	—	37	—	
Risk-weighted assets	31,957	34,261	34,079	34,796	34,932	34,261	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	27	27	27	27	27	27	
Customer accounts	—	—	—	—	38	—	

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Mainland China

RECONCILING ITEMS

Mainland China – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		7	18	14	20	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	1	—	—	—	—	—
Restructuring and other related costs	18	17	3	11	10	41
Currency translation on significant items	—	—	(1)	1	(1)	—
ECL currency translation		1	(1)	(1)	—	
Operating expenses (\$m)						
Currency translation		(6)	(14)	(12)	(14)	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(10)	(11)	(10)	(7)	(4)	(32)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	1	—	—	—	—
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		4	10	12	14	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
Mainland China – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	—	1	(4)	(5)	(5)	1
ECL significant items and currency translation (\$m)	—	—	—	—	—	—
Operating expense significant items and currency translation (\$m)	(1)	(3)	3	5	6	(5)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

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Mainland China – Commercial Banking

Revenue significant items and currency translation (\$m)	—	(1)	(4)	(3)	(4)	—
ECL significant items and currency translation (\$m)	—	—	—	—	—	—
Operating expense significant items and currency translation (\$m)	—	—	2	2	5	2
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Mainland China – Global Banking and Markets

Revenue significant items and currency translation (\$m)	1	(5)	(5)	(4)	(4)	—
ECL significant items and currency translation (\$m)	—	3	—	(1)	(1)	—
Operating expense significant items and currency translation (\$m)	—	2	3	1	2	—
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Mainland China – Corporate Centre

Revenue significant items and currency translation (\$m)	17	16	(4)	7	5	39
ECL significant items and currency translation (\$m)	—	(2)	—	1	1	—
Operating expense significant items and currency translation (\$m)	(8)	(5)	(4)	(2)	(2)	(28)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(6)	(10)	(10)	(14)	—

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Middle East and North Africa

Middle East and North Africa – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	341	328	321	320	330	1,299
Net fee income	215	215	187	185	187	774
Other operating income	168	138	119	115	115	487
Net operating income before change in expected credit losses and other credit impairment charges	724	681	627	620	632	2,560
Change in expected credit losses and other credit impairment charges	43	(28)	44	61	55	132
Total operating expenses	(380)	(401)	(358)	(397)	(388)	(1,544)
Share of profit/(loss) in associates and joint ventures	(2)	70	65	102	38	275
Profit/(loss) before tax	385	322	378	386	337	1,423
Reported Significant items – Totals (\$m)						
Revenue	1	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(12)	(19)	(15)	(11)	(11)	(56)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	723	661	599	591	593	2,560
<i>of which: net interest income</i>	341	317	306	302	302	1,299
Change in expected credit losses and other credit impairment charges	43	(27)	45	59	50	132
Total operating expenses	(368)	(376)	(328)	(368)	(354)	(1,488)
Share of profit/(loss) in associates and joint ventures	(2)	70	66	102	38	275
Profit/(loss) before tax	396	328	382	384	327	1,479
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	27,873	27,756	28,547	29,211	29,927	27,756
Loans and advances to customers (net)	26,708	26,375	27,095	27,608	28,176	26,375
Total external assets	67,689	66,945	64,478	63,515	65,210	66,945
Customer accounts	43,873	42,629	42,089	41,086	41,916	42,629
Risk-weighted assets ¹	60,738	60,223	60,319	59,476	59,830	60,223
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	26,708	25,875	25,806	26,115	26,550	26,375
Customer accounts	43,873	41,291	39,398	38,366	39,152	42,629

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Middle East and North Africa

Middle East and North Africa – Wealth and Personal Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	214	203	211	197	206	817
<i>of which: net interest income</i>	<i>137</i>	<i>125</i>	<i>127</i>	<i>125</i>	<i>129</i>	<i>506</i>
Change in expected credit losses and other credit impairment charges	(5)	(2)	31	1	7	37
Total operating expenses	(161)	(172)	(156)	(169)	(163)	(660)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	48	29	86	29	50	194
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(1)	(4)	—	(1)	(2)	(7)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	214	194	201	187	194	817
<i>of which: net interest income</i>	<i>137</i>	<i>125</i>	<i>122</i>	<i>117</i>	<i>121</i>	<i>506</i>
Change in expected credit losses and other credit impairment charges	(5)	(2)	31	1	6	37
Total operating expenses	(160)	(163)	(146)	(157)	(148)	(653)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	49	29	86	31	52	201
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	5,560	5,416	5,439	5,315	5,480	5,416
Loans and advances to customers (net)	5,393	5,244	5,227	5,051	5,196	5,244
Total external assets	17,041	17,046	16,504	15,995	15,980	17,046
Customer accounts	21,553	21,010	21,143	21,325	21,142	21,010
Risk-weighted assets	8,735	8,043	7,893	7,648	7,454	8,043
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	5,393	5,169	5,041	4,862	4,994	5,244
Customer accounts	21,553	20,255	19,444	19,581	19,321	21,010

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Middle East and North Africa

Middle East and North Africa – Commercial Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	156	156	158	153	145	612
<i>of which: net interest income</i>	<i>95</i>	<i>97</i>	<i>99</i>	<i>95</i>	<i>89</i>	<i>380</i>
Change in expected credit losses and other credit impairment charges	19	(39)	(16)	(2)	18	(39)
Total operating expenses	(80)	(97)	(74)	(84)	(83)	(338)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	95	20	68	67	80	235
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(1)	(1)	—	(2)	(2)	(5)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	156	149	148	145	135	612
<i>of which: net interest income</i>	<i>95</i>	<i>95</i>	<i>92</i>	<i>86</i>	<i>80</i>	<i>380</i>
Change in expected credit losses and other credit impairment charges	19	(36)	(16)	(5)	13	(39)
Total operating expenses	(79)	(93)	(70)	(80)	(79)	(333)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	96	20	62	60	69	240
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	10,817	10,988	11,342	11,765	11,805	10,988
Loans and advances to customers (net)	9,885	9,867	10,197	10,538	10,575	9,867
Total external assets	16,832	17,229	17,205	17,516	17,677	17,229
Customer accounts	9,752	9,173	8,772	8,748	8,970	9,173
Risk-weighted assets	14,465	14,763	15,498	15,736	15,547	14,763
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	9,885	9,586	9,481	9,670	9,646	9,867
Customer accounts	9,752	9,015	8,402	8,356	8,637	9,173

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Middle East and North Africa

Middle East and North Africa – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	352	324	252	262	270	1,108
<i>of which: net interest income</i>	<i>119</i>	<i>111</i>	<i>107</i>	<i>112</i>	<i>105</i>	<i>435</i>
Change in expected credit losses and other credit impairment charges	30	12	29	61	30	132
Total operating expenses	(114)	(112)	(99)	(112)	(112)	(435)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	268	224	182	211	188	805
Reported Significant items – Totals (\$m)						
Revenue	1	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(1)	3	—	(2)	(2)	(1)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	351	314	242	252	255	1,108
<i>of which: net interest income</i>	<i>119</i>	<i>107</i>	<i>100</i>	<i>106</i>	<i>97</i>	<i>435</i>
Change in expected credit losses and other credit impairment charges	30	10	29	62	30	132
Total operating expenses	(113)	(110)	(95)	(107)	(105)	(434)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	268	214	176	207	180	806
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	11,497	11,352	11,765	12,131	12,642	11,352
Loans and advances to customers (net)	11,431	11,264	11,671	12,019	12,406	11,264
Total external assets	27,348	26,168	24,366	23,773	25,251	26,168
Customer accounts	12,560	12,443	12,173	11,011	11,805	12,443
Risk-weighted assets	15,191	15,107	15,469	15,163	15,669	15,107
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	11,431	11,120	11,285	11,584	11,910	11,264
Customer accounts	12,560	12,019	11,551	10,428	11,193	12,443

