

HSBC Holdings plc

**Sustainability Accounting Standards Board
(SASB) metrics 2020**

Sustainability Accounting Standards Board (SASB) metrics

HSBC continues to review and expand on metrics for reporting environmental, social and governance (ESG) performance and takes the views of our stakeholders into account while doing so. We have identified the SASB disclosure framework as being an important reporting tool that helps address the needs of our investors. The following disclosures are taken from individual SASB standards and disclosed at a Group level to reflect the business-wide approach. SASB is a global framework that at this stage represents a US-focused approach to defining criteria. In order to make the standards relevant for HSBC, certain indicators have been adapted. We currently disclose on the most relevant metrics included in the standards for the selected five industries* and in some instances, we have made partial disclosures. We will continue to evaluate them in the future. We are focussed on providing investors with useful, relevant and meaningful sustainability information and we will look to evolve our disclosures over time.

TOPIC	ACCOUNTING METRIC	CATEGORY	UNIT OF MEASURE	CODE	Index
Data security	Description of approach to identifying and addressing data security risks	Discussion & Analysis	n/a	FN-CB-230a.2, FN-CF-230a.3	<i>HSBC Holdings plc Annual Report and Accounts 2020, ESG Review p.72</i>
Incorporation of Environmental, Social, and Governance Factors in Credit Analysis	Commercial and industrial credit exposure, by industry	Quantitative	Reporting currency	FN-CB-410a.1, FN-IB-410a.3	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.145, HSBC Holdings plc TCFD Supplement 2020 p.9</i>
	Description of approach to incorporation of environmental, social, and governance (ESG) factors in credit analysis	Discussion & Analysis	n/a	FN-CB-410a.2, FN-IB-510a.2, FN-AC-410a.2, FN-MF-450a.3	<i>HSBC Holdings plc TCFD Supplement 2020 p.22</i>
	(1) Number and (2) total value of investments and loans incorporating integration of environmental, social, and governance (ESG) factors, by industry	Quantitative	n/a	FN-IB-410a.2	<i>HSBC Holdings plc Annual Report and Accounts 2020, ESG Review p.48, ESG Datapack</i>
Business Ethics	Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice, or other related financial industry laws or regulations	Quantitative	Reporting currency	FN-CB-510a.1, FN-IB-510a.1, FN-IB-510b.3, FN-CF-220a.2, FN-CF-270a.5, FN-AC-270a.2, FN-AC-510a.1, FN-MF-270a.3, FN-MF-270b.2	<i>Note 27 and Note 34 to HSBC Holdings plc Annual Report & Accounts 2020, ESG Review p.75</i>
	Description of whistleblower policies and procedures	Discussion & Analysis	n/a	FN-CB-510a.2, FN-AC-510a.2	<i>HSBC Holdings plc Annual Report and Accounts 2020, ESG Review p.68</i>
Professional Integrity	Description of approach to ensuring professional integrity, including duty of care	Discussion & Analysis	n/a	FN-IB-510b.4	<i>HSBC Holdings plc Annual Report and Accounts 2020, ESG Review p.58-59 and p.61</i>
Systemic Risk Management	Global Systemically Important Bank (G-SIB) score, by category	Quantitative	Basis points (bps)	FN-CB-550a.1, FN-IB-550a.1	<i>HSBC Holdings plc G-SIB Indicators Disclosure 2020; https://www.hsbc.com/-/files/hsbc/investors/investing-in-hsbc/all-reporting/group/2020/210430-hsbc-holdings-plc-g-sib-indicators-disclosure-end-2020.pdf</i>
	Description of approach to incorporation of results of mandatory and voluntary stress tests into capital adequacy planning, long-term corporate strategy, and other business activities	Discussion & Analysis	n/a	FN-CB-550a.1, FN-IB-550a.2	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.37</i>
Employee Diversity & Inclusion	Percentage of gender and racial/ethnic group representation for (1) executive management, (2) non-executive management, (3) professionals, and (4) all other employees	Quantitative	Percentage (%)	FN-IB-330a.1, FN-AC-330a.1	<i>HSBC Holdings plc Annual Report and Accounts 2020, ESG Review p.64, ESG Datapack 2020</i>
Employee Incentives & Risk Taking	Percentage of total remuneration that is variable for Material Risk Takers (MRTs)	Quantitative	Percentage (%)	FN-IB-550b.1	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.253</i>
	Discussion of policies around supervision, control, and validation of traders' pricing of Level 3 assets and liabilities	Discussion & Analysis	n/a	FN-IB-550b.3	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.317, 320-321</i>
Selling Practices	(1) Number of complaints filed with the Consumer Financial Protection Bureau (CFPB)**, (2) percentage with monetary or nonmonetary relief, (3) percentage disputed by consumer, (4) percentage that resulted in investigation by the CFPB	Quantitative	Number	FN-CF-270a.4	<i>HSBC Holdings plc Annual Report and Accounts 2020, ESG Review p.56-57, ESG Datapack 2020</i>
Transparent Information & Fair Advice for Customers	Description of approach to informing customers about products and services	Discussion and Analysis	n/a	FN-AC-270a.3	<i>HSBC Holdings plc Annual Report and Accounts 2020, ESG Review p.61</i>
Specific Standards:					
Commercial Banks					
Activity metrics	(1) Number and (2) value of loans by segment: (a) personal, (b) small business, and (c) corporate	Quantitative	Number, reporting currency	FN-CB-000.B	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.85</i>
Investment Banking & Brokerage					
Activity metrics	(1) Number and (2) value of proprietary investments and loans by sector	Quantitative	Number, reporting currency	FN-IB-000.A	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.145</i>
Mortgage finance					
Lending Practices	(1) Number and (2) value of residential mortgages of the following types: (a) Hybrid or Option Adjustable-rate Mortgages (ARM), (b) Prepayment Penalty, (c) Higher Rate, (d) Total, by FICO scores above or below 660	Quantitative	Number, Reporting currency	FN-MF-270a.1	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.159</i>
	(1) Number and (2) value of (a) residential mortgage modifications, (b) foreclosures, and (c) short sales or deeds in lieu of foreclosure, by FICO scores above and below 660	Quantitative	Number, Reporting currency	FN-MF-270a.2	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.142</i>
Activity metrics	(1) Number and (2) value of mortgages originated by category: (a) residential and (b) commercial	Quantitative	Number, reporting currency	FN-MF-000.A	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.159</i>
Asset Management & Custody					
Activity metrics	(1) Total registered and (2) total unregistered assets under management (AUM)	Quantitative	Reporting currency	FN-AC-000.A	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.90</i>
	Total assets under custody and supervision	Quantitative	Reporting currency	FN-AC-000.B	<i>HSBC Holdings plc Annual Report and Accounts 2020, p.91</i>

