



HSBC // Ingrid // Transcript

My name is Ingrid, I'm currently working as a developer in HSBC Digital Business Services Technology Graduate Programme.

The scope of my work in technology includes the understanding of business demands and meeting the demand through coding, finding digital solutions for the customers.

Digital business services aims to provide innovative business solutions and the technology team is trying to use the latest technology tools and the latest methodologies to make our customers' banking experience more secure.

The reason I chose HSBC over other technology companies is its company culture. Diversifying and being inclusive is always a shining point in HSBC culture. We are always showing our concerns and caring for the minority groups, including the LGBT groups.

I've got many female role models in my career. My manager Cherry, she really taught me a lot of industry and business knowledge. It helped to give me an overview of the whole department.

HSBC has got rich learning resources, including HSBC university and we also have resources for us to take some online or onsite courses.

My ambition for the future is to make HSBC the bank for the future through my digital business solutions and my contributions.