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Middle East and North Africa

Middle East and North Africa – Corporate Centre

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	3	5	6	5	9	25
<i>of which: net interest income/(expense)</i>	<i>(10)</i>	<i>(9)</i>	<i>(11)</i>	<i>(10)</i>	<i>8</i>	<i>(22)</i>
Change in expected credit losses and other credit impairment charges	—	—	—	—	1	1
Total operating expenses	(26)	(23)	(30)	(30)	(29)	(112)
Share of profit/(loss) in associates and joint ventures	(2)	69	66	102	38	275
Profit/(loss) before tax	(25)	51	42	77	19	189
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(9)	(13)	(13)	(8)	(9)	(43)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	3	4	7	6	9	25
<i>of which: net interest income/(expense)</i>	<i>(10)</i>	<i>(9)</i>	<i>(8)</i>	<i>(8)</i>	<i>3</i>	<i>(22)</i>
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	1
Total operating expenses	(17)	(9)	(17)	(24)	(22)	(69)
Share of profit/(loss) in associates and joint ventures	(2)	70	66	102	38	275
Profit/(loss) before tax	(16)	65	56	84	25	232
Balance sheet – reported (\$m)						
Balance sheet – reported (\$m)	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	—	—	—	—	—	—
Loans and advances to customers (net)	—	—	—	—	—	—
Total external assets	6,467	6,502	6,403	6,231	6,303	6,502
Customer accounts	8	3	—	2	—	3
Risk-weighted assets	22,347	22,310	21,459	20,929	21,160	22,310
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	—	—	—	—	—	—
Customer accounts	8	3	—	2	—	3

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Middle East and North Africa

RECONCILING ITEMS

Middle East and North Africa– TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(20)	(28)	(29)	(39)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	1	—	—	—	—	—
Restructuring and other related costs	—	—	—	—	—	—
Currency translation on significant items	—	—	—	—	—	—
ECL currency translation		1	1	(2)	(5)	
Operating expenses (\$m)						
Currency translation		7	16	19	23	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(12)	(19)	(15)	(11)	(11)	(56)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	1	1	1	—	—
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		—	1	—	—	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
Middle East and North Africa – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	—	9	10	10	12	—
ECL significant items and currency translation (\$m)	—	—	—	—	1	—
Operating expense significant items and currency translation (\$m)	(1)	(9)	(10)	(12)	(15)	(7)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

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Middle East and North Africa

Middle East and North Africa – Commercial Banking

Revenue significant items and currency translation (\$m)	—	7	10	8	10	—
ECL significant items and currency translation (\$m)	—	(3)	—	3	5	—
Operating expense significant items and currency translation (\$m)	(1)	(4)	(4)	(4)	(4)	(5)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Middle East and North Africa – Global Banking and Markets

Revenue significant items and currency translation (\$m)	1	10	10	10	15	—
ECL significant items and currency translation (\$m)	—	2	—	(1)	—	—
Operating expense significant items and currency translation (\$m)	(1)	(2)	(4)	(5)	(7)	(1)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Middle East and North Africa – Corporate Centre

Revenue significant items and currency translation (\$m)	—	1	(1)	(1)	—	—
ECL significant items and currency translation (\$m)	—	—	—	—	1	—
Operating expense significant items and currency translation (\$m)	(9)	(14)	(13)	(6)	(7)	(43)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(1)	—	—	—	—

1 Risk-weighted assets are non-additive across geographical regions due to market risk diversification effects within the Group.

HSBC
North America

North America – TOTAL

	Quarter ended					Year to date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Reported (\$m)							
Net interest income	724	700	712	729	704	2,845	
Net fee income	522	524	522	501	509	2,056	
Other operating income	391	329	216	272	336	1,153	
Net operating income before change in expected credit losses and other credit impairment charges	1,637	1,553	1,450	1,502	1,549	6,054	
Change in expected credit losses and other credit impairment charges	58	(19)	45	108	104	238	
Total operating expenses	(1,142)	(1,323)	(1,137)	(1,289)	(1,169)	(4,918)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	553	211	358	321	484	1,374	
Reported Significant items – Totals (\$m)							
Revenue	101	14	(21)	(3)	—	(10)	
ECL	—	—	—	—	—	—	
Operating expenses	(63)	(179)	(62)	(153)	(38)	(432)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Adjusted (\$m)							
Net operating income before change in expected credit losses and other credit impairment charges	1,536	1,537	1,469	1,490	1,549	6,064	
<i>of which: net interest income</i>	724	701	711	721	703	2,845	
Change in expected credit losses and other credit impairment charges	58	(19)	45	107	104	238	
Total operating expenses	(1,079)	(1,142)	(1,074)	(1,128)	(1,131)	(4,486)	
Share of profit in associates and joint ventures	—	—	—	—	—	—	
Profit/(loss) before tax	515	376	440	469	522	1,816	

	Balance sheet date					Balance sheet date	
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21	
Balance sheet – reported (\$m)							
Loans and advances to customers (gross)	113,270	109,392	107,088	107,244	109,757	109,392	
Loans and advances to customers (net)	112,660	108,717	106,422	106,414	108,751	108,717	
Total external assets	338,927	341,935	364,292	354,717	361,930	341,935	
Customer accounts	174,376	178,565	179,100	176,152	182,576	178,565	
Risk-weighted assets ¹	113,634	110,412	113,170	115,208	115,785	110,412	
Balance sheet data – at most recent balance sheet date FX rates (\$m)							
Loans and advances to customers (net)	112,660	109,385	107,174	105,834	108,882	108,717	
Customer accounts	174,376	179,279	179,897	175,527	182,722	178,565	

HSBC

North America

North America – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	536	478	463	483	495	1,919
<i>of which: net interest income</i>	297	304	325	330	327	1,286
Change in expected credit losses and other credit impairment charges	(1)	(20)	45	(6)	(1)	18
Total operating expenses	(397)	(469)	(440)	(519)	(449)	(1,877)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	138	(11)	68	(42)	45	60
Reported Significant items – Totals (\$m)						
Revenue	93	17	(1)	(1)	(1)	14
ECL	—	—	—	—	—	—
Operating expenses	(6)	(9)	(5)	(73)	(5)	(92)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	443	460	464	478	497	1,905
<i>of which: net interest income</i>	297	303	324	326	327	1,286
Change in expected credit losses and other credit impairment charges	(1)	(20)	45	(6)	(2)	18
Total operating expenses	(391)	(460)	(435)	(441)	(443)	(1,785)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	51	(20)	74	31	52	138
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	51,363	51,288	50,568	50,420	51,328	51,288
Loans and advances to customers (net)	51,151	51,058	50,363	50,074	50,916	51,058
Total external assets	86,556	104,836	110,716	105,818	104,099	104,836
Customer accounts	73,726	73,052	72,599	70,486	81,025	73,052
Risk-weighted assets	19,282	21,055	21,990	22,412	21,989	21,055
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	51,151	51,407	50,761	49,770	50,984	51,058
Customer accounts	73,726	73,435	73,041	70,149	81,106	73,052