* Commercial Banks, Investment Banking and Brokerage, Mortgage Finance, Consumer Finance, Asset Management and Custody.

** Adapted for non-US markets as per definitions outlined on p.56 of Annual Report and Account 2020.

Forward-Looking Statements

This communication contains both historical and forward-looking statements. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. Forward-looking statements may be identified by the use of terms such as 'expects,' 'targets,' 'believes,' 'seeks,' 'estimates,' 'may,' 'intends,' 'plan,' 'will,' 'should,' 'potential,' 'reasonably possible' or 'anticipates,' variation of these words, the negative thereof or similar expressions. HSBC has based the forward-looking statements on current plans, information, data, estimates, expectations and projections about future events, and therefore undue reliance should not be placed on them. These forward-looking statements are subject to risks, uncertainties and assumptions about us, as described under 'Cautionary statement regarding forward-looking statements' contained in the HSBC Holdings plc Annual Report on Form 20-F for the year ended 31 December 2020, filed with the Securities and Exchange Commission ('SEC') on 24 February 2021 (the '2020 Form 20-F') and in other reports on Form 6-K furnished to or filed with the SEC subsequent to the 2020 Form 20-F ('Subsequent Form 6-Ks'). HSBC undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. In light of these risks, uncertainties and assumptions, the forward-looking events discussed herein might not occur. Investors are cautioned not to place undue reliance on any forward-looking statements, which speak only as of their dates. Additional information, including information on factors which may affect the HSBC Group's business, is contained in the 2020 Form 20-F and Subsequent Form 6-Ks.

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Incorporated in England with limited liability

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