HSBC North America

North America – Commercial Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	493	508	487	473	446	1,914
<i>of which: net interest income</i>	<i>311</i>	<i>318</i>	<i>319</i>	<i>304</i>	<i>285</i>	<i>1,226</i>
Change in expected credit losses and other credit impairment charges	58	(6)	(23)	38	45	54
Total operating expenses	(240)	(241)	(225)	(241)	(238)	(945)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	311	261	239	270	253	1,023
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(4)	(2)	(6)	(6)	—	(14)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	493	507	486	466	446	1,914
<i>of which: net interest income</i>	<i>311</i>	<i>318</i>	<i>318</i>	<i>300</i>	<i>285</i>	<i>1,226</i>
Change in expected credit losses and other credit impairment charges	58	(7)	(23)	37	46	54
Total operating expenses	(236)	(236)	(218)	(234)	(240)	(931)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	315	264	245	269	252	1,037
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	48,621	45,323	43,578	44,615	44,665	45,323
Loans and advances to customers (net)	48,277	44,933	43,182	44,197	44,208	44,933
Total external assets	87,916	77,197	79,585	77,260	77,268	77,197
Customer accounts	64,407	68,844	67,329	66,303	63,545	68,844
Risk-weighted assets	52,734	51,280	50,207	49,459	49,690	51,280
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	48,277	45,217	43,499	43,949	44,264	44,933
Customer accounts	64,407	69,110	67,613	66,072	63,598	68,844

HSBC North America

North America – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	560	495	472	461	563	1,991
<i>of which: net interest income</i>	<i>96</i>	<i>81</i>	<i>77</i>	<i>91</i>	<i>96</i>	<i>345</i>
Change in expected credit losses and other credit impairment charges	1	6	23	76	60	165
Total operating expenses	(376)	(380)	(337)	(368)	(374)	(1,459)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	185	121	158	169	249	697
Reported Significant items – Totals (\$m)						
Revenue	2	(3)	(3)	(7)	(6)	(19)
ECL	—	—	—	—	—	—
Operating expenses	(4)	(16)	(6)	(5)	—	(27)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	558	498	475	464	569	2,010
<i>of which: net interest income</i>	<i>96</i>	<i>81</i>	<i>76</i>	<i>90</i>	<i>97</i>	<i>345</i>
Change in expected credit losses and other credit impairment charges	1	7	23	76	60	165
Total operating expenses	(372)	(370)	(330)	(359)	(372)	(1,432)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	187	135	168	181	257	743
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	13,285	12,781	12,942	12,209	13,764	12,781
Loans and advances to customers (net)	13,231	12,726	12,877	12,143	13,627	12,726
Total external assets	158,832	154,520	169,097	166,707	175,864	154,520
Customer accounts	36,242	36,674	39,177	39,367	38,011	36,674
Risk-weighted assets	37,655	34,944	37,494	39,576	39,661	34,944
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	13,231	12,761	12,915	12,115	13,634	12,726
Customer accounts	36,242	36,740	39,248	39,311	38,024	36,674

HSBC North America

North America – Corporate Centre

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	48	73	28	85	45	231
<i>of which: net interest expense</i>	<i>18</i>	<i>(2)</i>	<i>(8)</i>	<i>5</i>	<i>(7)</i>	<i>(12)</i>
Change in expected credit losses and other credit impairment charges	—	1	—	—	(1)	—
Total operating expenses	(129)	(234)	(135)	(161)	(107)	(637)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(81)	(160)	(107)	(76)	(63)	(406)
Reported Significant items – Totals (\$m)						
Revenue	6	4	(17)	3	4	(6)
ECL	—	—	—	—	—	—
Operating expenses	(50)	(154)	(45)	(67)	(33)	(299)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	42	72	43	81	39	237
<i>of which: net interest expense</i>	<i>18</i>	<i>(1)</i>	<i>(8)</i>	<i>5</i>	<i>(7)</i>	<i>(12)</i>
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	(79)	(77)	(90)	(95)	(75)	(338)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(37)	(5)	(47)	(14)	(36)	(101)
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet - reported (\$m)						
Loans and advances to customers (gross)	—	—	—	—	—	—
Loans and advances to customers (net)	—	—	—	—	—	—
Total external assets	5,624	5,383	4,893	4,933	4,698	5,383
Customer accounts	—	(5)	(5)	(5)	(5)	(5)
Risk-weighted assets	3,963	3,133	3,479	3,761	4,445	3,133
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	—	—	—	—	—	—
Customer accounts	—	(5)	(5)	(5)	(5)	(5)

HSBC
North America

RECONCILING ITEMS

North America – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(2)	(2)	(15)	—	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	2	(1)	(4)	—	—	(5)
Restructuring and other related costs	99	15	(17)	(3)	—	(5)
Currency translation on significant items	—	—	—	—	—	—
ECL currency translation		—	—	(1)	—	
Operating expenses (\$m)						
Currency translation		2	1	9	—	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(63)	(179)	(62)	(153)	(38)	(432)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	—	—	1	—	—
Share of profit in associates and joint ventures significant items						
Currency translation		—	—	—	—	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items (\$m)	—	—	—	—	—	—
North America – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	93	18	(1)	5	(2)	14
ECL significant items and currency translation (\$m)	—	—	—	—	1	—
Operating expense significant items and currency translation (\$m)	(6)	(9)	(5)	(78)	(6)	(92)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

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North America

North America – Commercial Banking

Revenue significant items and currency translation (\$m)	—	1	1	7	—	—
ECL significant items and currency translation (\$m)	—	1	—	1	(1)	—
Operating expense significant items and currency translation (\$m)	(4)	(5)	(7)	(7)	2	(14)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

North America – Global Banking and Markets

Revenue significant items and currency translation (\$m)	2	(3)	(3)	(3)	(6)	(19)
ECL significant items and currency translation (\$m)	—	(1)	—	—	—	—
Operating expense significant items and currency translation (\$m)	(4)	(10)	(7)	(9)	(2)	(27)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

North America – Corporate Centre

Revenue significant items and currency translation (\$m)	6	1	(15)	4	6	(6)
ECL significant items and currency translation (\$m)	—	1	—	—	(1)	—
Operating expense significant items and currency translation (\$m)	(50)	(157)	(45)	(66)	(32)	(299)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

1 Risk-weighted assets are non-additive across geographical regions due to market risk diversification effects within the Group.

US – TOTAL

Reported (\$m)

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net interest income	424	436	448	464	461	1,809
Net fee income	354	351	353	329	343	1,376
Other operating income	342	237	133	191	260	821
Net operating income before change in expected credit losses and other credit impairment charges	1,120	1,024	934	984	1,064	4,006
Change in expected credit losses and other credit impairment charges	25	(10)	41	83	91	205
Total operating expenses	(846)	(996)	(838)	(973)	(876)	(3,683)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	299	18	137	94	279	528

Reported Significant items – Totals (\$m)

Revenue	99	12	(22)	(2)	(2)	(14)
ECL	—	—	—	—	—	—
Operating expenses	(52)	(157)	(45)	(121)	(32)	(355)
Share of profit in associates and joint ventures	—	—	—	—	—	—

Adjusted (\$m)

Net operating income before change in expected credit losses and other credit impairment charges	1,021	1,013	955	988	1,064	4,020
<i>of which: net interest income</i>	424	436	448	464	461	1,809
Change in expected credit losses and other credit impairment charges	25	(10)	41	84	91	205
Total operating expenses	(794)	(840)	(793)	(851)	(844)	(3,328)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	252	163	203	221	311	897

Balance sheet – reported (\$m)

	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	54,360	52,953	51,913	52,387	57,641	52,953
Loans and advances to customers (net)	54,122	52,678	51,656	51,985	57,090	52,678
Total external assets	241,118	244,904	267,431	260,185	268,289	244,904
Customer accounts	107,659	111,921	114,064	110,579	119,416	111,921
Risk-weighted assets	80,274	77,778	80,303	81,866	82,790	77,778

Balance sheet data – at most recent balance sheet date FX rates (\$m)

Loans and advances to customers (net)	54,122	52,678	51,656	51,985	57,090	52,678
Customer accounts	107,659	111,921	114,064	110,579	119,416	111,921

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US**

HSBC US – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	332	278	262	278	298	1,116
<i>of which: net interest income</i>	<i>165</i>	<i>183</i>	<i>198</i>	<i>199</i>	<i>202</i>	<i>782</i>
Change in expected credit losses and other credit impairment charges	(4)	(15)	34	—	2	21
Total operating expenses	(252)	(314)	(289)	(367)	(298)	(1,268)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	76	(51)	7	(89)	2	(131)
Reported Significant items – Totals (\$m)						
Revenue	93	15	(1)	—	—	14
ECL	—	—	—	—	—	—
Operating expenses	(5)	(10)	(2)	(70)	(4)	(86)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	239	259	263	280	300	1,102
<i>of which: net interest income</i>	<i>165</i>	<i>180</i>	<i>198</i>	<i>200</i>	<i>203</i>	<i>782</i>
Change in expected credit losses and other credit impairment charges	(4)	(14)	34	—	2	21
Total operating expenses	(247)	(305)	(287)	(297)	(294)	(1,182)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(12)	(60)	10	(17)	8	(59)
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	21,055	21,606	21,253	21,565	24,068	21,606
Loans and advances to customers (net)	20,996	21,539	21,209	21,395	23,831	21,539
Total external assets	45,296	61,774	67,723	63,640	62,768	61,774
Customer accounts	39,567	39,269	38,786	37,160	47,757	39,269
Risk-weighted assets	13,194	14,839	15,770	16,097	15,717	14,839
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	20,996	21,539	21,209	21,395	23,831	21,539
Customer accounts	39,567	39,269	38,786	37,160	47,757	39,269

HSBC US

HSBC US – Commercial Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	259	272	262	253	244	1,031
<i>of which: net interest income</i>	<i>176</i>	<i>181</i>	<i>191</i>	<i>183</i>	<i>179</i>	<i>734</i>
Change in expected credit losses and other credit impairment charges	27	2	(24)	11	37	26
Total operating expenses	(148)	(149)	(134)	(152)	(150)	(585)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	138	125	104	112	131	472
Reported Significant items - Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(4)	—	(2)	(5)	(1)	(8)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	259	272	262	253	244	1,031
<i>of which: net interest income</i>	<i>176</i>	<i>183</i>	<i>191</i>	<i>182</i>	<i>178</i>	<i>734</i>
Change in expected credit losses and other credit impairment charges	27	1	(24)	12	38	26
Total operating expenses	(144)	(145)	(132)	(148)	(151)	(577)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	142	128	106	117	131	480
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	22,809	21,650	20,645	21,471	22,684	21,650
Loans and advances to customers (net)	22,661	21,475	20,473	21,290	22,491	21,475
Total external assets	51,262	42,371	45,465	43,057	43,654	42,371
Customer accounts	39,408	43,709	43,845	41,716	40,299	43,709
Risk-weighted assets	30,686	29,962	29,111	27,937	28,953	29,962
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	22,661	21,475	20,473	21,290	22,491	21,475
Customer accounts	39,408	43,709	43,845	41,716	40,299	43,709

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US

HSBC US – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	492	429	398	384	486	1,697
<i>of which: net interest income</i>	88	77	67	79	87	310
Change in expected credit losses and other credit impairment charges	2	1	32	73	52	158
Total operating expenses	(345)	(345)	(307)	(337)	(342)	(1,331)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	149	85	123	120	196	524
Reported Significant items – Totals (\$m)						
Revenue	1	(2)	(4)	(7)	(6)	(19)
ECL	—	—	—	—	—	—
Operating expenses	(3)	(9)	(6)	(7)	(2)	(24)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	491	429	402	393	492	1,716
<i>of which: net interest income</i>	88	78	67	79	87	310
Change in expected credit losses and other credit impairment charges	2	3	32	72	51	158
Total operating expenses	(342)	(338)	(300)	(330)	(339)	(1,307)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	151	94	134	135	204	567
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	10,495	9,698	10,014	9,351	10,889	9,698
Loans and advances to customers (net)	10,465	9,665	9,974	9,301	10,767	9,665
Total external assets	139,361	135,931	149,575	148,763	157,376	135,931
Customer accounts	28,684	28,949	31,438	31,708	31,366	28,949
Risk-weighted assets	32,657	30,017	32,125	34,275	33,713	30,017
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	10,465	9,665	9,974	9,301	10,767	9,665
Customer accounts	28,684	28,949	31,438	31,708	31,366	28,949

HSBC
US

HSBC US – Corporate Centre

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	38	50	12	66	33	161
<i>of which: net interest expense</i>	(5)	(2)	(8)	2	(9)	(17)
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	(101)	(193)	(107)	(113)	(85)	(498)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(63)	(143)	(95)	(47)	(52)	(337)
Reported Significant items – Totals (\$m)						
Revenue	5	4	(17)	1	1	(11)
ECL	—	—	—	—	—	—
Operating expenses	(39)	(141)	(34)	(37)	(24)	(236)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	33	53	29	62	29	172
<i>of which: net interest expense</i>	(5)	(6)	(8)	4	(7)	(17)
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	(62)	(52)	(73)	(76)	(60)	(262)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(29)	1	(44)	(14)	(31)	(90)
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	—	—	—	—	—	—
Loans and advances to customers (net)	—	—	—	—	—	—
Total external assets	5,200	4,829	4,669	4,725	4,492	4,829
Customer accounts	—	(5)	(5)	(5)	(5)	(5)
Risk-weighted assets	3,737	2,960	3,297	3,557	4,407	2,960
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	—	—	—	—	—	—
Customer accounts	—	(5)	(5)	(5)	(5)	(5)

HSBC

US

RECONCILING ITEMS

US- TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		—	—	1	(1)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	1	(1)	(4)	1	(1)	(5)
Restructuring and other related costs	98	13	(18)	(3)	(1)	(9)
Currency translation on significant items		(1)	1	(1)	1	
ECL currency translation		—	—	1	—	
Operating expenses (\$m)						
Currency translation		(1)	—	2	(1)	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(52)	(157)	(45)	(121)	(32)	(355)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items		—	—	1	(1)	
Share of profit in associates and joint ventures significant items						
Currency translation		—	—	—	—	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items (\$m)		—	—	—	—	
US – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	93	19	(1)	(2)	(2)	14
ECL significant items and currency translation (\$m)	—	(1)	—	—	—	—
Operating expense significant items and currency translation (\$m)	(5)	(9)	(2)	(70)	(4)	(86)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

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US

US– Commercial Banking

Revenue significant items and currency translation (\$m)	—	—	—	—	—	—
ECL significant items and currency translation (\$m)	—	1	—	(1)	(1)	—
Operating expense significant items and currency translation (\$m)	(4)	(4)	(2)	(4)	1	(8)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

US – Global Banking and Markets

Revenue significant items and currency translation (\$m)	1	—	(4)	(9)	(6)	(19)
ECL significant items and currency translation (\$m)	—	(2)	—	1	1	—
Operating expense significant items and currency translation (\$m)	(3)	(7)	(7)	(7)	(3)	(24)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

US – Corporate Centre

Revenue significant items and currency translation (\$m)	5	(3)	(17)	4	4	(11)
ECL significant items and currency translation (\$m)	—	—	—	—	—	—
Operating expense significant items and currency translation (\$m)	(39)	(141)	(34)	(37)	(25)	(236)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

HSBC
Latin America

Latin America – TOTAL

Reported (\$m)

Net interest income	607	611	574	524	486	2,195
Net fee income	125	129	131	126	128	514
Other operating income ¹	93	56	72	123	98	349
Net operating income before change in expected credit losses and other credit impairment charges	825	796	777	773	712	3,058
Change in expected credit losses and other credit impairment charges	(103)	(149)	18	(43)	(29)	(203)
Total operating expenses	(554)	(1,196)	(585)	(528)	(482)	(2,791)
Share of profit in associates and joint ventures	3	1	12	2	2	17
Profit/(loss) before tax	171	(548)	222	204	203	81

Reported Significant items – Totals (\$m)

Revenue	(1)	1	1	(1)	(6)	(5)
ECL	—	—	—	—	—	—
Operating expenses	(20)	(622)	(21)	(18)	(9)	(670)
Share of profit in associates and joint ventures	—	—	—	—	—	—

Adjusted (\$m)

Net operating income before change in expected credit losses and other credit impairment charges	826	793	745	742	695	3,063
<i>of which: net interest income</i>	<i>607</i>	<i>606</i>	<i>549</i>	<i>499</i>	<i>464</i>	<i>2,195</i>
Change in expected credit losses and other credit impairment charges	(103)	(152)	16	(40)	(30)	(203)
Total operating expenses	(534)	(570)	(542)	(486)	(454)	(2,121)
Share of profit in associates and joint ventures	3	2	12	2	2	17
Profit/(loss) before tax	192	73	231	218	213	756

Balance sheet – reported (\$m)

Loans and advances to customers (gross)	23,220	22,217	21,380	21,562	20,589	22,217
Loans and advances to customers (net)	22,094	21,107	20,293	20,351	19,310	21,107
Total external assets	48,241	44,539	45,583	46,407	44,163	44,539
Customer accounts	31,115	29,513	28,362	27,909	25,867	29,513
Risk-weighted assets ²	37,956	35,915	34,438	34,845	33,035	35,915

Balance sheet data – at most recent balance sheet date FX rates (\$m)

Loans and advances to customers (net)	22,094	21,559	20,727	20,134	19,596	21,107
Customer accounts	31,115	29,940	28,698	27,326	25,883	29,513

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net interest income	607	611	574	524	486	2,195
Net fee income	125	129	131	126	128	514
Other operating income ¹	93	56	72	123	98	349
Net operating income before change in expected credit losses and other credit impairment charges	825	796	777	773	712	3,058
Change in expected credit losses and other credit impairment charges	(103)	(149)	18	(43)	(29)	(203)
Total operating expenses	(554)	(1,196)	(585)	(528)	(482)	(2,791)
Share of profit in associates and joint ventures	3	1	12	2	2	17
Profit/(loss) before tax	171	(548)	222	204	203	81
Reported Significant items – Totals (\$m)						
Revenue	(1)	1	1	(1)	(6)	(5)
ECL	—	—	—	—	—	—
Operating expenses	(20)	(622)	(21)	(18)	(9)	(670)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	826	793	745	742	695	3,063
<i>of which: net interest income</i>	<i>607</i>	<i>606</i>	<i>549</i>	<i>499</i>	<i>464</i>	<i>2,195</i>
Change in expected credit losses and other credit impairment charges	(103)	(152)	16	(40)	(30)	(203)
Total operating expenses	(534)	(570)	(542)	(486)	(454)	(2,121)
Share of profit in associates and joint ventures	3	2	12	2	2	17
Profit/(loss) before tax	192	73	231	218	213	756
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	23,220	22,217	21,380	21,562	20,589	22,217
Loans and advances to customers (net)	22,094	21,107	20,293	20,351	19,310	21,107
Total external assets	48,241	44,539	45,583	46,407	44,163	44,539
Customer accounts	31,115	29,513	28,362	27,909	25,867	29,513
Risk-weighted assets ²	37,956	35,915	34,438	34,845	33,035	35,915
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	22,094	21,559	20,727	20,134	19,596	21,107
Customer accounts	31,115	29,940	28,698	27,326	25,883	29,513

HSBC Latin America

Latin America – Wealth and Personal Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	512	490	497	483	431	1,901
<i>of which: net interest income</i>	<i>390</i>	<i>393</i>	<i>369</i>	<i>340</i>	<i>320</i>	<i>1,422</i>
Change in expected credit losses and other credit impairment charges	(122)	(124)	(10)	(71)	(41)	(246)
Total operating expenses	(333)	(955)	(380)	(338)	(303)	(1,976)
Share of profit in associates and joint ventures	3	1	12	2	2	17
Profit/(loss) before tax	60	(588)	119	76	89	(304)
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(1)	(591)	(4)	(3)	(1)	(599)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	512	491	480	466	418	1,901
<i>of which: net interest income</i>	<i>390</i>	<i>392</i>	<i>356</i>	<i>327</i>	<i>311</i>	<i>1,422</i>
Change in expected credit losses and other credit impairment charges	(122)	(125)	(11)	(69)	(41)	(246)
Total operating expenses	(332)	(360)	(362)	(321)	(291)	(1,377)
Share of profit in associates and joint ventures	3	2	12	2	1	17
Profit/(loss) before tax	61	8	119	78	87	295
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	10,682	10,039	9,382	9,020	8,314	10,039
Loans and advances to customers (net)	9,991	9,377	8,750	8,299	7,562	9,377
Total external assets	19,110	16,995	17,319	17,049	15,947	16,995
Customer accounts	14,650	14,553	13,553	13,773	13,209	14,553
Risk-weighted assets	13,422	12,648	11,942	11,695	10,610	12,648
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	9,991	9,556	8,947	8,224	7,689	9,377
Customer accounts	14,650	14,763	13,753	13,550	13,281	14,553

HSBC Latin America

Latin America – Commercial Banking

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	167	169	162	152	142	625
<i>of which: net interest income</i>	<i>150</i>	<i>160</i>	<i>143</i>	<i>134</i>	<i>122</i>	<i>559</i>
Change in expected credit losses and other credit impairment charges	12	(53)	11	(14)	(4)	(60)
Total operating expenses	(104)	(115)	(114)	(91)	(84)	(404)
Share of profit in associates and joint ventures	—	—	—	—	1	1
Profit/(loss) before tax	75	1	59	47	55	162
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	—	(2)	(2)	(1)	—	(5)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	167	166	155	145	135	625
<i>of which: net interest income</i>	<i>150</i>	<i>157</i>	<i>136</i>	<i>126</i>	<i>114</i>	<i>559</i>
Change in expected credit losses and other credit impairment charges	12	(54)	11	(14)	(4)	(60)
Total operating expenses	(104)	(112)	(107)	(85)	(79)	(399)
Share of profit in associates and joint ventures	—	—	—	—	1	1
Profit/(loss) before tax	75	—	59	46	53	167
Balance sheet – reported (\$m)						
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	8,368	8,080	7,421	7,450	6,879	8,080
Loans and advances to customers (net)	7,960	7,673	7,044	7,047	6,483	7,673
Total external assets	12,439	11,380	11,182	10,990	10,310	11,380
Customer accounts	10,364	9,093	8,783	8,550	7,878	9,093
Risk-weighted assets	12,315	11,512	10,532	10,427	9,607	11,512
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	7,960	7,833	7,170	6,968	6,560	7,673
Customer accounts	10,364	9,238	8,923	8,432	7,937	9,093

HSBC Latin America

Latin America – Global Banking and Markets

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	142	116	134	133	112	495
<i>of which: net interest income</i>	<i>126</i>	<i>107</i>	<i>114</i>	<i>101</i>	<i>101</i>	<i>423</i>
Change in expected credit losses and other credit impairment charges	7	28	16	39	14	97
Total operating expenses	(68)	(74)	(67)	(64)	(61)	(266)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	81	70	83	108	65	326
Reported Significant items – Totals (\$m)						
Revenue	(2)	—	1	—	(7)	(6)
ECL	—	—	—	—	—	—
Operating expenses	(1)	(2)	—	—	(1)	(3)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	144	117	126	127	114	501
<i>of which: net interest income</i>	<i>126</i>	<i>104</i>	<i>108</i>	<i>94</i>	<i>97</i>	<i>423</i>
Change in expected credit losses and other credit impairment charges	7	28	16	38	14	97
Total operating expenses	(67)	(74)	(65)	(60)	(55)	(263)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	84	71	77	105	73	335
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	4,170	4,097	4,577	5,091	5,396	4,097
Loans and advances to customers (net)	4,142	4,057	4,499	5,005	5,265	4,057
Total external assets	16,584	15,972	16,899	18,219	17,694	15,972
Customer accounts	6,102	5,866	6,025	5,587	4,781	5,866
Risk-weighted assets	11,206	10,885	11,343	11,929	11,433	10,885
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	4,142	4,170	4,610	4,943	5,347	4,057
Customer accounts	6,102	5,940	6,023	5,343	4,664	5,866

HSBC Latin America

Latin America – Corporate Centre

Reported (\$m)	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Net operating income before change in expected credit losses and other credit impairment charges	4	20	(16)	4	28	36
<i>of which: net interest expense</i>	<i>(58)</i>	<i>(48)</i>	<i>(52)</i>	<i>(50)</i>	<i>(59)</i>	<i>(209)</i>
Change in expected credit losses and other credit impairment charges	—	1	—	4	1	6
Total operating expenses	(48)	(51)	(24)	(36)	(34)	(145)
Share of profit in associates and joint ventures	—	1	—	—	(1)	—
Profit/(loss) before tax	(44)	(29)	(40)	(28)	(6)	(103)
Reported Significant items – Totals (\$m)						
Revenue	1	3	—	—	(1)	2
ECL	—	—	—	—	—	—
Operating expenses	(18)	(30)	(15)	(15)	(5)	(65)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	3	20	(16)	4	28	34
<i>of which: net interest expense</i>	<i>(58)</i>	<i>(48)</i>	<i>(50)</i>	<i>(48)</i>	<i>(57)</i>	<i>(209)</i>
Change in expected credit losses and other credit impairment charges	—	—	—	4	1	6
Total operating expenses	(30)	(23)	(9)	(20)	(28)	(80)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(27)	(3)	(25)	(12)	1	(40)
	Balance sheet date					Balance sheet date
Balance sheet – reported (\$m)	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Loans and advances to customers (gross)	—	—	—	—	—	—
Loans and advances to customers (net)	—	—	—	—	—	—
Total external assets	108	193	182	150	213	193
Customer accounts	—	—	—	—	—	—
Risk-weighted assets	1,013	870	621	794	1,385	870
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	—	—	—	—	—	—
Customer accounts	—	—	—	—	—	—

HSBC

Latin America

RECONCILING ITEMS

Latin America – TOTAL

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Revenue (\$m)						
Currency translation		(2)	(31)	(32)	(23)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	(1)	—	1	—	(1)	—
Restructuring and other related costs	—	1	—	(1)	(5)	(5)
Currency translation on significant items	—	—	—	—	—	—
ECL currency translation		(3)	(2)	3	(1)	
Operating expenses (\$m)						
Currency translation		3	22	24	20	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	(587)	—	—	—	(587)
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(20)	(35)	(21)	(18)	(9)	(83)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	(1)	—	—	1	—
Share of profit in associates and joint ventures significant items						
Currency translation		1	—	—	—	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
Latin America – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	—	(1)	17	17	13	—
ECL significant items and currency translation (\$m)	—	1	1	(2)	—	—
Operating expense significant items and currency translation (\$m)	(1)	(595)	(18)	(17)	(12)	(599)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(1)	—	—	1	—

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Latin America

Latin America – Commercial Banking

Revenue significant items and currency translation (\$m)	—	3	7	7	7	—
ECL significant items and currency translation (\$m)	—	1	—	—	—	—
Operating expense significant items and currency translation (\$m)	—	(3)	(7)	(6)	(5)	(5)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Latin America – Global Banking and Markets

Revenue significant items and currency translation (\$m)	(2)	(1)	8	6	(2)	(6)
ECL significant items and currency translation (\$m)	—	—	—	1	—	—
Operating expense significant items and currency translation (\$m)	(1)	—	(2)	(4)	(6)	(3)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Latin America – Corporate Centre

Revenue significant items and currency translation (\$m)	1	—	—	—	—	2
ECL significant items and currency translation (\$m)	—	1	—	—	—	—
Operating expense significant items and currency translation (\$m)	(18)	(28)	(15)	(16)	(6)	(65)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	1	—	—	(1)	—

1 Losses due to the impacts of hyperinflation on monetary items in Argentina. The total impact of applying IAS 29 and the hyperinflation provisions of IAS 21 in the current quarter is a decrease in the Group's profit before tax of \$71m, comprising a decrease in revenue of \$69m, and a decrease in operating expenses of \$2m.

2 Risk-weighted assets are non-additive across geographical regions due to market risk diversification effects within the Group.

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Mexico

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Mexico – TOTAL						
Reported (\$m)						
Net interest income	430	407	395	376	364	1,542
Net fee income	97	102	104	98	102	406
Other operating income	93	77	107	119	90	393
Net operating income before change in expected credit losses and other credit impairment charges	620	586	606	593	556	2,341
Change in expected credit losses and other credit impairment charges	(101)	(144)	(12)	(33)	(35)	(224)
Total operating expenses	(392)	(412)	(428)	(381)	(344)	(1,565)
Share of profit in associates and joint ventures	3	1	12	2	2	17
Profit/(loss) before tax	130	31	178	181	179	569
 Reported Significant items – Totals (\$m)						
Revenue	(2)	—	1	—	(16)	(15)
ECL	—	—	—	—	—	—
Operating expenses	(18)	(35)	(14)	(12)	2	(59)
Share of profit in associates and joint ventures	—	—	—	—	—	—
 Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	622	594	591	579	567	2,356
<i>of which: net interest income</i>	<i>430</i>	<i>412</i>	<i>386</i>	<i>368</i>	<i>360</i>	<i>1,542</i>
Change in expected credit losses and other credit impairment charges	(101)	(145)	(12)	(32)	(35)	(224)
Total operating expenses	(374)	(383)	(405)	(359)	(344)	(1,506)
Share of profit in associates and joint ventures	3	2	12	2	2	17
Profit/(loss) before tax	150	68	186	190	190	643
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	19,705	19,067	18,443	18,918	18,094	19,067
Loans and advances to customers (net)	18,656	18,043	17,439	17,793	16,906	18,043
Total external assets	36,798	34,734	35,074	36,544	34,730	34,734
Customer accounts	24,379	23,583	22,497	22,516	20,930	23,583
Risk-weighted assets	25,227	24,578	23,695	25,630	24,693	24,578
 Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	18,656	18,460	17,963	17,724	17,344	18,043
Customer accounts	24,379	24,129	23,172	22,429	21,472	23,583

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Mexico

Mexico – Wealth and Personal Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	434	416	416	416	364	1,612
<i>of which: net interest income</i>	<i>317</i>	<i>311</i>	<i>303</i>	<i>285</i>	<i>273</i>	<i>1,172</i>
Change in expected credit losses and other credit impairment charges	(117)	(118)	(26)	(62)	(41)	(247)
Total operating expenses	(258)	(278)	(298)	(265)	(236)	(1,077)
Share of profit in associates and joint ventures	3	1	12	2	2	17
Profit/(loss) before tax	62	21	104	91	89	305
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	(1)	(4)	(3)	(2)	—	(9)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	434	421	406	406	361	1,612
<i>of which: net interest income</i>	<i>317</i>	<i>316</i>	<i>296</i>	<i>278</i>	<i>271</i>	<i>1,172</i>
Change in expected credit losses and other credit impairment charges	(117)	(120)	(25)	(60)	(40)	(247)
Total operating expenses	(257)	(274)	(289)	(258)	(236)	(1,068)
Share of profit in associates and joint ventures	3	2	12	2	1	17
Profit/(loss) before tax	63	29	104	90	86	314
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	9,799	9,209	8,616	8,334	7,659	9,209
Loans and advances to customers (net)	9,141	8,580	8,016	7,648	6,940	8,580
Total external assets	16,132	14,358	14,200	14,159	13,204	14,358
Customer accounts	12,431	12,381	11,444	11,661	11,138	12,381
Risk-weighted assets	10,129	9,399	9,007	9,312	8,706	9,399
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	9,141	8,779	8,257	7,618	7,119	8,580
Customer accounts	12,431	12,668	11,788	11,615	11,426	12,381

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Mexico

Mexico – Commercial Banking

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	106	97	103	99	98	397
<i>of which: net interest income</i>	83	86	82	79	73	320
Change in expected credit losses and other credit impairment charges	11	(51)	7	(11)	(7)	(62)
Total operating expenses	(60)	(67)	(75)	(56)	(50)	(248)
Share of profit in associates and joint ventures	—	—	—	—	1	1
Profit/(loss) before tax	57	(21)	35	32	42	88
Reported Significant items – Totals (\$m)						
Revenue	—	—	—	—	—	—
ECL	—	—	—	—	—	—
Operating expenses	—	1	(2)	(2)	(1)	(4)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	106	99	100	97	97	397
<i>of which: net interest income</i>	83	87	80	77	72	320
Change in expected credit losses and other credit impairment charges	11	(52)	7	(10)	(7)	(62)
Total operating expenses	(60)	(67)	(71)	(53)	(51)	(244)
Share of profit/(loss) in associates and joint ventures	—	—	—	—	1	1
Profit/(loss) before tax	57	(20)	36	34	40	92
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	6,727	6,587	6,043	6,192	5,695	6,587
Loans and advances to customers (net)	6,356	6,218	5,703	5,826	5,335	6,218
Total external assets	9,366	8,728	8,696	8,666	8,096	8,728
Customer accounts	8,509	7,395	7,376	7,221	6,579	7,395
Risk-weighted assets	8,472	8,028	7,439	7,744	7,219	8,028
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	6,356	6,362	5,874	5,804	5,473	6,218
Customer accounts	8,509	7,567	7,597	7,193	6,749	7,395

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Mexico – Global Banking and Markets

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	79	56	71	73	76	276
<i>of which: net interest income</i>	<i>74</i>	<i>51</i>	<i>53</i>	<i>55</i>	<i>68</i>	<i>227</i>
Change in expected credit losses and other credit impairment (charges)/recoveries	4	26	7	40	12	85
Total operating expenses	(34)	(36)	(36)	(35)	(32)	(139)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	49	46	42	78	56	222
Reported Significant items – Totals (\$m)						
Revenue	(2)	—	1	—	(7)	(6)
ECL	—	—	—	—	—	—
Operating expenses	—	—	—	—	—	—
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges	81	58	68	71	81	282
<i>of which: net interest income</i>	<i>74</i>	<i>52</i>	<i>51</i>	<i>54</i>	<i>68</i>	<i>227</i>
Change in expected credit losses and other credit impairment (charges)/recoveries	4	27	6	39	12	85
Total operating expenses	(34)	(36)	(35)	(35)	(31)	(139)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	51	49	39	75	62	228
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	3,180	3,271	3,784	4,391	4,741	3,271
Loans and advances to customers (net)	3,159	3,245	3,720	4,319	4,632	3,245
Total external assets	11,275	11,528	12,062	13,636	13,316	11,528
Customer accounts	3,439	3,806	3,677	3,635	3,214	3,806
Risk-weighted assets	6,496	6,585	7,158	8,291	8,312	6,585
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	3,159	3,320	3,832	4,302	4,751	3,245
Customer accounts	3,439	3,895	3,788	3,621	3,297	3,806

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Mexico – Corporate Centre

Reported (\$m)

Net operating income before change in expected credit losses and other credit impairment charges						
<i>of which: net interest expense</i>	(44)	(43)	(42)	(42)	(50)	(177)
Change in expected credit losses and other credit impairment charges	—	1	—	—	(1)	—
Total operating expenses	(39)	(34)	(19)	(24)	(25)	(102)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(39)	(17)	(2)	(19)	(8)	(46)

Reported Significant items – Totals (\$m)

Revenue	—	2	—	(1)	(10)	(9)
ECL	—	—	—	—	—	—
Operating expenses	(15)	(31)	(9)	(9)	4	(45)
Share of profit in associates and joint ventures	—	—	—	—	—	—

Adjusted (\$m)

Net operating income before change in expected credit losses and other credit impairment charges						
<i>of which: net interest expense</i>	(44)	(43)	(41)	(41)	(51)	(177)
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	(24)	(6)	(10)	(13)	(26)	(57)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(24)	10	7	(8)	1	8

Balance sheet – reported (\$m)

Loans and advances to customers (gross)	—	—	—	—	—	—
Loans and advances to customers (net)	—	—	—	—	—	—
Total external assets	24	121	116	83	114	121
Customer accounts	—	—	—	—	—	—
Risk-weighted assets	130	566	91	283	456	566

Balance sheet data – at most recent balance sheet date FX rates (\$m)

Loans and advances to customers (net)	—	—	—	—	—	—
Customer accounts	—	—	—	—	—	—

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Reported (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges						
<i>of which: net interest expense</i>	(44)	(43)	(42)	(42)	(50)	(177)
Change in expected credit losses and other credit impairment charges	—	1	—	—	(1)	—
Total operating expenses	(39)	(34)	(19)	(24)	(25)	(102)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(39)	(17)	(2)	(19)	(8)	(46)
Reported Significant items – Totals (\$m)						
Revenue	—	2	—	(1)	(10)	(9)
ECL	—	—	—	—	—	—
Operating expenses	(15)	(31)	(9)	(9)	4	(45)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Adjusted (\$m)						
Net operating income before change in expected credit losses and other credit impairment charges						
<i>of which: net interest expense</i>	(44)	(43)	(41)	(41)	(51)	(177)
Change in expected credit losses and other credit impairment charges	—	—	—	—	—	—
Total operating expenses	(24)	(6)	(10)	(13)	(26)	(57)
Share of profit in associates and joint ventures	—	—	—	—	—	—
Profit/(loss) before tax	(24)	10	7	(8)	1	8
	Balance sheet date					Balance sheet date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Balance sheet – reported (\$m)						
Loans and advances to customers (gross)	—	—	—	—	—	—
Loans and advances to customers (net)	—	—	—	—	—	—
Total external assets	24	121	116	83	114	121
Customer accounts	—	—	—	—	—	—
Risk-weighted assets	130	566	91	283	456	566
Balance sheet data – at most recent balance sheet date FX rates (\$m)						
Loans and advances to customers (net)	—	—	—	—	—	—
Customer accounts	—	—	—	—	—	—

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Mexico

RECONCILING ITEMS

	Quarter ended					Year to date
	31-Mar-22	31-Dec-21	30-Sep-21	30-Jun-21	31-Mar-21	31-Dec-21
Mexico – TOTAL						
Revenue (\$m)						
Currency translation		7	(14)	(14)	(4)	
Significant items						
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Fair value movements on financial instruments	(1)	—	1	—	(1)	—
Restructuring and other related costs	(1)	—	—	—	(15)	(15)
Currency translation on significant items	—	(1)	—	—	1	—
ECL currency translation		(1)	—	1	—	
Operating expenses (\$m)						
Currency translation		(7)	10	10	2	
Significant items						
Costs of structural reform	—	—	—	—	—	—
Customer redress programmes	—	—	—	—	—	—
Disposals, acquisitions and investment in new businesses	—	—	—	—	—	—
Impairment of goodwill and other intangibles	—	—	—	—	—	—
Past service costs of guaranteed minimum pension benefits equalisation	—	—	—	—	—	—
Restructuring and other related costs	(18)	(35)	(14)	(12)	2	(59)
Settlements and provisions in connection with legal and regulatory matters	—	—	—	—	—	—
Currency translation on significant items	—	(1)	1	—	—	—
Share of profit in associates and joint ventures significant items (\$m)						
Currency translation		1	—	—	—	
Significant items						
Impairment of goodwill	—	—	—	—	—	—
Currency translation on Share of profit in associates and joint ventures significant items	—	—	—	—	—	—
Mexico – Wealth and Personal Banking						
Revenue significant items and currency translation (\$m)	—	(5)	10	10	3	—
ECL significant items and currency translation (\$m)	—	2	(1)	(2)	(1)	—
Operating expense significant items and currency translation (\$m)	(1)	(4)	(9)	(7)	—	(9)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	(1)	—	—	1	—

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Mexico

Mexico – Commercial Banking

Revenue significant items and currency translation (\$m)	—	(2)	3	2	1	—
ECL significant items and currency translation (\$m)	—	1	—	(1)	—	—
Operating expense significant items and currency translation (\$m)	—	—	(4)	(3)	1	(4)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Mexico – Global Banking and Markets

Revenue significant items and currency translation (\$m)	(2)	(2)	3	2	(5)	(6)
ECL significant items and currency translation (\$m)	—	(1)	1	1	—	—
Operating expense significant items and currency translation (\$m)	—	—	(1)	—	(1)	—
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

Mexico – Corporate Centre

Revenue significant items and currency translation (\$m)	—	—	—	—	(9)	(9)
ECL significant items and currency translation (\$m)	—	1	—	—	(1)	—
Operating expense significant items and currency translation (\$m)	(15)	(28)	(9)	(11)	1	(45)
Share of profit in associates and joint ventures significant items and currency translation (\$m)	—	—	—	—	—	—

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Credit risk

Summary of credit risk (excluding debt instruments measured at FVOCI) by stage distribution and ECL coverage at 31 March 2022

	Gross carrying/nominal amount ¹					Allowance for ECL					ECL coverage %				Total
	Stage 1	Stage 2	Stage 3	POCI ²	Total	Stage 1	Stage 2	Stage 3	POCI ²	Total	Stage 1	Stage 2	Stage 3	POCI ²	
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	%	%	%	%	%
Loans and advances to customers at amortised cost	930,832	115,922	19,690	160	1,066,604	(1,277)	(3,069)	(6,902)	(49)	(11,297)	0.1 %	2.6 %	35.1 %	30.6 %	1.1 %
Loans and advances to banks at amortised cost	88,773	1,421	20	—	90,214	(7)	(36)	(10)	—	(53)	— %	2.5 %	50.0 %	— %	0.1 %
Other financial assets measured at amortised cost	902,850	3,824	153	43	906,870	(92)	(39)	(25)	(6)	(162)	— %	1.0 %	16.3 %	14.0 %	— %
Loans and other credit-related commitments	614,903	25,827	1,155	—	641,885	(142)	(129)	(52)	—	(323)	— %	0.5 %	4.5 %	— %	0.1 %
Financial guarantees	15,569	2,379	228	—	18,176	(7)	(82)	(24)	—	(113)	— %	3.4 %	10.5 %	— %	0.6 %
At 31 Mar 2022	2,552,927	149,373	21,246	203	2,723,749	(1,525)	(3,355)	(7,013)	(55)	(11,948)	0.1 %	2.2 %	33.0 %	27.1 %	0.4 %

¹ Represents the maximum amount at risk should the contracts be fully drawn upon and clients default.

² Purchased or originated credit impaired ("POCI").

Total personal lending for loans and advances to customers by stage distribution

	Gross carrying amount				Allowance for ECL			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
By geography								
Europe	206,887	7,983	1,849	216,719	(210)	(634)	(546)	(1,390)
– of which: UK	171,976	7,125	1,217	180,318	(182)	(561)	(321)	(1,064)
Asia	188,102	8,694	1,334	198,130	(143)	(392)	(226)	(761)
– of which: Hong Kong	125,624	5,168	206	130,998	(58)	(259)	(45)	(362)
MEENA	5,109	286	167	5,562	(33)	(47)	(85)	(165)
North America	43,797	2,199	574	46,570	(30)	(87)	(94)	(211)
Latin America	9,118	839	304	10,261	(213)	(266)	(158)	(637)
At 31 Mar 2022	453,013	20,001	4,228	477,242	(629)	(1,426)	(1,109)	(3,164)

Total wholesale lending for loans and advances to banks and customers by stage distribution

	Gross carrying amount					Allowance for ECL				
	Stage 1	Stage 2	Stage 3	POCI	Total	Stage 1	Stage 2	Stage 3	POCI	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
By geography										
Europe	160,790	28,535	6,765	31	196,121	(272)	(700)	(1,745)	(12)	(2,729)
– of which: UK	112,581	17,902	4,983	28	135,494	(227)	(378)	(1,002)	(9)	(1,616)
Asia	306,874	51,654	5,720	85	366,333	(228)	(639)	(2,683)	(25)	(3,575)
– of which: Hong Kong	172,643	25,126	3,663	59	201,491	(120)	(397)	(1,186)	(21)	(1,724)
MEENA	26,665	4,634	1,574	21	32,894	(36)	(92)	(859)	(11)	(997)
North America	57,521	10,207	650	—	68,378	(51)	(183)	(162)	—	(396)
Latin America	12,742	2,312	773	23	15,850	(68)	(65)	(355)	(1)	(489)
At 31 Mar 2022	566,592	97,342	15,482	160	679,576	(655)	(1,679)	(5,803)	(49)	(8,186)

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